



# INSTALLATION, OPERATION, AND MAINTENANCE MANUAL

MODEL: UF0200

### GAS FIRED DIRECT VENT FIREPLACE S/N 640761 AND UP

This appliance may be installed in an aftermarket permanently located, manufactured home (USA only) or mobile home where not prohibited by local codes.

This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

### A WARNING:

FIRE OR EXPLOSION HAZARD

Failure to follow safety warnings exactly could result in serious injury, death, or property damage.

- Do not store or use gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS:
- Do not try to light any appliance
- Do not touch any electrical switch; do not use any phone in your building
- Leave the building immediately
- Immediately call your gas supplier from a neighbor's phone. Follow the gas suppliers instructions
- If you can not reach your gas supplier, call the fire department
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

English and French Installation Manuals available through your local dealer or visit our website at: **www.archgard.com**Les manuels d'installation en anglais et en français son disponibles chez votre détaillant local ou en visitant notre site web: **www.archgard.com** 

### **INSTALLER**:

LEAVE THIS MANUAL WITH THE APPLIANCE.

#### **CONSUMER**:

RETAIN THIS MANUAL FOR FUTURE REFERENCE.

### ARCHGARD FIREPLACE PRODUCTS

7116 Beatty Drive

Mission, BC V2V 6B4 Canada

# A DANGER



HOT GLASS WILL CAUSE BURNS.

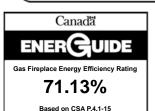
DO NOT TOUCH GLASS UNTIL COOLED.

NEVER ALLOW CHILDREN TO TOUCH GLASS.

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and must be installed for the protection of children and other at-risk individuals.



We recommend that our gas hearth products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) as NFI Gas Specialists.







200-U200-09 April 18, 2024

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# **General Information**



# 1.0 Introduction

Thank You and Congratulations for choosing an Ambiance Gas Fireplace!

The **UF0200** is one of the most advanced Direct Vent heaters available today. It is solidly designed using the latest technology and manufactured to the highest quality. It is our aim to provide you with an appliance that brings many trouble-free years of reliable service.

Some of the many features of your UF0200 are:

•	Heater Classification	This fireplace is classified as a heating appliance. Therefore, it uses Direct Vent safety technology and it is suitable for continuously operated zone heating.
•	High Efficiency	This fireplace has one of the highest efficiencies of any Direct Vent gas fireplace heaters, ensuring it is less expensive to operate.
•	Adjustable Fan Speed	This fireplace comes complete with an adjustable six speed circulation fan controlled with the remote.
•	Adjustable Flame	This fireplace provides the ability to adjust the flame aesthetics and heat output to suit the owner's liking and heating needs.
•	Adjustable Lighting	Use the included remote to choose from six levels of accent lighting or leave the light off and allow the flame to provide a flickering glow.
•	Solid Construction	This fireplace is mainly constructed of 16 and 18 gauge galvanized and aluminized coated steel for long life and durability.
•	Optional Accessories	Speak with your local Authorized Ambiance Dealer for a full complement of decorative accessories to suit your home's decor and personal tastes.
•	Electronic Control System	This fireplace comes standard with the Dynamic Start Advantage. This new electronic ignition system is the latest in fireplace technology. It helps to create a better draft, better flame appearance, less condensation on the glass, and years of carefree operation. See <b>Section 19.4</b> for complete explanation of how the system works.
•	Multiple Electronic Pilot Settings	This fireplace uses a gas control valve that is operated by a Multifunction Remote Control. It can be set up as either an Intermittent Pilot Ignition (IPI) system, or Continuous Pilot on Demand Ignition (CPI) system (also known as a Pilot on Demand (POD)).

### CPI vs IPI:

Continuous Pilot on Demand Ignition (CPI): In this mode the pilot runs continuously even when the main burner is off. The Continuous Pilot on Demand Ignition operates on a seven day cycle. If the main burner is not turned on for seven continuous days, the pilot will turn itself off. When the main burner is lit again the cycle repeats. The pilot will remain lit for seven days, even after the main burner is turned off. If the main burner is lit during a seven day timing cycle, the seven day timer will reset.

Intermittent Pilot Ignition (IPI): A fuel saving mode in which the pilot is only used when the main burner is on.

This appliance is shipped in IPI mode. IPI mode is often the preferred method, however, there are some situations where it may be preferable to switch the fireplace into CPI mode. For example, in colder climates the glass door or the front of the fireplace could become very cold to the touch. Dynamic Start Advantage will solve most problems experienced by older IPI operated fireplaces.

## **General Information**



# 2.0 Safety Information

### Caution

**FOR YOUR SAFETY** - Do not install or operate your **UF0200** without reading and understanding this manual. Any installation or operational deviation from this instruction manual voids the warranty and may prove hazardous.

- · This appliance must be installed by a qualified gas installer and the installation must conform to the installation codes
- · Provide adequate clearance around air openings into combustion chamber
- Never obstruct front openings
- Provide adequate clearances for proper operation and servicing of the appliance
- This appliance must be properly connected to an approved venting system and must not be connected to a chimney flue serving a separate solid fuel burning appliance
- Flow of combustion and ventilation air must not be obstructed always provide adequate combustion and ventilation air
- Always provide adequate clearance around the intake and exhaust openings

### Safety

- · Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies
- · Children and adults should be alerted to the hazards of high surface temperature and stay away to avoid burns or clothing ignition
- If this appliance is installed directly on carpeting, tile, or other combustible material other than wood flooring, the appliance shall be
  installed on a metal or wood panel extending the full width and depth of the appliance
- Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children and
  others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the
  house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children and other at risk
  individuals out of the room and away from hot surfaces
- · Do not store or place combustibles, gasoline, and other flammable vapors and liquids near the appliance
- · Clothing or other flammable material should not be placed on or near the appliance
- WARNING: Do not operate appliance with the glass front removed, cracked, or broken. Removal of the glass should be done by a licensed or qualified service person. Do not to strike or slam the glass
- Any safety screen or guard removed for servicing an appliance must be replaced prior to operating
- Installation and Repair should be done by a qualified service person. The appliance should be inspected before use and at least
  annually by a professional service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding
  materials, etc. It is imperative that the control compartments, burners and circulating air passageways of the appliance are kept
  clean
- Under no circumstances should any solid fuel (wood, coal, paper or cardboard, etc.) be used in this appliance
- Keep burner and control compartment clean
- Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water
- California Proposition 65 Warning: This product can expose you to chemicals including Carbon Monoxide, that is an externally
  vented by-product of fuel combustion, which is [are] known to the State of California to cause cancer, birth defects, or other
  reproductive harm. For more information, visit www.P65Warnings.ca.gov.

Each Ambiance Gas Fireplace is checked and tested at the factory prior to being packaged and shipped to our dealers and finally installed in your home. Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly and that the electrical system is in working order. The Installation Checklist in **Section 5.0** should be used to ensure the proper installation of this gas fireplace heater and to document any deviations from a typical install.

Any alteration to the product that causes carbon or soot deposits that results in any damage or requires cleaning is not the responsibility of the manufacturer.



## 3.0 Technical Information

### 3.1 Appliance Certification

This appliance was listed by QAI Laboratory Inc to the following USA and Canadian gas appliance standards.

- ANSI Z21.88-2019/CSA 2.33-2019 Vented Gas Fireplace Heaters
- CSA-2.17-2017, Gas-Fired Appliances for Use at High Altitudes
- CSA P.4.1-15 testing method for measuring annual fireplace efficiency
- CSA 22.2 No.3-M1988(R2014) electrical standard

The listing label is attached to the appliance on the bottom left side of the appliance.

A copy is shown on **Section 4.0**.

**Commonwealth of Massachusetts**: This appliance has been manufactured in accordance with Massachusetts code 248 CMR 5.00. Approval Code: G1-0319-387. (https://licensing.reg.state.ma.us/pubLic/pl\_products/pb\_pre\_form.asp).

Please contact Archgard Industries Ltd., if you have any questions regarding the certification of this appliance.

### 3.2 Installation Codes

This appliance must be installed by a qualified gas appliance installer. The installation must conform with the local codes or, in the absence of local codes, with the current National Fuel Gas Code ANSI Z223.1/ NFPA 54 in the US, or the Natural Gas and Propane Installation Code, CSA B149.1 in Canada. Electrical connections and grounding must conform with local code, or in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70 in the US, and in Canada the current Canadian Electrical Code CAN/CSA C22.1.

We recommend that our gas hearth products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) as NFI Gas Specialists.

### 3.3 Specifications

	Natural Gas (NG)	Propane (LP)	
Manifold Pressure	1.6 - 3.5 in. W.C. (0.4 - 0.9 kPa)	6.4 - 10.0 in. W.C. (1.6 - 2.5 kPa)	
Min. Supply Pressure Max Supply Pressure	5 in. W.C. (1.2 kPa) 14 in. W.C. (3.5 kPa)	11.0 in. W.C. (2.7 kPa) 14.0 in. W.C. (3.5 kPa)	
Orifice Size	#38 DMS (2.58 mm dia)	1/16" (1.59 mm dia)	
Input Rating	19,000 - 27,000 BTU/hr (5.6 - 7.9 kW)	21,000 - 27,000 BTU/hr (6.15 - 7.9 kW)	
P.4 Fireplace Efficiency (FE)	71.13%		
P.4 Steady State Efficiency	75.73%		
Electrical Rating	120 VAC, 60 Hz, less than 2 A.		
Gas Control	SIT 885 Proflame II Dynamic Start Advantage with Continuous Pilot on Demand		
Altitude	0 - 4500 ft (0 - 1372 m)		
Primary Air Opening	Fully Closed 1/8" (3.175 mm) Open		

## 3.4 High Altitude Installation

When installing this appliance beyond 4500 ft. (1372 M) above sea level, the appliance must be properly derated and installed according to local codes, in the absence of local codes, with the current National Fuel Gas Code, ANSI Z223.1/ NFPA 54, in the US or Installation Code, CAN/CGA-B149.1, in Canada.

See Section 10.1 for restrictor settings at high altitudes.



# 4.0 Rating Plate

DO NOT REMOVE THIS LABEL



**MODEL:** 

UF0200 (SIT 885 Proflame)

LISTED VENTED GAS FIREPLACE HEATER and GAS-FIRED APPLIANCES FOR USE AT HIGH ALTITUDES. Tested to: ANSI Z21.88-2019 / CSA 2.33-2019, CSA 2.17-2017, CSA P.4.1-15, and CSA 22.2 No.3-M1988 (R2014). This vented gas fireplace heater is not for use with air filters. Certified for use in both CANADA and USA.

#### VENTED GAS FIREPLACE HEATER-NOT FOR USE WITH SOLID FUEL. Manufactured as Natural Gas

	NG	LPG	
Input rating	19,000 - 27,000 BTU/hr (5.6 - 7.9 kW)	21,000 - 27,000 BTU/hr (6.15 - 7.9 kW)	
Manifold Pressure	1.6 - 3.5 in. W.C. (0.4 - 0.9 kPa)	6.4 - 10.0 in. W.C. (1.6 - 2.5 kPa)	
Orifice size	#38 DMS (2.58 mm dia.)	1/16" DMS (1.59 mm dia.)	
Supply pressure (Min - Max)	5 - 14 in. W.C. (1.2 - 3.5 kPa)	11 - 14 in. W.C. (2.7 - 3.5 kPa)	
Burner Primary Air Setting	Fully Closed	1/8" (3.175 mm) Open	
Altitude	0 - 4500 ft (0 - 1372 m)	0 - 4500 ft (0 - 1372 m)	
Gas Control	SIT 885 Proflame II Dynami	c Start with Continuous POD	
Electrical rating	120 VAC, 60 Hz, less than 2 A.		
P.4.1 Fireplace Efficiency (FE)	71.	13%	
Replacement fan	Part no. RF-305-42	24 fan must be used	
Keep burner and control compartment clean. See Instructions accompanying the heater. Optional fuel conversion kit: See Manual	Minimum clearances to Combustibles: Chase sides, back & top from fireplace standoffs: 0" (0 cm). Interior sidewall from fireplace opening: 4" (10.2 cm). Mantle: 8" (20.32 cm) mantle at min 20.25" (51.4 cm) from top of the fireplace opening. Vent pipe: Sides & Bottom: 1" (2.54 cm), Top: 2" (5.08 mm). Ceiling: 60" (152.4 cm) from fireplace opening.		
	See Manual for additional dimension	ns and clearances	

This appliance must be installed in accordance with local codes, if any; if none, follow the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or Natural Gas and Propane Installation Codes, CSA B149.1. Electrical connections and grounding must be in accordance with local codes, if any; if none, follow the current CAN/CSA C22.1 in Canada and ANSI/NFPA 70 in the US. This appliance is certified for installation in a bedroom or a bed sitting room. This appliance is only for use with the gas indicated on the rating plate and may be installed in an aftermarket, permanently located, manufactured (mobile) home where not prohibited by local codes. See owner's manual for details. This appliance is not convertible with other gases, unless a certified kit is used.

WARNING: Improper installation, adjustment, alteration, service, or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency, or the gas supplier. This appliance must be properly connected to a Direct Vent venting system in accordance with the manufacturer's installation instructions.

WARNING: Failure to install this appliance per the manufacturer's instructions or failure to use only parts specifically approved with this appliance may result in property damage or personal injury.

WARNING: Do not operate the appliance until all sections have been assembled and installed in accordance with the manufacturer's instructions.

WARNING: Operation of this appliance when not connected to a properly installed and maintained venting system can result in carbon monoxide (CO) poisoning and possible death.

Only doors certified with the appliance shall be used.

For use only with barrier part # UA9000, UA9001, or UA9002. Follow installation instructions.

Made in Canada by: Archgard Industries Ltd. 7116 Beatty Dr., Mission, B.C.

November 2021 303-6210-04

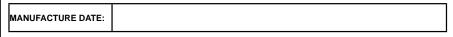






Figure 4.0.01:

# Installation



# 5.0 Installation Checklist

This standard installation checklist is to be used by the installer in conjunction with, not instead of, the instructions contained within this installation manual.

ustomer: Date Installed:				
Install Address:	Location of Fireplace:			
	Installer:			
Appliance Install: (Section 9.0)		YES	IF NO, WHY NOT?	
Standoffs, side nailing flanges, and top nailing flange extension are	e installed.			
Fireplace is leveled and secured.				
Venting: (Section 10.0)		YES	IF NO, WHY NOT?	
Venting configuration complies with vent diagrams.				
Venting installed and secured in place maintaining proper clearance	ces.			
Maintained 1/4" rise for every 1 ft. on horizontal run.				
Terminations installed and sealed in compliance with local building	code.			
Direct vent termination is highest point in vent assembly.				
Wiring / Electrical: (Section 7.0)		YES	IF NO, WHY NOT?	
Connected to household 110/120v per local codes.				
Unit is properly grounded.				
Gas: (Section 13.0)		YES	IF NO, WHY NOT?	
Proper appliance for fuel type?				
Was a conversion performed?				
Leak check performed & inlet and manifold pressures verified?				
Verified proper air shutter setting?				
Finishing (Section 12.0):		YES	IF NO, WHY NOT?	
Only noncombustible material installed in noncombustible areas.				
Clearances meet installation manual requirements.				
Mantels and/or projections comply with install manual.				
Appliance Setup:			IF NO, WHY NOT?	
Burner media / log set, glass door, and screen installed according to install manual.				
Manual given to home owner.				
Did you check operation of lights, fans, and flame modulation?				
Comments:				



# 6.0 Appliance Overview

## **6.1 Appliance Overview**

The Proflame II control board and the valve are located below the firebox, hidden by the Valve Access Cover.

The rating plate is located under the firebox, on the left side.

The fan is located under the firebox in the back right side. The fan may be accessed through a panel in the bottom of the firebox, under the burner.

**Note:** This manual may use images of an unpainted fireplace for the purposes of illustration.

\*Left and right side references in this manual correspond with the sides identified in **Figure 6.1.01**.



Figure 6.1.01:

## 6.2 Rating Plate Location

The rating plate is located under the valve access cover, adjacent to the valve and control board. See **Section 6.5** for information on how to access the controls.

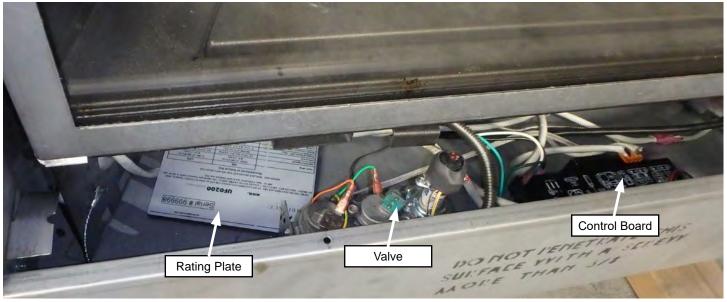


Figure 6.2.01:



# 6.3 Barrier Screen (UA9000 & UA9001)

**Note:** Barrier screens are packaged separately from the fireplace. There are three options available - see **Section 20** for part numbers. UA9001 includes tile finishing strips. See **Section 12.3**.

### Removal

To remove the screen, slide the two retainer tabs on the top of the barrier screen toward the center of the screen, tilt the screen outward and lift from the fireplace.

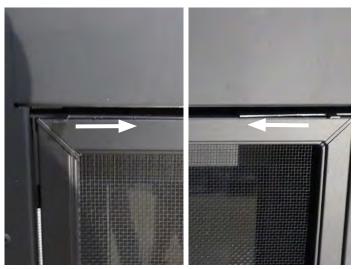


Figure 6.3.01: Screen retainer tabs

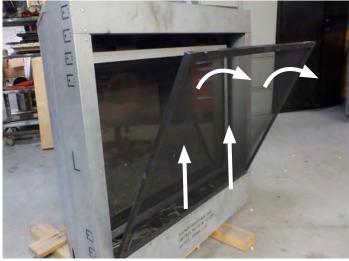


Figure 6.3.02:

### **WARNING**

DO NOT INSTALL THE BARRIER SCREEN WITH THE GLASS DOOR REMOVED.

### Installation

To install the screen, insert the two pins on the bottom of the screen in the holes on the bottom of the fireplace. Rotate the top of the screen toward the fireplace. Slide the screen retainer tabs on the top of the screen outwards to secure the screen in place.



Figure 6.3.04: Screen pin

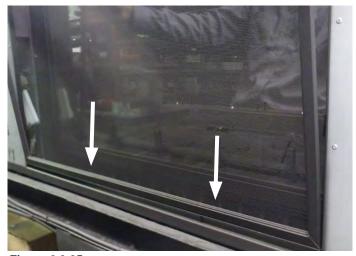


Figure 6.3.05:



Figure 6.3.06:

If barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance (Part Number: UA9000). See the replacement parts list (**Section 20**) for optional barrier screen kits.



# Barrier Screen With Trim (UA9002)

**Step 1:** Thread the included bolts in so that about 1/8" (3.175 mm) remains exposed.

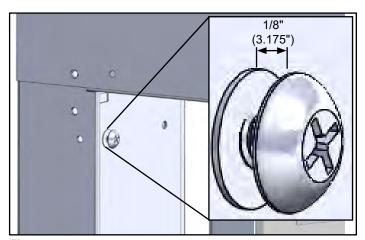


Figure 6.3.07:

**Step 3:** The brackets on the trim are stepped to allow the trim to be spaced out from the front of the fireplace.

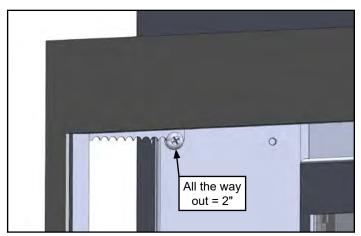


Figure 6.3.09:

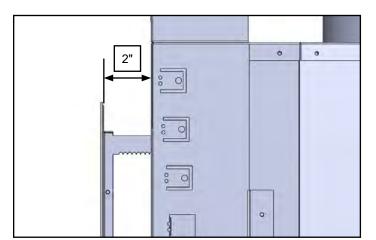
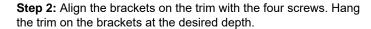


Figure 6.3.11:



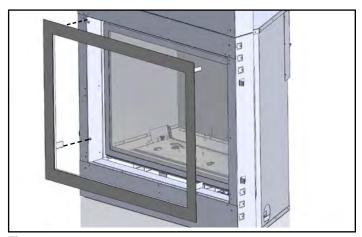


Figure 6.3.08:

**Step 4:** Adjust the spacing to accommodate the installation. Noncombustible facing material may be installed up to the fireplace opening behind the trim.

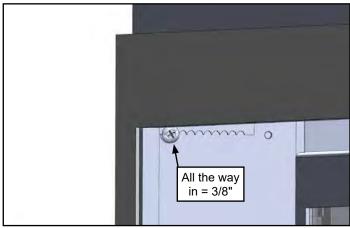


Figure 6.3.10:

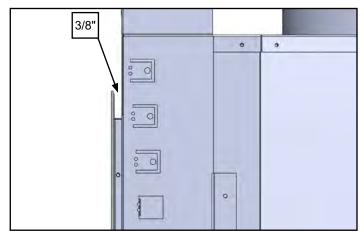


Figure 6.3.12:

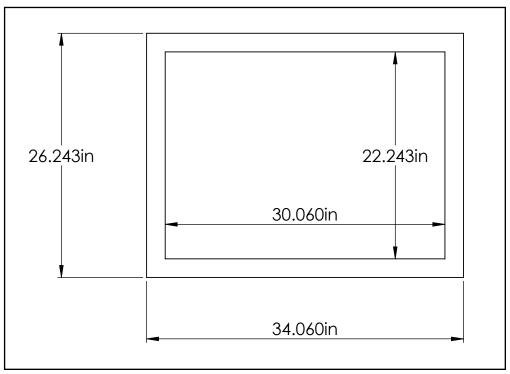


Figure 6.3.13:



### 6.4 Glass Door Installation

**WARNING:** Do not operate appliance with the glass front removed, cracked, or broken. Replacement of the glass should be done by a licensed or qualified service person. Do not attempt to remove the glass door when the appliance is hot. Be sure there are no fingerprints left on the glass panels during install or when cleaning as high temperatures can bake these prints on permanently. Inspect the door gasket to ensure no damage has occurred when installing the glass door.

**Step 1:** Hook the bottom of the door in the lower spring assembly on the firebox. Rotate the door up.



Figure 6.4.01:

**Step 3:** Lift the door spring up and over the door latch. The door latch will pass through the cut-outs on the door buckle.

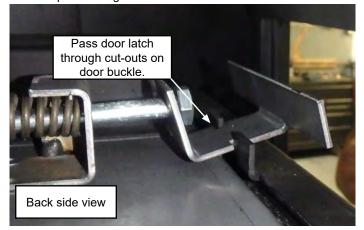


Figure 6.4.03:

### If Your Glass Breaks

In the event your glass cracks or breaks, replace the original door assembly with an Ambiance replacement door assembly (part number URP-893-0000). The glass door and frame assembly must be replaced as a complete unit. Remove the barrier screen (See **Section 6.3**) and remove door as per the instructions above. Replace with new door assembly and reinstall the barrier screen.

**Step 2:** Ensure the bolt on the upper door spring is centered on the door latch on both sides.



Figure 6.4.02:

**Step 4:** Make sure the upper springs are fully engaged with the door latches.



Figure 6.4.04:

**NOTE:** the NEW door will emit some odor when the appliance is lit. The odor will dissipate after the gasket material within the door has cured. Be sure there are no fingerprints left on the glass panels as high temperatures can bake these prints on permanently.

**Warning:** Only doors certified with the appliance shall be used. Do not use substitute glazing materials.



# **6.5 Accessing The Controls**

To access the control board or valve:

- 1. Ensure the fireplace is off and cool.
- 2. Remove the barrier screen (See **Section 6.3**).
- 3. Rotate the valve access cover backward and lift to remove from the fireplace.



Figure 6.5.01:

To install the valve access cover, drop it in place.

Reinstall screen prior to operating this appliance. Never operate this fireplace without the barrier screen in place.



# 7.0 Electrical Connections

The **UF0200** comes complete with an adjustable 6 speed fan and variable lights wired directly to the main control module. Do not cut or remove the grounding prong from the main power supply plug.

**CAUTION:** Label all wires prior to disconnection when servicing.

**NOTE:** This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI / NFPA 70, or the Canadian Electrical code, CSA C22.1.

#### Before you begin:

- Remove the barrier screen (see Section 6.3)
- Remove the glass door assembly (see Section 6.4)
- Remove the valve access cover (See Section 6.5)

To supply power to the fireplace:

**Step 1:** Pass the household wiring through the opening on the right side of the fireplace.



Figure 7.0.01:

**Step 3:** Pass the wire through the strain relief and secure in place. Wire according to local code using the receptacle and electrical plate included with this fireplace.

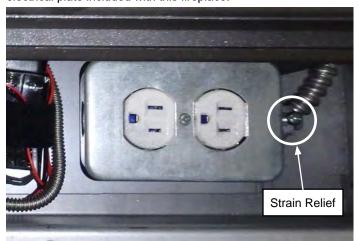


Figure 7.0.03:

**Step 2:** The junction box is located on the right side of the control board. It may be removed by removing the two (2) 1/4" Tek Screws if necessary.



Figure 7.0.02:

**Step 4:** Plug the three-pronged plug from the control board into the receptacle.



Figure 7.0.04:



# 8.0 Fireplace Dimensions

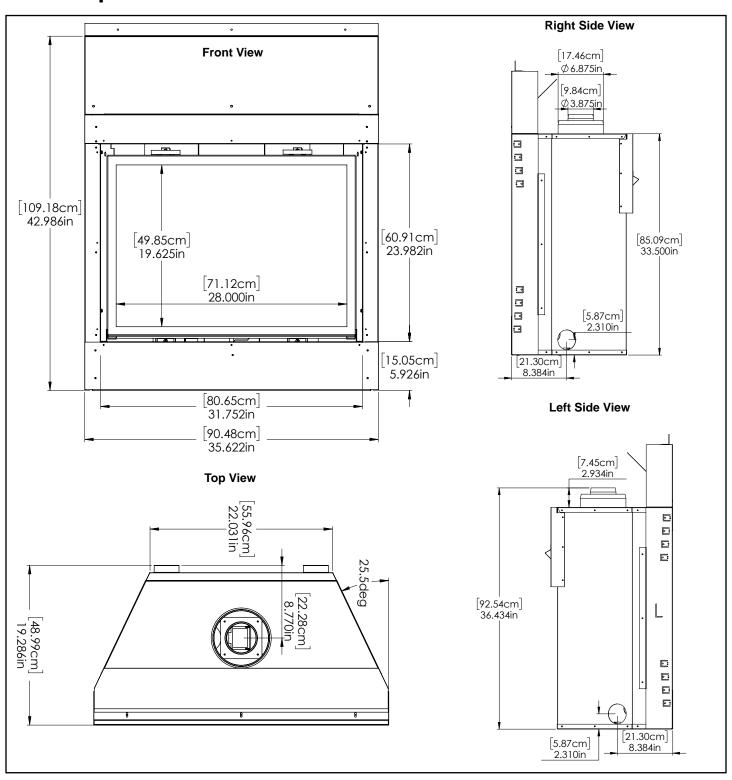


Figure 8.0.01:

WARNING
The nailing flange must be attached to fireplace. Do not remove.



# 9.0 Prepare The Fireplace

### 9.1 Installation Overview

#### NOTE

This product must be installed by a qualified installer. The installer should follow the procedure best suited for each specific installation.

- 1. Frame an opening for the fireplace, allowing for vent installation and type of installation (corner or flat wall application).
- 2. Bend side nailing flange tabs.
- 3. Attach nailing flange extension to fireplace.
- 4. Attach heat shield to nailing flange extension.
- 5. Insert fireplace into framing.
- 6. Install hearth (if applicable).
- 7. Complete electrical hook-up.
- 8. Complete gas line installation.
- 9. Complete venting installation.
- 10. Secure fireplace to framing with nailing flanges. Verify all clearances.
- 11. Install facing material (refer to Section 12.0 for clearance information), mantel or cabinetry.
- 12. Install the optional panel set. Many options are available from your local Ambiance dealer.
- 13. Install the logs, glass door assembly, and barrier screen.
- 14. Verify proper operation of fireplace and all components.

#### PLACEMENT CLEARANCE REQUIREMENTS

- This fireplace must be installed on a level surface capable of supporting the fireplace and venting
- Fireplace must be placed directly on wood or non-combustible surface (not linoleum or carpet) extending entire depth and width of fireplace
- Facing material must be all non-combustible (see Section 12.0 for detailed clearance information)
- Due to high surface temperatures, fireplace should be located out of traffic and away from furniture and draperies
- This fireplace may be installed in a bedroom (see local codes)
- · Please be aware of the large amount of heat this fireplace will produce when determining a location

### 9.2 Nailing Flange Tabs

#### **CAUTION**

Always install nailing flange extension regardless of installation variances.

### **Side Nailing Flanges**

Bend the nailing tabs to suit the facing material (see **Figure 9.2.01** and **Figure 9.2.02**).

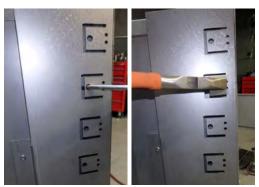


Figure 9.2.01:

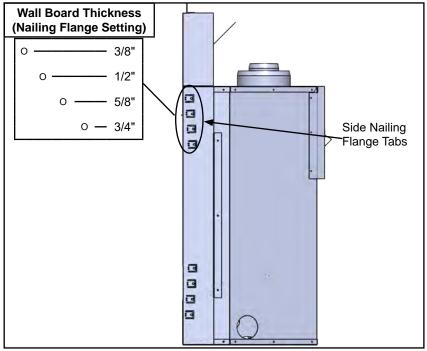


Figure 9.2.02:



# 9.3 Nailing Flange Extension

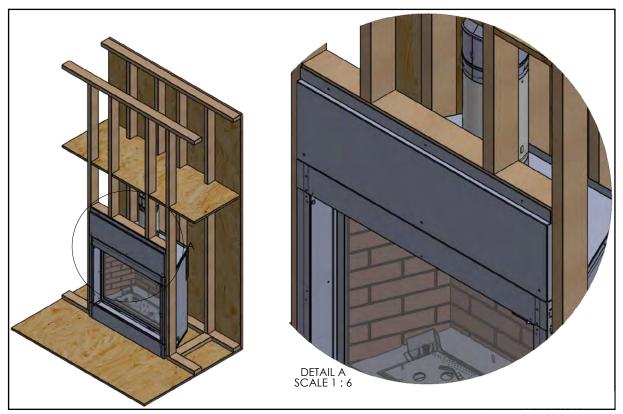


Figure 9.3.01:

### **Attaching The Nailing Flange Extension**

Attach the nailing flange extension to the top of the fireplace using the five  $(5) \, 1/4$ " tek screws included in the manual bag.

### **Adjusting The Top Nailing Flange**

The nailing flange may be adjusted by loosening the 1/4" tek screws, sliding the nailing flange as needed, and tightening the tek screws again.

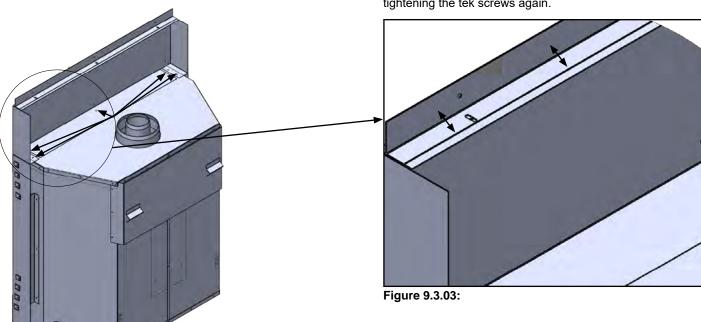


Figure 9.3.02:

# Installation

### Attaching The Nailing Flange Extension Heat Shield

Slip the nailing flange extension heat shield over the studs located on the back of the nailing flange extension. Use the three (3) nuts included in the manual bag to secure the heat shield in place.

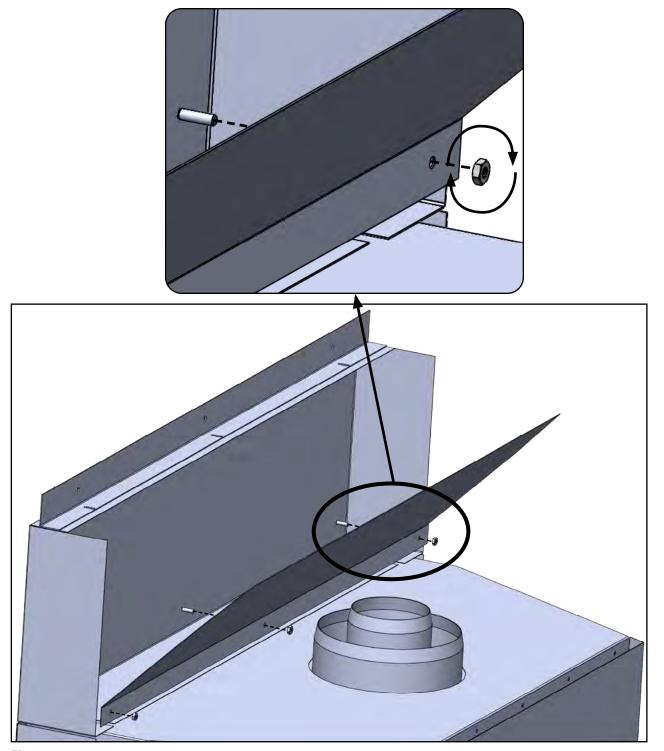


Figure 9.3.04:



# 10.0 Venting Instructions

WARNING: Operation of this heater when not connected to a properly installed and maintained venting system can result in carbon monoxide (CO) poisoning and possible death. The appliance must not be connected to a chimney flue serving a separate solid fuel burning appliance.

#### **WARNING**

Consult the local and international codes to assure adequate combustion and ventilation air is available. Flame height and appearance will vary depending upon venting configuration and type of fuel used.

Venting requirements apply to both Natural and LP gas.

Refer to the vent manufacturer's installation manual for complete installation instructions. Installation must conform with the venting requirements and restrictions as outlined in this manual. Provide a means for visually checking vent connection to fireplace after fireplace is installed.

(2) 45° degree elbows may be used in place of (1) 90° elbow. Always maintain a minimum 12" (305 mm) span between each 90° bend in the vent run.

#### IF INSTALLING FLEX PIPE SYSTEMS:

- More than a 30 degree bend constitutes a 45 degree elbow
- More than a 45 degree bend constitutes a 90 degree elbow
- More than a 90 degree bend is not permissible
- Refer to vent manufacturer's installation manual for more information.

### **Horizontal Venting Specifications:**

- Horizontal sections require 1/4" (6 mm) rise for every 12" (305 mm) of travel
- Horizontal sections must be supported to prevent sagging. See vent manufacturer's installation manual for more information

   As a general guideline; a flex line should be supported every
   3' (609.6 914.4 mm) and rigid pipe should be supported every 4 6' (1219.2 1828.8 mm)
- This fireplace must be installed so as to prevent accumulation of condensate in the venting system

#### DO NOT USE SILICONE TO SEAL VENT.

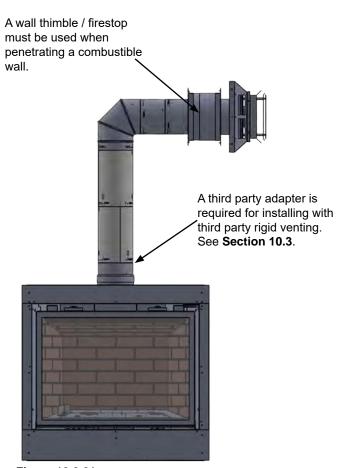


Figure 10.0.01:



# **Typical Venting Configuration**

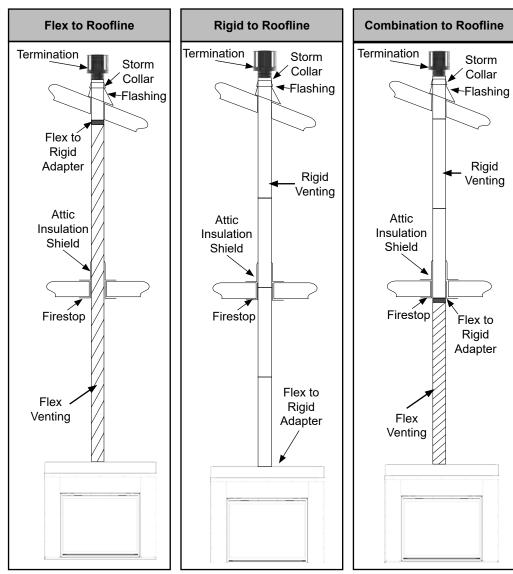


Figure 10.0.02:

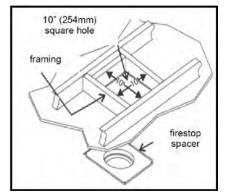


Figure 10.0.03: Firestop Framing

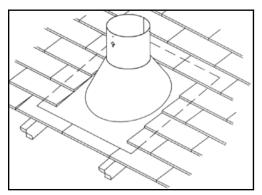
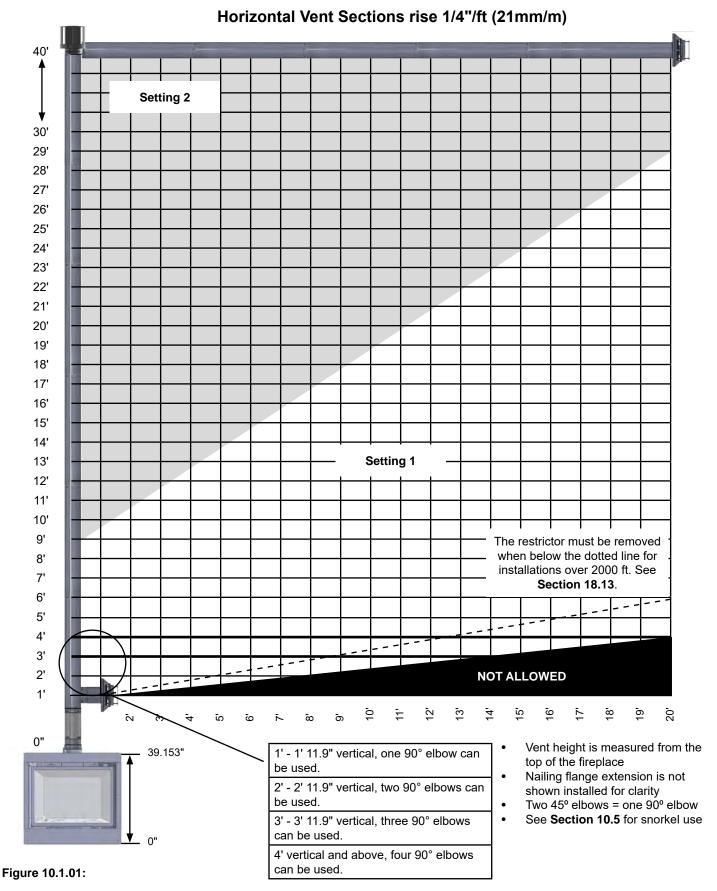


Figure 10.0.04: Flashing Installation



### 10.1 Vent Run Guide





## 10.2 Vent Restrictor Configuration

There are two possible vent restrictor settings based on venting configuration. This fireplace is shipped with the restrictor in the Setting 1 position.

Follow the chart in **Section 10.1** for recommended settings. It is important to remember each installation is unique and affected by various factors including venting configuration, altitude, and climate. Use the following steps to adjust the vent restrictor.

#### Before installation:

- Disconnect gas and electrical supply to the fireplace (including backup batteries)
- Remove the barrier screen (see Section 6.3)
- Remove the glass door assembly (see Section 6.4)

Step 1: Remove the 1/4" Tek Screw from the restrictor.

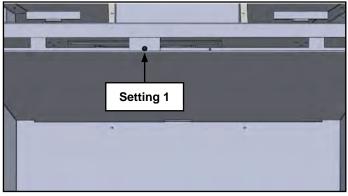


Figure 10.2.01:

**Step 3:** Insert the screw that was removed in Step 1 to secure the restrictor in the Setting 2 position.



Figure 10.2.03:

Step 2: Slide the restrictor into the Setting 2 position.



Figure 10.2.02:

**Note:** The restrictor must be removed for high altitude installations (over 2000 ft.) if the venting falls within the area specified in the chart in **Section 10.1**. See **Section 18.13** for information on removing the vent restrictor.



# **10.3 Third Party Venting Components**

# **ATTENTION**

### NO OTHER VENTING SYSTEM OR COMPONENTS MAY BE USED.

Part numbers shown are correct at the time of printing and should be confirmed with the manufacturer prior to purchase.

Follow manufacturer instructions for installation of termination.

	BDM	Selkirk	Duravent	ICC	Amerivent	
Adapters	Adapters					
Appliance Adapter	DVR7-R6ST	4DT-AAN (Archgard Part # 999-DV-SEA)	810004542 (Archgard Part # 999-DV-SDA)	TM-4AA6 (Archgard Part # 999-DV-ICA)	4DSC-N2 (Archgard Part # 999-DV-AMA)	
4" x 6 5/8" Hard Pipe						
6"	DVR6-06	4DT-06	46DVA-06	4DL6	4D7 (7")	
9"	DVR6-09	4DT-09	46DVA-09	4DL9		
12"	DVR6-12	4DT-12	46DVA-12	4DL1	4D12	
18"	DVR6-18	4DT-18	46DVA-18			
24"	DVR6-24	4DT-24	46DVA-24	4DL2	4D2	
36"	DVR6-36	4DT-36	46DVA-36	4DL3	4D3	
48"	DVR6-48	4DT-48	46DVA-48	4DL4	4D4	
60"			46DVA-60			
4" x 6 5/8" Pipe Extension						
Short Extension	DVR6-08A (4" to 8.5")	4DT-AJ12 (4" to 10")	46DVA-08A (3" to 7")	4DLS1 ( 1 7/8" to 9")	4D7A (3" to 5")	
	DVR6-16A (4" to 16")		46DVA-16A (3" to 14 1/2")	4DLS2 (1 7/8" to 21")	4D12A (3" to 10")	
Long Extension					4D16A (3" to 14")	
					4D26A (3" to 24")	
4" x 6 5/8" Adjustable (Telesc	opic) Pipe					
Short Adjustable		4DT-TL14 (14" to 22")	46DVA-17TA (9 1/2" to 15 1/2")			
Long Adjustable		4DT-TL38 (38" to 70")	46DVA-24TA (15 1/2" to 22 1/2")	4DLA30 (16 1/2" to 29")		
4" x 6 5/8" Hard Elbows				·		
30 degree	DVR6-E30		46DVA-E30	4D30		
45 degree	DVR6-E45	4DT-EL45	46DVA-E45	4DE45	4D45L	
60 degree	DVR6-E60		46DVA-E60			
90 degree	DVR6-E90	4DT-EL90S	46DVA-E90	4DE90	4D90L	
Slip 90 Degree Elbow				4DE90S		
Wall Strap	DVR6-WS	4DTWS/B	46DA-WS	4WS	4DWS	
Elbow (Offset) Strap	DVR6-ES	4DT-OS	46DVA-ES	40S	4DWS	
Wall Thimble	DVR6-WTU	4DT-WT	46-DVA-WT	4WT	4DWT	
Vinyl Siding Standoff	DVR6-VSS	4DT-VSK (For 4DT-HCR) 4DT- VS or 4DTVSS (For 4DT-HC)	46DVA-VSS	4VSS	4DVSK (For 4DHC) 4DHVS or 4DHVSK (For 4DHCS)	
Counter Flashing			46DVA-CFK			
Counter Flashing Stainless	DVR6-CFK-SS		46DVA-CFK-S			
Ceiling Firestop	DVR6-CFS	4DT-CS	46DVA-FS	4CS	4DFSP	
Attic Insulation Shield	DVR6-AIS	4DT-AIS	46-DVA-IS	4AS	4DAIS12	



# Third Party Venting Components (cont'd)

	BDM	Selkirk	Duravent	ICC	Amerivent	
Roof Flashings	Roof Flashings					
0/12 to 6/12 Pitches	DVR6-AF012	4DT-AF6	46DVA-F6	4MFA & 6EMFA	4DF (0/12 to 5/12)	
7/12 to 12/12 Pitches	DVR6-AF712	4DT-AF12	46DVA-F12	4MFB & 6EMFB	4DF12 (6/12 to 12/12)	
Flat Roof	DVR6-TCF		46DVA-FF	4F		
Metal Roof Flashings						
0/12 to 6/12 Pitches	949606012	URBAK (rubber boot flashing)	46DVA-F6DS		URBAK (rubber boot flashing)	
7/12 to 12/12 Pitches	949606712	URBAK (rubber boot flashing)	46DVA-F12DS		URBAK (rubber boot flashing)	
Storm Collar	DVR68-SC	4DT-SC	46DVA-SC	4SC	4DSC	
Horizontal Terminations						
Horizontal Square Termination (Aluminum)	DVR6-HCP (Rigid) DVF6-HCP (Flex)	4DT-HC	46DVA-HC	TM-4HT	4DHCS	
Horizontal Square Termination (Stainless)			46DVA-HC-S			
Horizontal Square Termination (Copper)	DVR6-HCPC (Rigid)		46DVA-HC-C			
Horizontal Termination Other	DVR6-HC (Rigid) DVF6-HC (Flex)					
Horizontal Round Termination (Aluminum)		4DT-HCR	46DVA-HRCS		4DHC	
Snorkels						
14" Snorkel	DVR6-SNK14	4DT-ST14	46DVA-SNK14	4ST14	4D14S	
36" Snorkel	DVR6-SNK36	4DT-ST36	46DVA-SNK36	4ST36	4D36S	
Horizontal High Wind Guard	940164SHRD		46DVA-WG	4HTS or 4RHTS	4DHWS	
Vertical Terminations						
Vertical High Wind Termination	DVR6-VCH	4DT-VT	46DVA-VCH (Archgard Part # 999-DV-SDVTC)	TM-4SVT	4DVC	
Vertical High Wind Guard	DVR68-VWG		46DVA-VWG	4SVTS		
Flex Venting						
7" 25ft	95270725	1770250	7DFA-25		1770250	
7" 35ft	95270735	1770350	7DFA-35		1770350	
7" 50ft	95270750		7DFA-50			
4" 25ft	95270425	1740250	4DFA-25		1740250	
4" 35ft	95270435	1740350	4DFA-35	4AL35	1740350	
4" 50ft	95270450		4DFA-50	4AL50		

Archgard Flex Vent Kit			
999-DV-FL4710 Includes 4" & 7" aluminum flex liner (10' long) with six springs.			
999-DV-C47	Includes 7" flex liner coupler (312-0025), and 4" flex liner coupler (312-0024).		

Horizontal Safety Cages				
Archgard	Archgard 999-DV-SCU Termination Safety Cage - Universal (14¾" W x 14¾"H x 10¼"D)			
BDM	BDM 940164SHRD BDM Termination Safety Cage			
ICC	ICC 4HTS ICC Horizontal Termination Safety Cage			



# **10.4 Termination Location Clearances**

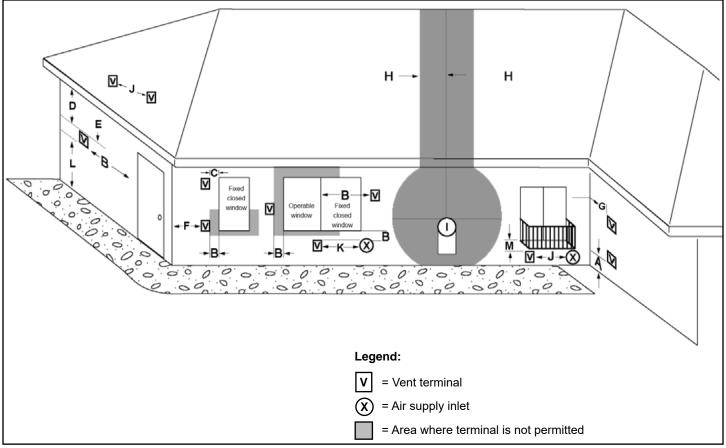


Figure 10.4.01:

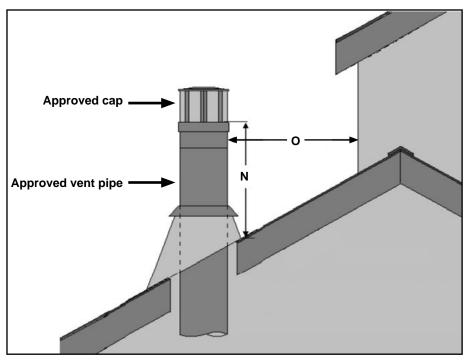


Figure 10.4.02:

# Installation

		Canadian Installations <sup>1</sup>	US Installations <sup>2</sup>
Α	Clearance above grade, veranda, porch, deck, or balcony	12" (305 mm)	12" (305 mm)
В	Clearance to window or door that may be opened	12" (305 mm)	9" (229 mm)
С	Clearance to permanently closed window•	*	*
D	Vertical clearance to ventilated soffit	18" (457.2 mm)	*
E	Clearance to unventilated soffit	12" (305 mm)	12" (305 mm)
F	Clearance to outside corner	0" (0 mm)	0" (0 mm)
G	Clearance to inside corner	2" (50.8 mm)	2" (50.8 mm)
Н	Clearance to each side of center line extended above meter / regulator	3' (914 mm) within a height 15' (4.57 m) above the meter / regulator assembly	*
ı	Gas service regulator vent outlet	3' (914 mm)	*
J	Clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other appliance	12" (305 mm)	9" (229 mm)
К	Clearance to mechanical air supply inlet	6' (1.83 m)	3' (914 mm) above if within 10' (3.05 mm)
L	Clearance above paved sidewalk or driveway located on public property.	7' (2.13 m) †	*
М	Clearance under veranda, porch, deck, or balcony.	12" (305 mm) ‡	*
N	Minimum clearance from roof to lowest discharge opening.	18" (457 mm)	18" (457 mm)
0	Clearance from vertical vent to adjacent wall.	24" (610 mm)	24" (610 mm)

### Notes:

- 1) In accordance with the current CSA B149.1, Natural Gas and Propane Installation Code.
- 2) In accordance with the current ANSI Z223.1/NFPA 54, Natural Fuel Gas Code.
- Recommended to prevent condensation on the window.
- \* For clearances not specified and ANSI Z223.1/NFPA 54 or CSA B149.1, clearance must be in accordance with local installation codes and the requirements of the gas supplier.
- † A vent shall not terminate directly above a sidewalk or paved driveway that is located between two single family dwellings and serves both dwellings.
- ‡ Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.

### **WARNING**

A safety cage may be required to cover a horizontal termination if the termination is located near a walkway. See local codes.



### 10.5 Snorkel Termination Installation

- Follow snorkel termination manufacturer's installation instructions and local codes
- The vertical rise of a snorkel termination can be used in place of a vertical vent rise. Follow the snorkel termination manufacturer's information for installation
- A snorkel counts as two 90° elbows out of the total number of allowable elbows in the vent run. For example, the installation in **Figure 10.5.01** shows the use of three (3) 90° elbows
- Ensure there is enough vertical venting to accommodate the number of elbows used. run refer to Section 10.1
- If the snorkel termination is installed below grade, (IE: basement) proper drainage must be provided to prevent water from entering the snorkel termination (see **Figure 10.5.01**)
- · Do not attempt to enclose the snorkel termination in the wall or any other type of enclosure
- Do not locate snorkel termination where excessive snow or ice build up may occur. Check snorkel termination area after every snow fall and clear if necessary to prevent blockage. If using snow blowers, make sure snow is not directed at the snorkel termination

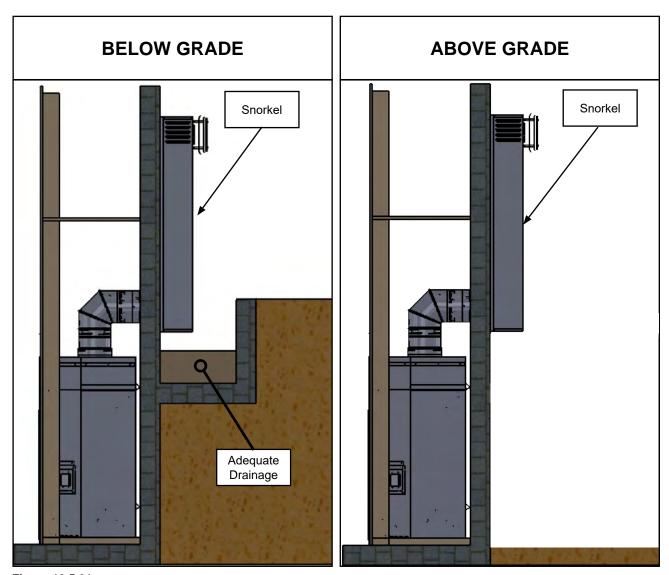


Figure 10.5.01



# 11.0 Framing

# 11.1 Wall Enclosure Rough Opening

#### **IMPORTANT**

Framing dimensions should allow for wall covering thickness and fireplace facing materials. If using a hearth, adjust rough opening size as necessary to maintain at least minimum clearance requirements.

**Non–combustible facing material** may be applied over (but not directly to) fireplace face. This will prevent facing material from falling off due to heat expansion. Do not obstruct the flow of ventilation air.

#### **WARNING**

Provide adequate clearances around air openings into the combustion chamber. Do not obstruct upper and lower grill openings. Room air enters through lower passage, is heated and exits through upper passage. Blocking these passages may result in overheating, creating a potentially hazardous situation.

Determine exact position of your fireplace, including hearth height, width, and depth (if applicable). If possible, place fireplace in such a manner that vent termination will be between two studs, eliminating the need for additional framing.

Consider height of hearth finish material (stone, brick etc.) when building fireplace platform.

Install fireplace on hard metal or wood surface extending the full width and depth of fireplace.

If masonry is to be used (optional), prepare the necessary foundation for the masonry load. When masonry construction is used, a lintel iron must be used over top of fireplace to support the added weight. Never use this fireplace to support additional weight.

Build hearth to desired size and height. If a hearth extension is desired, combustible material may be used. See **Section 12.2**.

#### **FIRE HAZARD**

DO NOT install directly on carpet, vinyl, or any combustible material other than wood.

Wall Board Thickness (Nailing Flange Setting)	*Framing Depth	
3/8"	18.875"	
1/2"	18.75"	
5/8"	18.625"	
3/4"	18.50"	

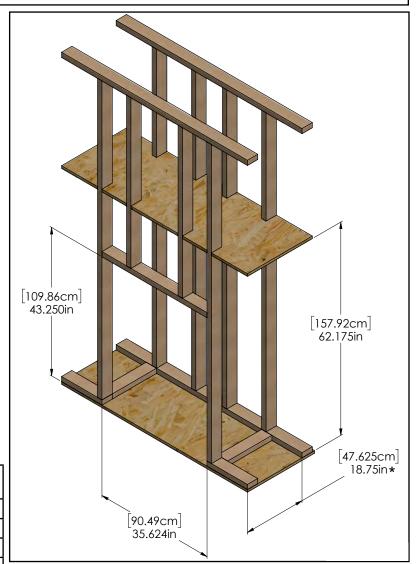


Figure 11.1.01



# 11.2 Typical Corner Installation

Dimensions shown in **Figure 11.2.01** are when using 1/2" wall board. If using a facing material that is an alternative thickness, refer to the table below for appropriate dimensions.

Refer to Section 9.2 and Section 9.3 for information on nailing flange settings and installation.

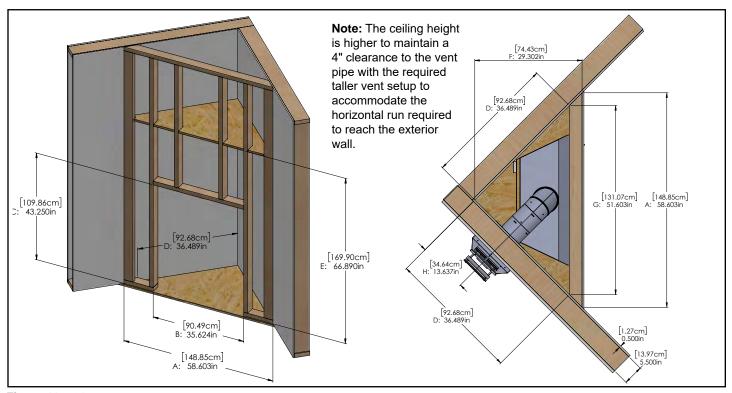


Figure 11.2.01

Dimension	3/8" Wall Board	1/2" Wall Board	5/8" Wall Board	3/4" Wall Board
Α	58.853" (~58 7/8")	58.603" (~58 19/32")	58.353" (~58 11/32")	58.103" (~58 3/32")
В	35.624" (35 5/8")	35.624" (35 5/8")	35.624" (35 5/8")	35.624" (35 5/8")
С	43.250" (43 1/4")	43.250" (43 1/4")	43.250" (43 1/4")	43.250" (43 1/4")
D	36.666" (~36 21/32")	36.489" (~36 15/32")	36.312" (~36 5/16")	36.135" (~36 1/8")
Е	66.894" (~66 29/32")	66.894" (~66 29/32")	66.894" (~66 29/32")	66.894" (~66 29/32")
F	29.427" (~29 7/16")	29.302" (~29 5/16")	29.177" (~29 3/16")	29.052" (~29 1/16")
G	51.853" (~51 7/8")	51.603" (~51 19/32")	51.353" (~51 11/32")	51.103" (~51 3/32")
Н	13.637" (~13 5/8")	13.637" (~13 5/8")	13.637" (~13 5/8")	13.637" (~13 5/8")

**Note:** The ceiling height is higher to maintain a 4" clearance to the vent pipe with the required taller vent setup to accommodate the horizontal run required to reach the exterior wall.



# 11.3 Ventilation Framing

Ventilation framing dimensions are based on Duravent venting components. If other third party venting components are used, refer to the installation instructions from the third party manufacturer for installation information. The following critical dimensions must be maintained regardless of venting manufacturer:

Item	Critical Dimensions
Distance from ceiling to horizontal pipe	4" (10.16 cm)
Thimble framing dimensions	9" (22.86 cm) W x 10" (25.4 cm) H

Ceiling height and the height to the bottom of the thimble shown are based on a minimum vent run. These values may vary depending on the requirements of each installation.

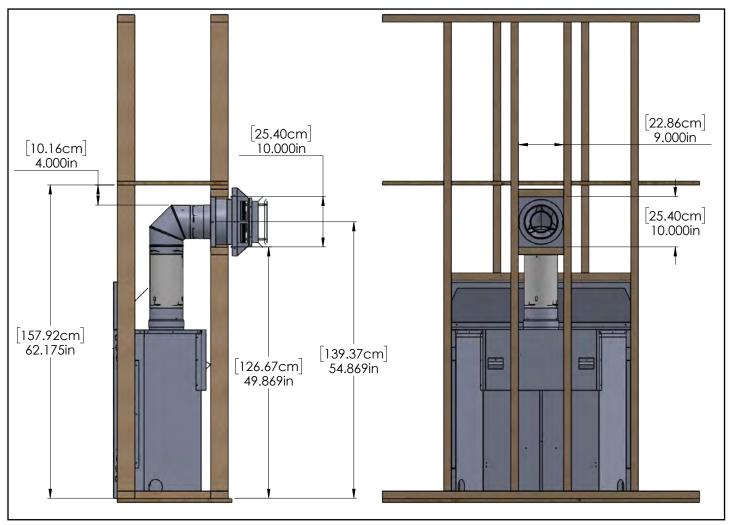


Figure 11.3.01

# IMPORTANT Vent cap location must be in compliance with guidelines in Section 10.4 of this manual.

# WARNING DO NOT RECESS VENT CAP INTO WALL OR SIDING.



# 12.0 Clearances to Combustibles

**WARNING:** Failure to position the parts in accordance with these diagrams or failure to use only parts specifically approved with this appliance may result in property damage or personal injury or loss of life.

**WARNING:** TOP NAILING FLANGE EXTENSION MUST BE ASSEMBLED AND ATTACHED TO FIREPLACE. DO NOT REMOVE. TOP NAILING FLANGE EXTENSION IS NOT LOAD BEARING

### 12.1 Mantel Clearances

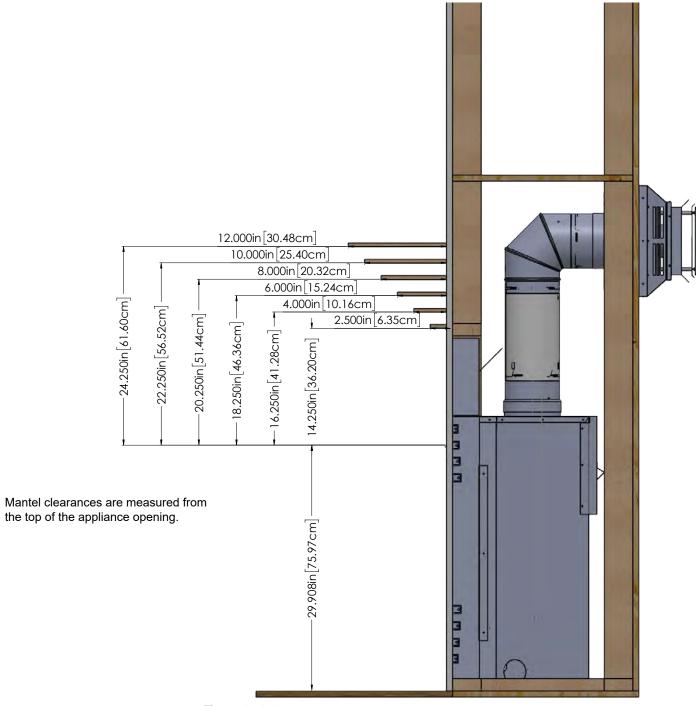


Figure 12.1.01



### 12.2 Sidewall Clearances

Maintain a minimum of 4" (10.16 mm) clearance from the side of the glass door to sidewalls or mantel supports.

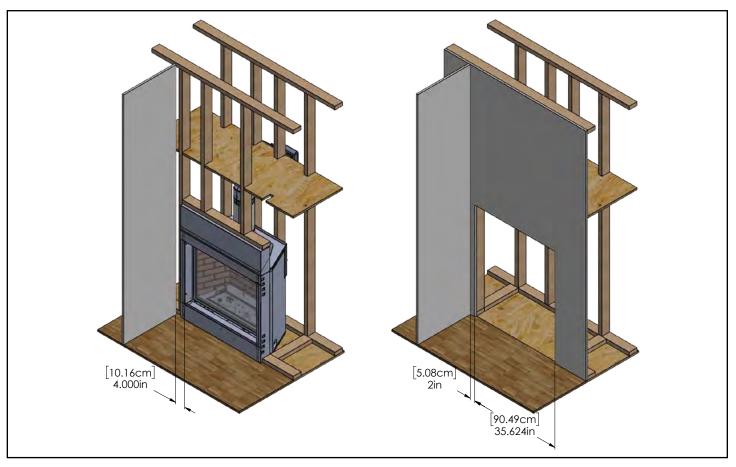


Figure 12.2.01

# 12.3 Optional Hearth Installation

Any hearth extending 12" or less from the front fireplace must be constructed of non-combustible material. A hearth is not required for installation.

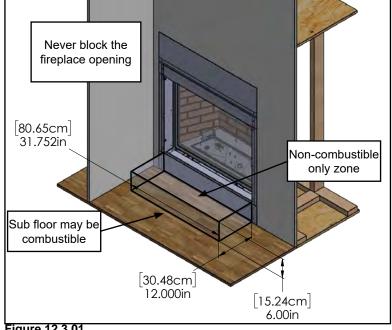


Figure 12.3.01



# 10.4 Heat Sensitive Flooring Materials

Ambiance fireplaces are heating products, designed to produce a large amount of radiant and convective heat. The clearances specified above are intended to be minimum clearance distances to combustible materials, however, flooring directly adjacent to the minimum hearth clearances may reach temperatures of up to 180°F (82°C) or higher depending on the installation.

Please check with your flooring manufacturer for temperature tolerances as some materials, such as vinyl, tend to be more sensitive to temperatures above average room temperature and may be damaged or warped if exposed to heat.

We recommend testing any flooring material to ensure that it can withstand temperatures generated by this fireplace. If the tolerances of the flooring material are not known or are not capable of witstanding the temperatures generated by this fireplace, install a heat pad constructed of material that is not sensitive to heat, or adjust clearances to heat sensitive materials as shown below.

**Note:** clearances shown are the width of the fireplace door. The dimensions shown are guidelines only and cannot account for all flooring materials. The dimensions shown do not replace the hearth clearances for this product. Always maintain the clearances to combustible materials as shown on the previous page.

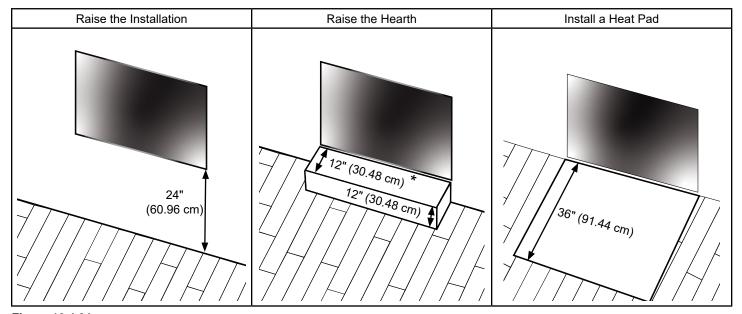


Figure 10.4.01

<sup>\*</sup> Use whichever distance is greater when compared to the hearth clearances.



# **12.3 Finishing (UA9001)**

Install the finishing strips using the twelve (12) 1/8" rivets included. Never place combustible material over the face of the fireplace. See **Figure 12.3.02** for finishing details.

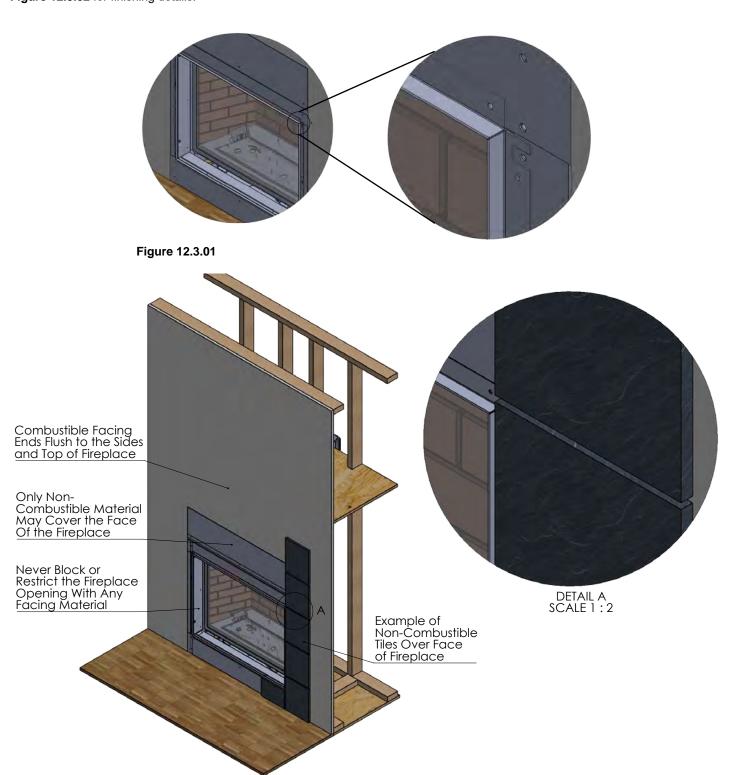


Figure 12.3.02



## 13.0 Gas Connections

Before connecting the appliance to the gas supply line, double check that the appliance you have purchased is designed for the gas type you are using. The gas type markings are located on the rating plate (See **Section 4.0** and **Section 6.2**) and also on the appliance's gas valve.

Adequate clearance for proper installation and checking of the gas connections must be provided. <u>All gas connections must be checked for gas leaks</u>.

After securing the fireplace to the framing, have your gas supplier or a qualified gas fitter run a gas supply line to the install location. The line must be properly sized and fitted according to the installation codes. Immediately upstream of the supply connection, the fitter shall provide an accessible manual shut-off valve. When connecting the supply line to the gas valve, the installer shall brace the gas valve to ensure that the gas valve is not moved from its bracket. If the valve is not braced when the supply line is connected, the valve may be moved and cause a "break" in the main burner supply line. Such damage is not covered by the manufacturer's warranty.

**CAUTION:** The appliance and its individual shut-off valve must be disconnected from the gas supply piping system during any pressure-testing of that system at test pressures in excess of 1/2 psig (3.5 kPa). The appliance must be isolated from the gas supply piping system by closing its individual manual shut-off valve during any pressure-testing of the gas supply piping system at test pressures equal to or less than 1/2 psig (3.5 kPa). Failure to do so will damage the appliance's gas valve. Such damage is not covered by the manufacturer's warranty.

### **Natural Gas Pressure Settings:**

The inlet supply or line pressure must be a minimum of 5.0" W.C. (1.24 kPa) and a maximum of 14.0" W.C. (3.48 kPa). The orifice is a #38 DMS (2.58 mm) drill size.

<u>ELEVATION</u> <u>INPUT RATING</u> 0-4500 ft (0-1372 M) 27,000 BTU/hr (7.9 kW)

4500 ft (1372 M) and above. 27,000 BTU/hr (7.9 kW) less 4% per 1000 ft. (305 M) above sea level.

Please contact your local distributor for the appropriate orifice size you require.

#### **Propane Pressure Settings:**

The inlet supply or line pressure must be a minimum of 11.0" W.C. (2.74 kPa) and a maximum of 14.0" W.C. (3.48 kPa). The orifice is a 1/16" (1.59 mm) drill size.

<u>ELEVATION</u> <u>INPUT RATING</u> 0-4500 ft. (0-1372 M) 27,000 BTU/hr (7.9 kW)

4500 ft. (1372 M) and above. 27,000 BTU/hr (7.9 kW) less 4% per 1000 ft. (305 M) above sea level.

Please contact your local distributor for the appropriate orifice size you require.

## 13.1 Clocking Procedure

(for high altitude derating)

**IMPORTANT:** THE INPUT RATING SHOULD ALWAYS BE CHECKED WHEN FIRST FIRING THIS APPLIANCE.

Before you begin, shut off all other gas appliances including any standing pilots. Light the fireplace and wait 15 minutes. Clock the time to burn 1ft³ of gas on the meter. Check with your gas supplier for the gas BTU content at your elevation. Input is the rate of flow multiplied by the heating value of the gas (cubic feet/hour x BTU per cubic feet). **Note:** This assumes a dry gas meter at 1/2 psi. If using a 2 psi dry gas meter the unit will rate lower as the calculation has to correct for the higher pressure in the meter. If the unit is over-rated, contact your authorized Ambiance dealer. The following calculation equation gives a rough estimation as it does not correct for temperature and pressure.

#### **Rough Calculation Equation:**



# 13.2 Supplying Gas

#### Before you begin:

- Ensure the fireplace is off and cool before servicing
- Ensure the gas supply is turned OFF and disconnect power supply to the fireplace (including backup batteries)
- Remove the barrier screen (see Section 6.3)
- Remove the valve access cover (see Section 6.5)

NOTE: The gas line can be brought in from either the left or the right side of the fireplace. The connection of the supply line to the valve is made on the left side of the valve.

Step 1: Locate the flex line in the manual bag



Figure 13.2.01:

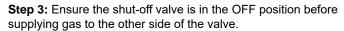




Figure 13.2.03:

**Step 2:** Connect the flex line to the inlet side of the valve using two 3/4" wrenches.



Figure 13.2.02:



### 14.0 Conversion Kit Instructions

**IMPORTANT:** This fireplace is Natural gas ready. If converting to LP gas, follow instructions below.

**WARNING:** This conversion kit shall be installed by a qualified service agency in accordance with the manufacturers instructions and all applicable codes and requirements of the authority having jurisdiction. If the information in these instructions is not followed exactly, a fire, explosion or productions of carbon monoxide may result, causing property damage, personal injury or loss of life. The qualified service agency is responsible for proper installation of this kit. The installation is not proper and complete until operation of the converted appliance is checked as specified in the instructions supplied with the kit. Refer to appliance owner's manual or product data plate for proper inlet and manifold pressure adjustments and orifice sizing.

**IMPORTANT:** For high altitude installations above 4500 ft (1372 meters), consult local gas distributor or the authority having jurisdiction for proper derating methods.

KIT NUMBERS: UA2500 for LP gas and UA2400 for Natural Gas KIT INCLUDES:

- Gas conversion label (303-0128)
- Burner orifice (part number 301-0068-0.0625, 1/16" for LPG) (part number 301-0068-38, #38 DMS for NG)
- Instruction Sheet
- SIT 885 Valve conversion kit c/w instructions & gas type label

WARNING: SHUT OFF GAS SUPPLY AND ELECTRICAL POWER TO FIREPLACE
SHUT OFF GAS SUPPLY BEFORE DISCONNECTING ELECTRICAL POWER

### 14.1 Prepare the Fireplace

- Remove the barrier screen (see Section 6.3), glass door (see Section 6.4), logs and embers (see Section 16.0), and brick panels or firebox liner (if applicable see Section 15.0)
- Remove the valve access cover to access the valve (see Section 6.5)
- Remove the masking plate (see Section 18.11), and burner surround (see Section 18.14)
- Remove the burner (see Section 18.15)

Remove the burner orifice using a 1/2" wrench. Replace with the orifice supplied with the conversion kit. Use a small amount of pipe sealant on the threads of the orifice mount. Do not use too much as it can block the orifice.



Figure 14.1.01:

### 14.2 Pilot Conversion

Using a 7/16" wrench and loosen the pilot hood 1/4 turn.
Slide the tab at the bottom of the orifice hood all the way so the red side (propane) with the hole in it is showing.
Tighten the pilot hood back up so that it is lined up with the two probes on both sides of the pilot assembly.

Natural Gas

Wrench here

Figure 14.2.01:



### 14.3 Convert the Gas Valve

**WARNING:** Installation of this conversion kit must only be undertaken by a qualified and certified gas appliance installer.

Verify that the following items are present in the package:

- Pressure regulator assembly (E)
- Two (2) screws (F)
- Identification label (G)
- Installation instructions (this document)
- Shut off the gas supply to the valve and shut down the electric supply.
- 2. See **Figure 14.3.01**. Using a Torx T20, or slotted screwdriver, remove and discard the two (2) pressure regulator mounting screws (A), pressure regulator tower (B), and the spring and diaphragm assembly (C), (If applicable).
- Ensure the rubber gasket (D), which is prefitted as part of assembly (E), is properly positioned, see Figure 14.3.02, otherwise fit the gasket as shown Figure 14.3.02.
- Install the new STEPPER MOTOR pressure regulator assembly, as shown in Figure 14.3.03 and Figure 14.3.04. Use the supplied screws (F), M4 x 0.7 threaded, length of thread L=( 16 mm + 0 - 0.5 mm ), steel material, resistance class 8.8 (see Figure 14.3.05).
- Manually thread the two conversion kit mounting screws into the valve body. Use a standard screwdriver or T20 Torx bit and tighten to the screws with a fixing torque of 25lb-in ± 5%.
   IN THE EVENT THAT THE THREADS OF THE VALVE ARE STRIPPED OR DAMAGED, REPLACE THE VALVE.
- 6. Install the enclosed identification label (G) to the valve body where it can be easily seen.
- 7. Make STEPPER MOTOR and valve electrical connections, apply gas to system and relight appliance according to manufacturers instructions.
- 8. With the main burner ON, test the new pressure regulator assembly for leaks using a soap solution.
- 9. Relight the main burner and verify proper burner ignition and operation.

WARNING: Installation should be carried out in a clean environment.

WARNING: This modulating conversion kit must ONLY be applied as part of a conversion kit supplied by the APPLIANCE MANUFACTURER.

WARNING: Correct operation of the system cannot be guaranteed if the conversion kit or valve has been dropped or has sustained a strong impact.

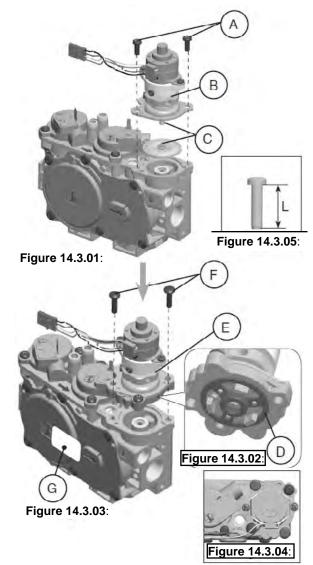
INSTALLER NOTICE: These instructions must be left with appliance.

### 14.4 Complete the Conversion

- Reinstall the burner (see Section 18.15), burner surround (see Section 18.14), masking plate (see Section 18.11), brick liners or firebox liner (if applicable see Section 15.0), logs and embers (see Section 16.0), and glass door (see Section 6.4)
- Turn on the gas and electrical supplies
- Turn on the fireplace so the burner is on
- · Check for leaks at all connections

Test inlet and outlet pressure (See **Section 18.3**). Visually check pilot flame. Flame should envelope top of the flame sensor and extend forward onto the burner. To adjust pilot turn the pilot adjustment screw on the control valve clockwise to decrease or counter clockwise to increase pilot flame. Clock the rating as shown in **Section 13.1**. Adjust the primary air according to specifications in this manual or as found on the rating plate.

- Turn fireplace off
- Affix gas type label to the rating plate label (See Section 6.2 for rating plate location)
- Complete the conversion label and affix to valve assembly plate
- Reinstall the valve access cover (see Section 6.5) and barrier screen (see Section 6.3)





## 15.0 Firebox Liner Installation

### 15.1 Brick Panel Installation

The following steps highlight the procedure for installing brick panel firebox liners. Handle the panels with care as they are delicate. Inspect the panels to ensure that no damage has occurred inside the package. Please report any damage immediately to your Authorized Ambiance Dealer. Installation is the same regardless of which style panel set is being installed.

### Before you begin:

- Ensure the gas supply is turned OFF and disconnect the power supply (including backup batteries)
- Remove barrier screen (see Section 6.3)
- Remove Glass Door (see Section 6.4)

Step 1: Remove the two (2) 1/4" Tek Screws in the upper front corners of the firebox under the lights.

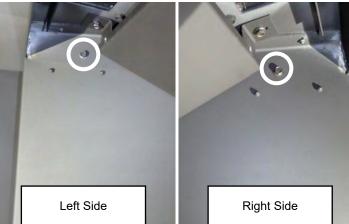


Figure 15.1.01:



Step 2: Remove the three (3) 1/4" Tek Screws securing the masking plate at the back of the firebox.

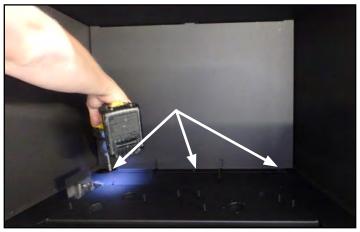


Figure 15.1.02:

Step 3: Pull the masking plate from the firebox.



Figure 15.1.03:

Step 4: Make sure the panel retainer clips included with this fireplace are nearby before continuing with installation.

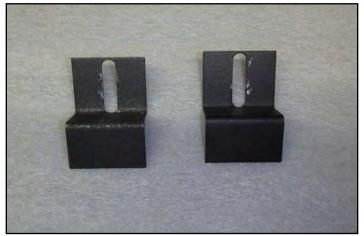


Figure 15.1.04:



## Installation

**Step 5:** Place the rear panel in the back of the firebox with the thick grout line at the top.



Figure 15.1.05:

**Step 7:** Install the first panel retainer clip to hold the left or right side panel in place.



Figure 15.1.07:

**Step 9:** The side panels will hold the rear panel in place. Insert the top panel at an angle, rotate upward and adjust so that the upper panel rests on top of the other panels.

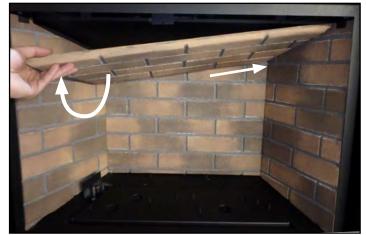


Figure 15.1.09:

**Step 6:** Continue to hold the rear panel while placing the left or right side panel.



Figure 15.1.06:

**Step 8:** Install the other side panel using the remaining panel retainer clip.

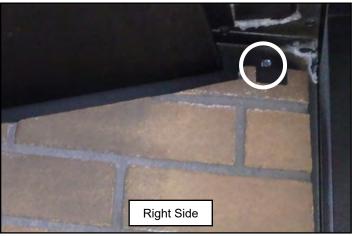


Figure 15.1.08:



Figure 15.1.10: Installation Complete



### 15.2 Reflective Glass Installation

The following steps highlight the procedure for installing Reflective Ceramic Glass liner. We recommend using clean cotton gloves when handling panels. Handle the panels with care. Inspect the panels to ensure that no damage has occurred inside the package. Please report any damage immediately to your Authorized Ambiance Dealer.

#### Before you begin:

- Ensure the gas supply is turned OFF and disconnect the power supply (including backup batteries)
- Remove barrier screen (see **Section 6.3**)
- Remove Glass Door (see Section 6.4)

**Step 1:** Remove the screws located in the upper corners of the firebox near the lights.

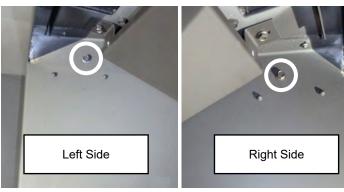


Figure 15.2.01:

**Step 4:** Reinstall the burner screws with the bottom glass panel spacers included with the Reflective Ceramic Glass set.



Figure 15.2.03:

**Step 2:** Remove the screws located in the rear corners of the burner.

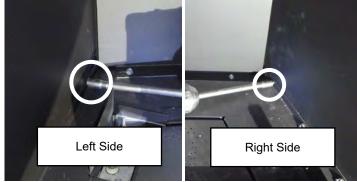


Figure 15.2.02:

**Step 5:** Place the rear panel in the back of the firebox, behind the tek screws at the back of the burner.



Figure 15.2.04:



**Step 6:** Continue to hold the rear panel as you slide the left or right side panel between the two bends on the lower spacer.

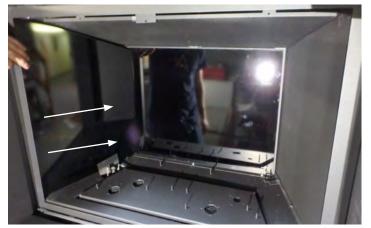


Figure 15.2.05:

**Step 7:** Install the right side glass retainer using one of the screws removed in **Step 1**.



Figure 15.2.07:

**Step 9:** Install the top panel at an angle. Rotate the other side up and center the top panel on top of the left side, right side, and rear panels.



Figure 15.2.09:

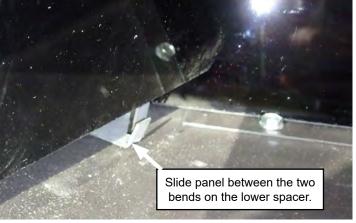


Figure 15.2.06:

**Step 8:** Install the other side panel between the two bends on the lower spacer and secure in place using the upper side glass retainer.

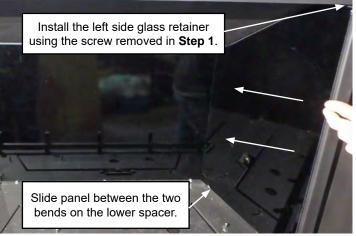


Figure 15.2.08:



Figure 15.2.10:



## 16.0 Log Set Installation

**WARNING** 

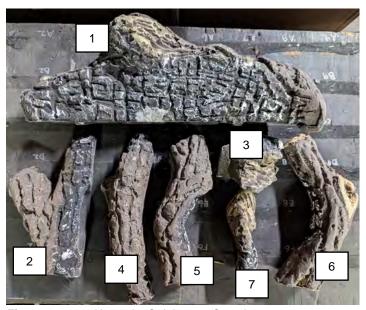
Failure to position the logs in accordance with the preceding diagrams or failure to use only parts specifically approved with this appliance may result in property damage or personal injury. Never use unapproved burner media such as rock wool or similar material. The use of unapproved burner media may cause damage or injury and will void product warranty.

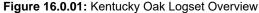
The high definition log sets are designed to provide a life-like fire bed from the day they are installed, through the years that follow. Care must be given when handling the logs as they can be damaged or broken if not handled properly. After opening the log set package, inspect the logs to ensure that no damage has occurred inside the package. Please report any damage immediately to your Authorized Ambiance Dealer.

Gas and vent connection must be made before installing the embers and logs on the burner. Installation of the logs are identical regardless of which set is being installed.

CAUTION: DO NOT block pilot opening with embers.

**NOTE:** Improper placement of logs and embers may cause soot accumulation on the internal parts and glass. This is not covered under warranty. Do not use broken or damaged logs.





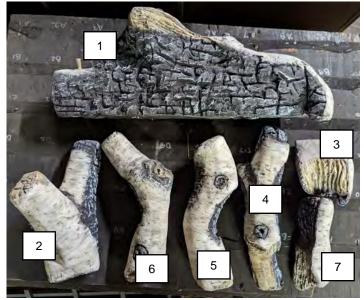


Figure 16.0.02: Eastern Township Birch Logset Overview

**IMPORTANT** 

When placing embers around the pilot shield take care to not block the pilot opening. Failure to keep the opening clear of embers or media will cause a delayed ignition. Embers should also be placed so they do not completely block burner ports. DO NOT block secondary air gaps around burner.

## Installation

**Step 1:** Align the holes on the bottom of Log 1 with the pins at the back of the burner.

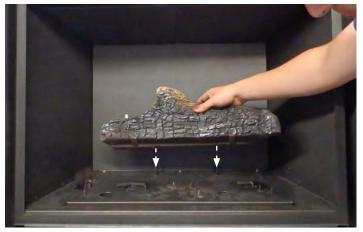


Figure 16.0.03:

**Step 3:** Place a row of embers along the front of Log 1. Avoid placing embers over the burner openings.



Figure 16.0.05:

**Step 5:** Place Log 3 on the pins located on the right side of the burner.



Figure 16.0.07:

Step 2: Carefully push Log 1 onto the pins.



Figure 16.0.04:

**Step 4:** Place Log 2 on the pins located on the left side of the burner.



Figure 16.0.06:

**Step 6:** Place more embers along the front of Log 2 and Log 3. Avoid placing embers over burner openings.



Figure 16.0.08:



**Step 7:** Align Log 7 on the pins located on the middle of the burner.



Figure 16.0.09:

**Step 9:** Make sure the secondary air supply, including the gap around the burner, is NOT blocked by embers.

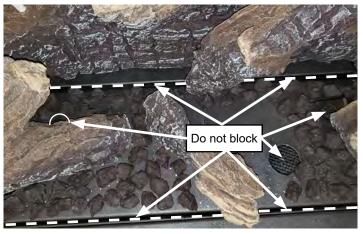


Figure 16.0.11: Detail view of embers.

**Step 11:** Fill in the area around Log 4 with embers. Avoid blocking burner ports.



Figure 16.0.13:

**Step 8:** Fill the space to the left of Log 7 with embers. Avoid blocking burner ports.



Figure 16.0.10:

**Step 10:** Place Log 4 on top of Log 3 and the pin located behind Log 7.



Figure 16.0.12:

Step 12: Place Log 5 across Log 4 and Log 1.



Figure 16.0.14:

## Installation

**Step 13:** Place Log 6 on the pin located in Log 1 and rest the front on Log 2.



Figure 16.0.15:

**Step 14:** Place embers evenly along the burner surround. Do not block the gap that surrounds the burner as this is a source of secondary air.



Figure 16.0.16:



Figure 16.0.17: Installation Complete

Part #	Item Description	Qty	Part #	Item Description	Qty
UA0003	Kentucky Oak Log Set	1 Set	UA0003-5	Log 5 (Top Right)	1
UA0003-1	Log 1 (Middle Rear)	1	UA0003-6	Log 6 (Top Left)	1
UA0003-2	Log 2 (Bottom Front Left)	1	UA0003-7	Log 7 (Middle Twig)	1
UA0003-3	Log 3 (Bottom Front Right)	1	310-0020	Black Embers (2 cup bag)	1
UA0003-4	Log 4 (Middle Right)	1			



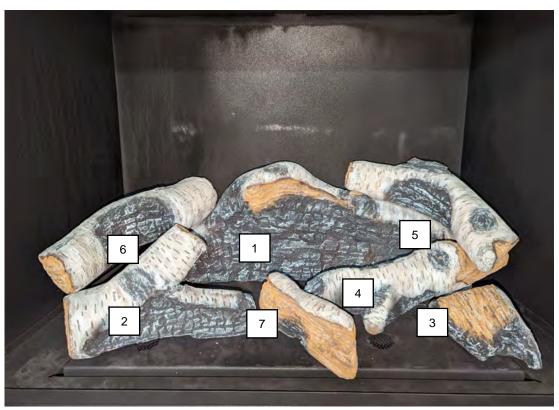


Figure 16.0.18: Installation Complete

Part #	Item Description	Qty	Part #	Item Description	Qty
UA0004	Eastern Township Birch Log Set	1 Set	UA0004-5	Log 5 (Top Right)	1
UA0004-1	Log 1 (Middle Rear)	1	UA0004-6	Log 6 (Top Left)	1
UA0004-2	Log 2 (Bottom Front Left)	1	UA0004-7	Log 7 (Middle Twig)	1
UA0004-3	Log 3 (Bottom Front Right)	1	310-0020	Black Embers (2 cup bag)	1
UA0004-4	Log 4 (Middle Right)	1			

## Operation



## 17.0 Operation

### 17.1 Before Lighting

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Do not operate the appliance with the glass front removed, cracked or broken. Replacement of broken glass should be done by a licensed or qualified service person.

Each Ambiance Gas Fireplace is checked and tested at the factory prior to being packaged and shipped to our dealers and finally installed in your home. Ambiance recommends that before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly and that the electrical system is in working order. This will include:

- 1. Performing leak tests of supply line, gas control valve, supply line from gas control valve and pilot assembly.
- 2. Clocking the appliance to ensure the correct firing rate (see Section 13.1 of this manual).
- 3. If required, adjusting the primary air to burner to ensure that the flame does not carbon or soot.
- Checking for proper operation including correct drafting.
- 5. Turning the fireplace ON to ensure that the fan is working correctly. After the system has been checked and confirmed that the fan is in working order, refer to the instructions for FIRST FIRE located in this manual.

Use the installation checklist in Section 5.0 to ensure all installation steps have been completed.

**Note:** Any alteration to this product that causes carbon or soot deposits that results in any damage or requires cleaning is not the responsibility of the manufacturer.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

#### WHAT TO DO IF YOU SMELL GAS:

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.

- 1. **BEFORE LIGHTING**, smell all around the appliance area for gas. Be sure to smell next to the floor, because some gasses are heavier than air and will settle on the floor.
- 2. IF YOU SMELL GAS, follow the instructions as listed directly above or as shown on the front cover of this manual.
- 3. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.
- 4. This appliance is equipped with an ignition device which automatically lights the pilot and main burner when operating the remote control.

### 17.2 First Fire

When operated for the first few times, the appliance will emit some odor and fumes. This is due to the heat from the appliance evaporating the oils and solvents used in fabricating the appliance. Close off the room to the rest of the house and open all windows. Keep the room well ventilated, as smoke alarm may sound. Run the appliance for at least 6 hours at maximum setting with blower set to OFF to allow paint to cure (after the installer has checked to ensure the fan is operational). Smoke and fumes caused by the curing process may cause discomfort to some individuals. Clean the glass door after this curing process has completed (see **Section 18.1**). Be sure there are no fingerprints left on the glass panels as high temperatures can bake these prints on permanently.



### 17.3 Lighting Instructions

The following information may be found on the fireplace rating plate. See Section 6.2 for the rating plate location.

#### FOR YOUR SAFETY READ BEFORE LIGHTING POUR VOTRE SÉCURITÉ VEUILLEZ LIRE AVANT L'ALLUMAGE

WARNING: If you do not follow these instructions exactly, a fire of explosion may result causing property damage, personal injury or loss of life.

AVERTISSEMENT: Quiconque ne respecte pas à la lettre les instructions dans la présente notice risque de déclencher un incendie ou une explosion entraînant des dommages, des blessures ou la mort.

- A. This appliance is equipped with an ignition device which automatically lights the pilot. Do not try to light the pilot by hand. When lighting the pilot follow these instructions exactly.
- B. BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor

WHAT TO DO IF YOU SMELL GAS

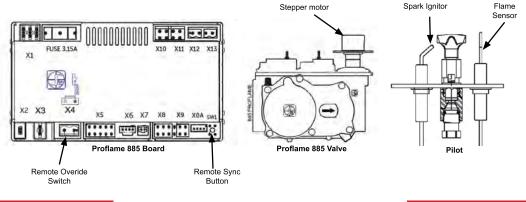
- Do not try to light any appliance
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions
- If you cannot reach your gas supplier, call the fire department
- C. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been
- A. Cet appareil est équipé d'un dispositif d'allumage qui allume automatiquement la veilleuse. N'essayez pas d'allumer la veilleuse à la main... Respectez les instructions ci-dessous à la lettre
- B. AVANT D'ALLUMER la veilleuse reniflez tout autour de l'appareil pour déceler une odeur de gaz. Reniflez près du plancher, car certains gaz sont plus lourds que l'air et peuvent s'accumuler au niveau du sol. QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ:

- Ne pas tenter d'allumer d'appareil
- Ne touchez à aucun interrupteur; ne pas vous servir des téléphones se trouvant dans le bâtiment
- Appelez immédiatement votre fournisseur de gaz depuis un voisin. Suivez les instructions du fournisseur
- Si vous ne pouvez rejoindre le fournisseur, appelez le service des
- C. N'utilisez pas cet appareil s'il a été plongé dans l'eau, même partiellement. Faites inspecter l'appareil par un technicien qualifié et remplacez toute partie du système de contrôle et toute commande qui ont été longés dans l'eau.

#### LIGHTING INSTRUCTIONS INSTRUCTION D'ALLUMAGE

- STOP! Read the safety information above on this label. This appliance is equipped with an ignition device which automatically lights the pilot. Do not try to light the pilot by hand. Set the remote control switch to "**OFF**".
- Open the lower louvers, or remove trim and barrier screen.
- Turn off all electric power to the appliance.
- Open the gas isolation valve.
- Wait 5 minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP! and follow "B" in the safety information above (and to the left) on this label. If you do not smell gas, go to the next step.
- Turn on all electric power to the appliance
- Set the remote control switch to "ON".
- If the fireplace does not light, the system will cycle through two trials (one minute of audible clicking, thirty seconds of silence, and then another one minute of audible clicking). If the system locks out due to inadequate gas flow, refer to troubleshooting in instruction
- If the system will not function correctly, follow the instructions "To turn Off Gas To Appliance" below and call your service technician or gas supplier
- Replace louver or trim.

- ARRÊTEZ! Lisez les instructions de sécurité sur la portion 1. supérieure (à droite) de cette étiquette. Cet appareil est équipé d'un dispositif d'allumage qui allume automatiquement la veilleuse. N'essayez pas d'allumer la veilleuse à la main.
- Réglez le commutateur à distance sur "OFF".
- Ouvrez persiennes inférieurs ou garnir.
- Coupez l'alimentation électrique de l'appareil.
- Vanne d'isolement de gaz ouverte.
- Attendre cinq (5) minutes pour laisser échapper tout le gaz. Reniflez tout autour de l'appareil, y compris près du plancher, pour déceler un odeur de gaz. Si vous sentez une odeur de gaz, ARRÊTEZ! Passez à l'étape B des instructions de sécurité sur la portion supérieure (à gauche) de cette étiquette. S'il n'y a pas d'odeur de gaz, passez à l'étape suivante.
- Réglez le commutateur à distance sur "ON"
- Allumez l'alimentation électrique de l'appareil.
- Si le foyer ne se allume pas, le cycle de la volonté du système grâce à deux essais (une minute de clic audible, trente secondes de silence, et puis un autre une minute de clic audible). Si le système se bloque en raison de l'écoulement de gaz insuffisante, voir le dépannage dans le manuel d'instruction.
- Si le système ne fonctionne pas correctement, suivez les instructions «Pour couper le gaz de l'appareil» ci-dessous et appelez votre technicien d'entretien ou fournisseur de gaz.
- Persienne fermée ou garnir.



#### TO TURN OFF GAS TO APPLIANCE POUR COUPER LE GAZ À L'APPAREIL

- Set the remote control switch to "OFF"
- Turn off all electric power to the appliance if service is to be performed.
- Open louver or access panel
- Turn incoming gas isolation valve to "OFF" position.
- Close louver or trim.

- Réglez le commutateur à distance sur "OFF"
- Coupez l'alimentation électrique de l'appareil s'il faut procéder à l'entretien
- Ouvrez persiennes inférieurs ou porte d'accès
- vanne d'isolement de gaz à proximité
- Persienne fermée ou garnir.

Figure 17.3.1:



### 17.4 Dynamic Start Advantage

This fireplace comes standard with the Dynamic Start Advantage. This new electronic ignition system is the latest in fireplace technology. It helps to create a better draft, better flame appearance, less condensation on the glass, and years of carefree operation.

#### How the system works:

When starting a solid fuel wood burning fireplace you build a fire. You start with a little bit of tinder and kindling to create small fire, and then work your way up to larger logs once a draft has been established. Dynamic Start uses the same principle. When you press the "ON" button on the remote control the main burner will light and remain with a low flame for two minutes. This will first establish a draft in the vent and slowly warm up the fireplace. When two minutes have passed, the main burner will automatically ramp up to the high flame (or whichever setting you have established on the remote control).

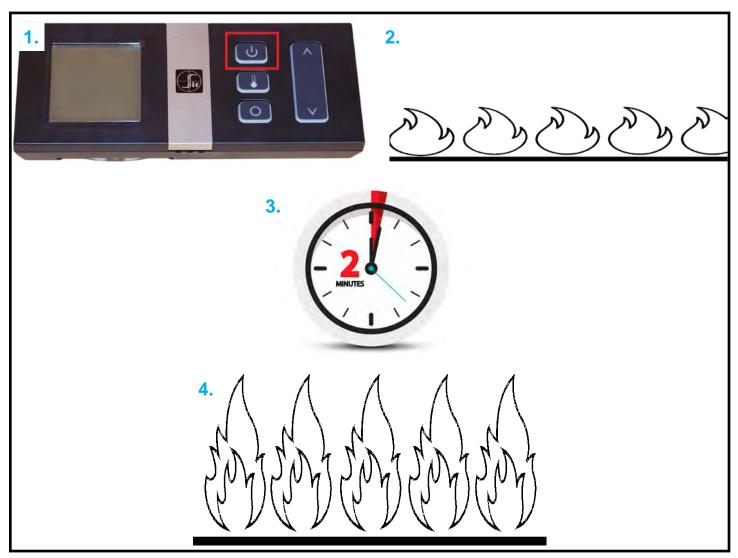


Figure 17.4.01



### 17.5 Remote Control Operation

### **IMPORTANT**

The Proflame II Remote is an integrated part of the Proflame II System, which consists of a Proflame II Remote, to be used in conjunction with Integrated Fireplace Control (Proflame II Control Module).



Figure 17.5.01

The Proflame II Remote provides for controlling the following hearth appliance functions:

- 1. Main Burner ON/OFF
- 2. Main Burner flame modulation (6 levels)
- 3. Choice of Continuous Pilot on Demand or intermittent pilot (CPI/IPI)
- 4. Manual, Thermostat, and SMART thermostat functions
- 5. Comfort fan speed modulation (6 levels)
- 6. Variable lights (6 levels)

The Proflame II Remote uses a streamline design with a simple button layout and informative LCD display. A Mode Key is provided to index between the features and a Thermostat Key is used for on/off or to index through the thermostat function. Additionally a Key Lock function is provided.

### **ATTENTION**

- TURN OFF THE MAIN GAS SUPPLY DURING INSTALLATION OR MAINTENANCE OF THE RECEIVER DEVICE
- TURN OFF MAIN GAS SUPPLY TO THE APPLIANCE PRIOR TO REMOVING OR REINSERTING THE BATTERIES
- IN CASE OF REMOTE CONTROL MALFUNCTION TURN OFF THE FIREPLACE BY REMOVING POWER SUPPLY (INCLUDING BACKUP BATTERIES)
- FOR INSTALLATION/MAINTENANCE SWITCH OFF THE FIREPLACE BY REMOVING POWER SUPPLY (INCLUDING BACKUP BATTERIES)

### **Technical Data - Remote Control**

Supply Voltage	4.5 V (three (3) 1.5V AAA batteries		
Ambient temperature ratings	0 - 50°C (32 - 122°F)		
Radio Frequency	315 MHz		



### **Remote Display**

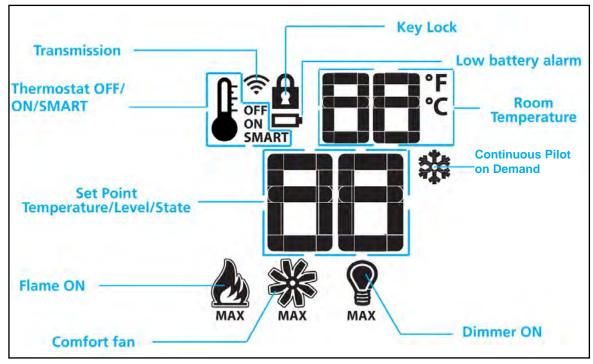


Figure 17.5.02

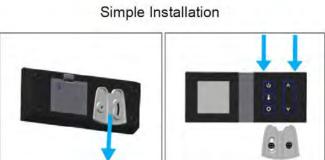
## **WARNING**

THE REMOTE AND RECEIVER ARE RADIO FREQUENCY DEVICES. PLACING THE REMOTE IN OR NEAR METAL ENCLOSURES MAY REDUCE THE SIGNAL RANGE.

### **Wall Mount Remote (optional)**



Figure 17.5.03





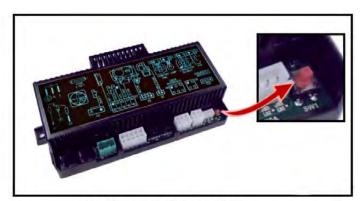
#### Initializing the System for Handheld / Wall Mount Remote Operation

- Connect IFC Control Module to AC power supply. A single "beep" will indicate the presence of power. NOTE: This will initiate Pilot
  Start-up in Manual Mode. The pilot will spark repeatedly and ignite if gas has been supplied to the unit. Sync the control
  board to the remote to turn main burner and pilot off using the steps below.
- 2. The ON/OFF Override Jumper on the control board must be connected.
- 3. Press and hold th red SW1 button until the IFC module beeps three (3) times and/or the amber LED illuminates indicating the module is ready to synchronize with the remote.
- 4. Within ten (10) seconds push the ON/OFF key on the remote. The IFC module will "beep" four (4) times to indicate that it has successfully synced with the remote. Turn the fireplace OFF using the ON/OFF button on the remote to complete initialization. The remote will now control the fireplace.
- 5. Install the provided four (4) AA batteries into battery back up holder.



**Battery Compartment** 

Figure 17.5.04:



Proflame II IFC Module

#### Turn "ON" the Appliance

With the system OFF, press the ON/OFF Key on the Remote. The Remote display will show other active icons on the screen. At the same time the Receiver will activate the appliance. A single "beep" from the receiver will confirm reception of the command.

#### Turn "OFF" the Appliance

With the system ON, press the ON/OFF Key on the Remote. The Remote display will show the current room temperature. At the same time the Receiver will turn the appliance off. A single "beep" from the receiver will confirm reception of the command.



Figure 17.5.05:



### **Temperature Indication Display**

With the system in the OFF position, press the Thermostat Key and the Mode Key at the same time to switch between Fahrenheit (F) or Celsius (C). Verify on the LCD screen the correct designation is visible.

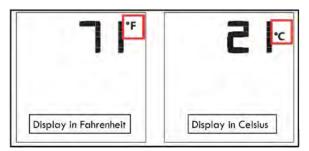


Figure 17.5.06:

### **Variable Flame Control**

This function is disabled when in SMART Thermostat Mode and does not operate in the first two minutes of operation during the Dynamic Start Advantage.

The Proflame II IFC has six (6) flame levels. With the system ON and the flame at maximum in the appliance, pressing the Down Arrow Key once will reduce the flame height by one step. Repeat to lower the flame till OFF. With flame OFF in this configuration, fan and lights will still be operational.

The UP Arrow Key will increase the flame height each time it is pressed.

If the UP Arrow Key is pressed while the system is on but the flame is off, the flame will activate in the high setting. A single beep will confirm reception of the command.

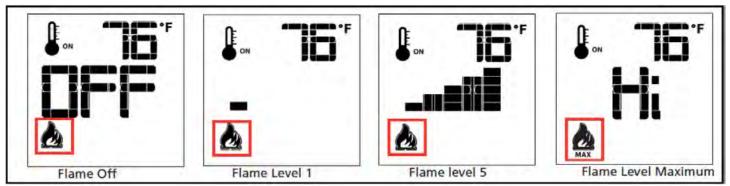


Figure 17.5.07:

#### **Fan Speed Control**

If the appliance is equipped with a hot air circulating fan, the speed of the fan can be controlled by the Proflame II system. The fan speed can be adjusted through six (6) speeds. To activate this function use the Mode Key to index to the fan control icon. Use the Up/ Down Arrow Keys to turn on, off or adjust the fan speed. A single beep will confirm reception of the command.

In manual mode the fan will activate immediately upon burner ignition. Adjust the fan speed to personal preference. Blower will shut off when the burner is extinguished.





Figure 17.5.08:



#### **Dimmer Control (Light)**

This function is used to control the variable lights. To activate this function use the Mode Key to index to the variable light icon.

The intensity of the output can be adjusted through six (6) levels. Use the Up/Down Arrow Keys to adjust the output level. A single beep will confirm reception of the command.

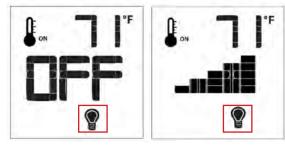


Figure 17.5.09:

#### **Room Thermostat (Remote Operation)**

The Remote Control can operate as a room thermostat. The thermostat can be set to a desired temperature to control the comfort level in a room. To activate this function:

- Press the Thermostat Key. The LCD display on the remote will change to show that the room thermostat is ON and the set temperature is now active
- To adjust the temperature, press the Up/Down Arrow Keys until the desired temperature is displayed

**Note:** The fan will automatically activate 5min after ignition and shut down 12min after fire is turned off.

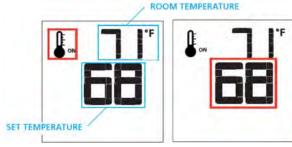


Figure 17.5.10:

### **SMART Thermostat (Remote Operation)**

The Smart Thermostat function adjusts the flame height automatically in accordance to the difference between the set point and the actual room temperature. As the room temperature approaches the set point, the Smart Function will modulate the flame down. To activate this function:

- Press the Thermostat Key until the word "SMART" appears to the right of the temperature bulb graphic
- To adjust the set temperature, press the Up/Down Arrow Keys until the desired set temperature is displayed

### NOTE

When the fireplace is started in Smart Thermostat mode:

- 1. The fan will automatically activate 5min after ignition and shut down 12min after fire is turned off.
- 2. Manual Flame height adjustment is disabled.





Figure 17.5.11:

## Operation

### Continuous Pilot on Demand / Intermittent Pilot (CPI/IPI) Selection

With the system in "OFF" position press the Mode Key to index to the CPI mode icon.

Pressing the UP Arrow Key will activate the Continuous Pilot on Demand Ignition mode (CPI). Pressing the Down Arrow Key will return to IPI. A single "beep" will confirm the reception of the command.

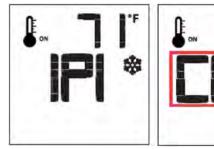


Figure 17.5.12:

#### CPI vs IPI:

Continuous Pilot on Demand Ignition (CPI): In this mode the pilot runs continuously even when the main burner is off. The Continuous Pilot on Demand Ignition operates on a seven day cycle. If the main burner is not turned on for seven continuous days, the pilot will turn itself off. When the main burner is lit again the cycle repeats. The pilot will remain lit for seven days, even after the main burner is turned off. If the main burner is lit during a seven day timing cycle, the seven day timer will reset.

Intermittent Pilot Ignition (IPI): A fuel saving mode in which the pilot is only used when the main burner is on.

This appliance is shipped in IPI mode. IPI mode is often the preferred method, however, there are some situations where it may be preferable to switch the fireplace into CPI mode. For example, in colder climates the glass door or the front of the fireplace could become very cold to the touch. Dynamic Start Advantage will solve most problems experienced by older IPI operated fireplaces.

### **Automatic Safety Shut-Off**

This system will execute an automatic turn OFF command after a 24hr continuous main burner flame ignition. This allows the system to verify correct safety functions.

# Diagnostic Indications Information LOW BATTERY CONDITION (Less than 4V):

#### **Remote Control**

Battery Icon will appear on LCD remote control display. Replace batteries.

#### **Battery Back-up**

 Red LED indicator will enter a (1) blink sequence. IFC Module will emit a double-beep when it receives an ON/OFF command from the hand held remote. Replace batteries.

### **Pilot Flame Error Condition:**

Red LED Indicator will commence a (2) blink sequence. Contact your dealer if this occurs.

#### **System Lock Out Condition:**

- Red LED Indicator will commence a (3) blink sequence. Make sure your gas is turned on.
- Make sure pilot sensor is not shorted out.
- If the system is in a locked state, reset the IFC module as follows: Turn off all power to the IFC module for at least 2 seconds (including the backup battery pack), then restore power to the IFC module.



### **Key Lock**

This function will lock the keys to avoid unsupervised operation.

- To activate this function, press the MODE and UP Keys at the same time
- To deactivate this function, press the MODE and UP Keys at the same time



Figure 17.5.13:

#### Low Battery Power Detection (Less than 4V)

#### Remote

The life span of the remote control batteries depend on various factors:

- Quality of the batteries used
- The number of ignitions of the appliance
- The number of changes to the room temperature set point, etc

When the Remote batteries are low, a Battery Icon will appear on the LCD display of the Remote before all battery power is lost. When the batteries are replaced this Icon will disappear.

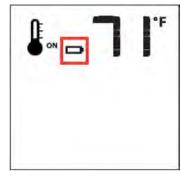


Figure 17.5.14:

#### BACKUP BATTERY PACK (used when 120V home electrical power is interrupted):

- Red LED indicator on the IFC Module will enter a (1) blink sequence
- Backup batteries lifespan depends on various factors including battery quality, number of ignitions, changes to room thermostat set point, etc. When batteries are low, a double beep will be emitted from the IFC control module when it receives an ON/OFF command from the remote control
- This is an alert for a low battery condition of the backup batteries and after this double-beep warning, no commands will be accepted until batteries are replaced
- · When batteries are replaced a beep will be emitted from IFC control module as soon as powered

### Maintenance

### 18.0 Maintenance

#### **CAUTION:**

Do not conduct maintenance on the appliance while it is operating or while it is still hot. Always verify proper operation after servicing.

### 18.1 Cleaning and Routine Maintenance

The exterior painted surfaces, glass, and metal plated trims may be cleaned with a soft, non-abrasive cloth and water or a suitable, mild, non-abrasive cleaner. Be sure there are no fingerprints left on the glass panels as high temperatures can bake these prints on permanently.

### Regularly:

- Frequent cleaning of the ceramic glass is recommended. We recommend using a good quality ammonia free gas fireplace glass cleaner that is available at any hearth retail location. Take care to avoid scratching glass while cleaning. DO NOT CLEAN WHILE HOT. Never use common household cleaners to clean the glass.
- Keep the appliance area free from combustible materials, such as paper, wood, clothing, gasoline and flammable solids, liquids and vapors
- Visually check the height and color of the burner and pilot flames
- Touch up the paint if necessary using a high temperature metallic black paint. Allow the paint to dry prior to lighting the fireplace.

#### Once a year, have a qualified service technician:

- Perform the regular services listed above
- · Inspect and operate the pressure relief mechanism (door buckles) to verify they are free from obstruction and operate properly
- Carefully remove the logs and gently brush off any loose carbon deposits. This job is best done outside the house, wearing a dust mask. The logs are very fragile, take care not to break them. Do not wash logs with any liquid. While the logs are removed, check that all burner openings are not obstructed and it is recommended you use a vacuum cleaner to clean off any dust or lint
- Vacuum and clean any lint accumulations or debris in the firebox, on the burners, on the pilot, at the primary air opening, on the convection air blower and in any combustion and convection air passageways
- After cleaning, the logs and embers must be replaced according to the instructions in this manual
- Inspect the operation of the flame safety system pilot and gas valve
- Inspect and ensure the lighting of the main burner occurs within 4 seconds of the main gas valve opening. Flames should match those shown in **Figure 18.5.01**
- Completely inspect the appliance and the venting system, if the vent pipe or seal is found to be defective, replace and or reseal (follow the instructions found in the venting instructions, **Section 10.0**)
- Inspect the condition of the vent and vent terminal for sooting or obstruction and correct if present
- Test and measure the flame failure response time of the flame safety system. It must de-energize the safety shutoff in no more than 30 seconds
- Check all accessible gas-carrying tubes, connections, pipes and other components for leaks



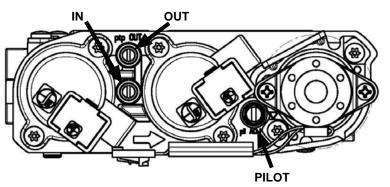
### 18.2 Servicing Under Warranty

Before servicing, read the terms and conditions of the warranty at the back of this manual. Contact the authorized Ambiance dealer where you purchased the appliance from and provide them with details of the problem, along with the initial installation information (from the front of this manual).

**WARNING:** Servicing of this appliance **must be conducted by a qualified Ambiance service technician**. Improper servicing, adjustment or alteration of this appliance may cause property damage, personal injury or loss of life. All servicing should be conducted with the appliance cold. All replacement parts must be authorized by Ambiance for suitability.

### 18.3 Checking Inlet and Outlet Pressure

- 1. Remove the barrier screen (see Section 6.3) and valve access cover (see Section 6.5).
- The pressure test taps are located on the valve's front face. The inlet is marked "IN" and the outlet is marked "OUT". See Figure 18.3.01.
- 3. Loosen the set screw inside the tap with a 3/16" flathead screwdriver.
- 4. Connect a 1/4" (6 mm) rubber tube to the tap post and a manometer.
- 5. Verify that the readings obtained are within specs (as shown on the appliance rating plate)
- 6. Be sure to tighten the set screw inside the tap after you have finished taking pressure readings.
- 7. Check for leaks.



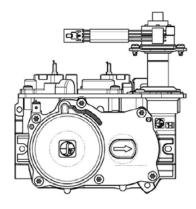


Figure 18.3.01

### 18.4 Checking and Adjusting Pilot

The pilot flames should have the characteristics shown in the illustration to the right.

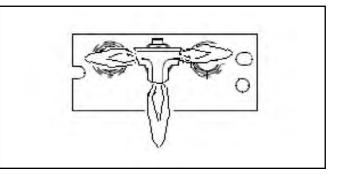


Figure 18.4.01

The flame should not have yellow tips but should engulf the flame sensor and spark electrode. It can be adjusted be turning the screw marked "pilot" on the control valve (See **Figure 18.3.01**).

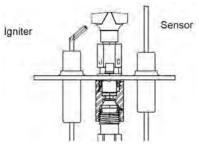


Figure 18.4.02



## 18.5 Adjusting the Primary Air

The **UF0200** includes an air shutter located under the firebox which may be used to adjust the primary air to achieve the ideal flame as shown in **Figure 18.5.01**. To adjust, loosen the wing nut on the air shutter and adjust as shown in **Figure 18.5.02**. To open the air shutter and increase air flow to the burner, slide the air shutter to the left. To close the air shutter and decrease air flow to the burner, slide the air shutter to the right. Tighten the wing nut when the desired flame appearance is achieved.

**CAUTION:** Do not adjust primary air below specified opening on the rating plate.

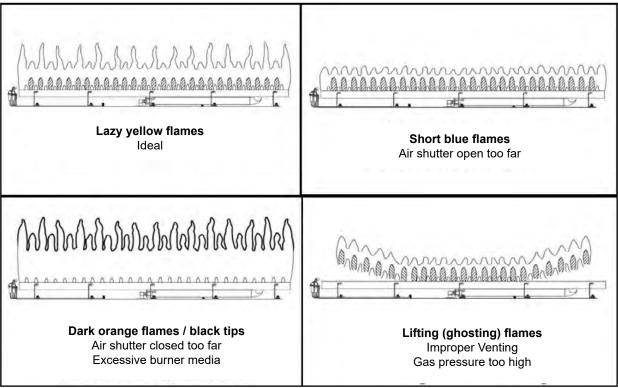


Figure 18.5.01:

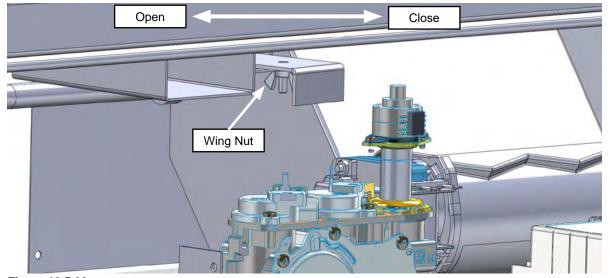


Figure 18.5.02:



### 18.6 Replacing Batteries

- 1. Ensure the fireplace is off and cool before servicing.
- 2. Disconnect power supply to the fireplace (including backup batteries).
- 3. Turn off gas supply.
- 4. Remove the barrier screen (see Section 6.3).
- 5. Remove the valve access cover (see **Section 6.5**).
- 6. Remove the battery holder from the side of the control board.
- 7. Replace the batteries and wrap in the velcro strap.
- 8. Light the fireplace to verify proper operation. Resupply power once fireplace operation has been confirmed.
- 9. Replace the valve access cover and barrier screen.

Battery Specifications: 4 x AA Batteries



Figure 18.6.01:

WARNING: All parts removed or disturbed, including guards and grills, must be properly replaced after maintenance.

Service and repair must be conducted by a qualified service person. If these instructions are not followed, a fire or explosion may result, causing property damage, personal injury or loss of life.

### 18.7 Replacing Fuse

- 1. Ensure the fireplace is off and cool before servicing.
- 2. Disconnect power supply to the fireplace (including backup batteries).
- 3. Turn off gas supply.
- 4. Remove the barrier screen (see Section 6.3).
- 5. Remove the valve access cover (see **Section 6.5**).
- 6. Remove the fuse holder from the control board.
- 7. Replace the fuse with one which has the same specifications using the existing fuse holder.
- 8. Resupply power and light the fireplace to verify proper operation.
- 9. Replace the valve access cover and barrier screen.

**Fuse type:** T3.15AL250V **Part Number:** RP-305-2080



Figure 18.7.01:



### 18.8 Replacing Light Bulbs

**Caution:** Always handle bulbs with cotton gloves as finger prints may reduce the life of the bulb. We recommend replacing both bulbs at the same time.

- 1. Ensure the fireplace is off and cool before servicing.
- Disconnect power supply to the fireplace (including backup batteries).
- 3. Turn off gas supply.
- 4. Remove the barrier screen (see Section 6.3).
- 5. Remove the glass door assembly (see **Section 6.4**).
- 6. Remove the old bulb from the bulb holder.
- 7. Replace with a bulb of the same specifications.
- 8. Ensure burner media has not been disturbed.
- 9. Replace glass door assembly and barrier screen.
- 10. Resupply power.
- 11. Light the fireplace to verify proper operation. See Section17.5 for information on using the remote to control the lights.

Bulb specification:	120V / 20W
	G6.35
	HALOGEN



Figure 18.8.01:



Figure 18.8.02:



### 18.9 Replacing the Control Board

**CAUTION:** Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the **National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical code, CSA C22.1**.

### Before you begin:

- Ensure the fireplace is off and cool before servicing
- Disconnect power supply to the fireplace (including backup batteries)
- Turn off gas supply
- Remove the barrier screen (see Section 6.3)
- Remove the valve access cover (see **Section 6.5**)
- Mark all the wires connected to the control board as you unplug them from the control board.
- 2. Remove the two screws securing the control board to the bracket on the bottom of the fireplace.
- 3. Install the new control board using the screws previously removed.
- Plug the wires into the control board.

#### Final steps:

- Replace the valve access cover (see **Section 6.5**)
- Replace the barrier screen (see Section 6.3)
- · Resupply gas to the fireplace
- Resupply power to the fireplace

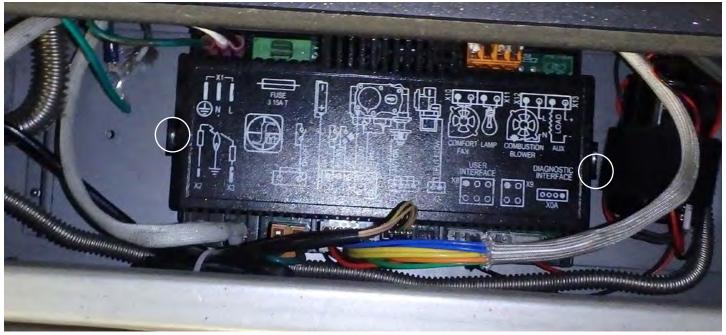


Figure 18.9.01:



## 18.10 Wiring Schematic

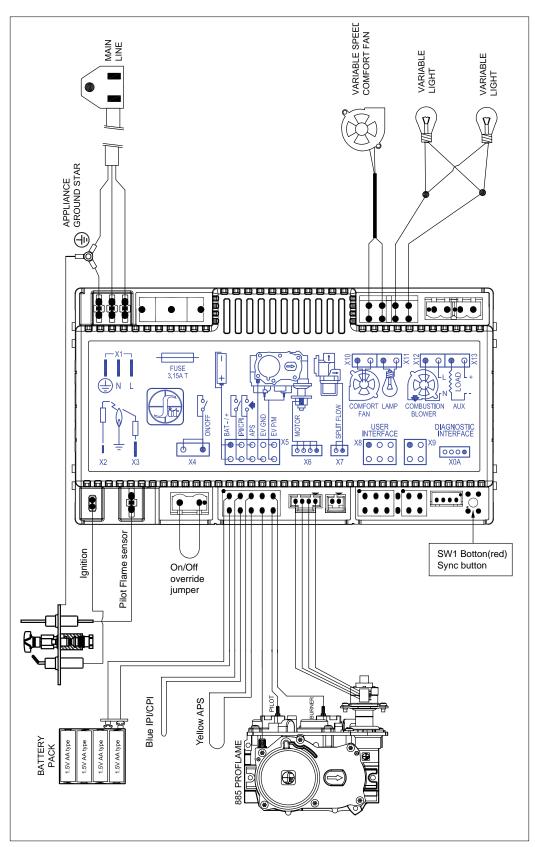


Figure 18.10.01



### 18.11 Removing the Masking Plate

The masking plate located in the back of the firebox may need to be removed to install panels or to service the appliance. Use the following instructions to remove the masking plate.

#### Before you begin:

- · Ensure the fireplace is off and cool before servicing
- Ensure the gas supply is turned OFF and disconnect the power supply (including backup batteries)
- Remove barrier screen (see **Section 6.3**)
- Remove glass door (see Section 6.4)
- Remove burner media (see Section 16.0)
- Remove reflective glass panel set (if applicable see Section 15.0)

**Step 1:** Remove the three (3) 1/4" Tek Screws securing the masking plate at the back of the firebox.

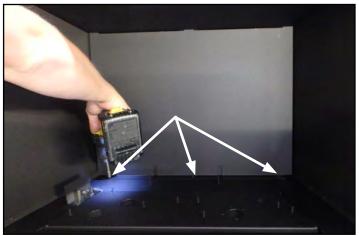


Figure 18.11.01:

**Step 2:** Pull the masking plate from the firebox.

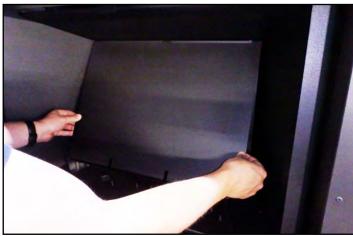


Figure 18.11.02:

Installation is the reverse of removal.



### 18.12 Removing the Baffle

The baffle located in the top of the firebox may need to be removed to service the appliance. Use the following instructions to remove the baffle.

#### Before you begin:

- Ensure the fireplace is off and cool before servicing
- Ensure the gas supply is turned OFF and disconnect the power supply (including backup batteries)
- Remove barrier screen (see **Section 6.3**)
- Remove glass door (see Section 6.4)
- Remove burner media (see Section 16.0)
- Remove panel set (if applicable see Section 15.0)
- Remove the masking plate (if applicable see Section 18.11)

**Step 1:** Remove the 1/4" Tek Screw securing the restrictor slider.

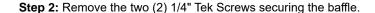




Figure 18.12.01:

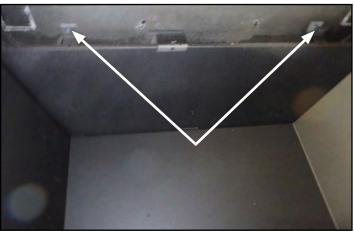


Figure 18.12.02:

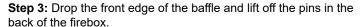




Figure 18.12.03:

Installation is the reverse of removal.



### 18.13 Removing the Restrictor

The restrictor must be removed in high altitude locations when the venting configuration meets certain criteria (see **Section 10.1**). Use the following instructions to remove the restrictor.

#### Before you begin:

- Ensure the fireplace is off and cool before servicing
- Ensure the gas supply is turned OFF and disconnect the power supply (including backup batteries)
- Remove barrier screen (see **Section 6.3**)
- Remove glass door (see Section 6.4)
- Remove burner media (see Section 16.0)
- Remove panel set (if applicable see Section 15.0)
- Remove the masking plate (if applicable see Section 18.11)
- Remove the baffle (see Section 18.12)

**Step 1:** Remove the 1/4" Tek Screw securing one side of the restrictor flap.



Figure 18.13.01:



Step 2: Pull the restrictor flap from the opening.

Figure 18.13.02:





Installation is the reverse of removal.

Figure 18.13.03:



### 18.14 Removing the Burner Surround

Before you begin:

- Ensure the fireplace is off and cool before servicing
- Ensure the gas supply is turned OFF and disconnect the power supply (including backup batteries)
- Remove barrier screen (see **Section 6.3**)
- Remove glass door (see Section 6.4)
- Remove burner media (see Section 16.0)
- Remove panel set (if applicable see Section 15.0)
- Remove the masking plate (see **Section 18.11**)

Step 1: Pull the pilot shield up to remove.

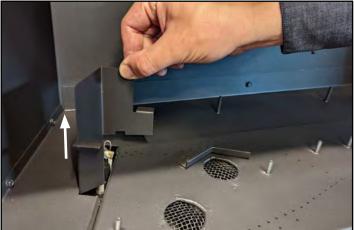
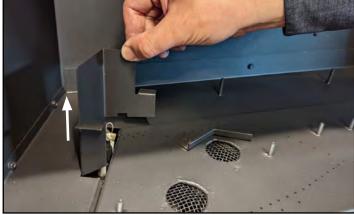


Figure 18.14.01:



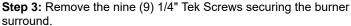
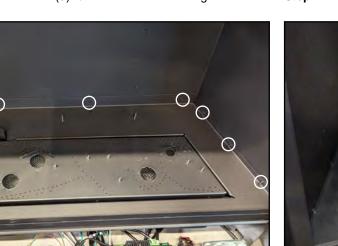




Figure 18.14.03:





Step 2: Pull the ember ledge up and away from the fireplace.

Step 4: Pull the burner surround up and out of the fireplace.



Figure 18.14.04:

Installation is the reverse of removal.



### 18.15 Replacing the Burner

### Before you begin:

- · Ensure the fireplace is off and cool before servicing
- Ensure the gas supply is turned OFF and disconnect the power supply (including backup batteries)
- Remove the barrier screen (see **Section 6.3**)
- Remove Glass Door (see Section 6.4)
- Remove burner media (see Section 16.0)
- Remove panel set (if applicable see Section 15.0)
- Remove the masking plate (see **Section 18.11**)
- Remove the burner surround (see **Section 18.14**)

**Step 1:** Remove the three (3) 1/4" Tek Screws securing the burner to the bottom of the fireplace. Lift the burner up and to the right to remove the plenum from the air shutter.

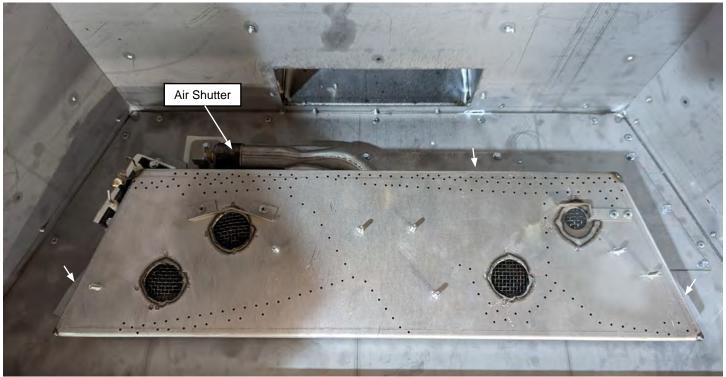


Figure 18.15.01:

Installation is the reverse of removal.

Check operation of air shutter when reinstalling the burner.

See **Section 18.5**.



### 18.16 Replacing the Pilot

### Before you begin:

- Ensure the fireplace is off and cool before servicing
- Ensure the gas supply is turned OFF and disconnect the power supply (including backup batteries)
- Remove the barrier screen (see **Section 6.3**)
- Remove Glass Door (see Section 6.4)
- Remove valve access cover (see Section 6.5)
- Remove burner media (see Section 16.0)
- Remove panel set (if applicable see Section 15.0)
- Remove the masking plate (see **Section 18.11**)
- Remove the burner surround (see Section 18.14)
- Remove the burner (see Section 18.15)

**Step 1:** Remove the two (2) 1/4" Tek Screws securing the pilot to the pilot extrusion.



Figure 18.16.01:

Step 3: Remove the screw securing the ground wire to the pilot.



Figure 18.16.03:

**Step 2:** Use a 1/2" wrench to hold the pilot and a 7/16" wrench to remove the pilot gas line.



Figure 18.16.02:

**Step 4:** Mark the wires and unplug them from the control board. Route the wires back through the bottom of the fireplace



Figure 18.16.04:

**Step 5:** Installation is the reverse of removal. Replace the pilot gasket during install if necessary (see **Section 20.0**). Be sure to use the same holes for installation as those used for removal.

**CAUTION:** Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the **National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical code, CSA C22.1**.



### 18.17 Replacing the Fan

CAUTION: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical code, CSA C22.1.

### Before you begin:

- Ensure the fireplace is off and cool before servicing
- Ensure the gas supply is turned OFF and disconnect the power supply (including backup batteries)
- Remove the barrier screen (see **Section 6.3**)
- Remove Glass Door (see Section 6.4)
- Remove burner media (see Section 16.0)
- Remove panel set (if applicable see Section 15.0)
- Remove the masking plate (see **Section 18.11**)
- Remove the burner surround (see Section 18.14)
- Remove the burner (see Section 18.15)

Step 1: Remove the six (6) 1/4" Tek Screws securing the fan access cover.

Step 2: Label and unplug the two fan wires.



Figure 18.17.01:

Step 3: Unscrew the four (4) wingnuts securing the fan bracket and remove the fan from the fireplace.



Figure 18.17.02:

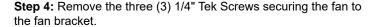




Figure 18.17.03:



Figure 18.17.04:

Installation is the reverse of removal.

Replace gasket on the fan bracket during reinstall if required.



### 18.18 Replacing the Light Bases

#### Before you begin:

- Ensure the fireplace is off and cool before servicing
- Ensure the gas supply is turned OFF and disconnect the power supply (including backup batteries)
- Remove the barrier screen (see **Section 6.3**)
- Remove Glass Door (see Section 6.4)
- Remove valve access cover (see Section 6.5)

**Step 1:** Mark the wires and unplug the left side light base from the wire harness located under the valve access cover.



Figure 18.18.01:

**Step 3:** Remove the four (4) 1/4" tek screws securing each light base and light bracket.

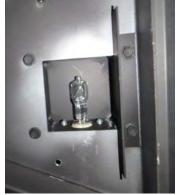


Figure 18.18.03:



Installation is the reverse of removal.

**Step 2:** Repeat at the right side.



Figure 18.18.02:

Step 4: Pull the light base from the fireplace.



**CAUTION:** Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the **National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical code, CSA C22.1**.



### 18.19 Replacing the Valve

### Before you begin:

- Ensure the fireplace is off and cool before servicing
- Ensure the gas supply is turned OFF and disconnect the power supply (including backup batteries)
- Remove the barrier screen (see Section 6.3)
- Remove Glass Door (see Section 6.4)
- Remove valve access cover (see **Section 6.5**)

**Step 1:** Mark the wires and disconnect them from the valve. Route the wires back through the bottom of the fireplace



Figure 18.19.01:

Step 2: Carefully disconnect the supply gas line, pilot gas line,

Figure 18.19.02:

and main burner gas line.

**Step 3:** Remove the two (2) wing nuts securing the valve to the bottom shell. One is on the left and one on the right of the valve.



Figure 18.19.03:

Installation is the reverse of removal.

**CAUTION:** Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the **National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical code, CSA C22.1**.

## Maintenance

## 18.20 Troubleshooting

Issue	Solution
The pilot igniter won't spark.	1. Ensure the ON/OFF override jumper is installed correctly.  2. Ensure main power is ON and new batteries are installed in the remote control (3 x AAA) and backup battery pack on the control board (4 x AA).  3. Make sure remote is synced with control board.  4. Check the 3.15A fuse in the control board. Replace the fuse if necessary.  5. Make sure remote is not in smart or thermostat mode.  6. Ensure igniter wire is connected to the control board and is not damaged.
The pilot igniter sparking, but the pilot will not light.	<ol> <li>Verify the inlet gas pressure is within acceptable limits.</li> <li>Check all connections to the gas valve.</li> <li>Ensure fuel supply valves and emergency shut-off valve are open.</li> <li>Check wiring connections from control board to valve.</li> <li>Check that the pilot is set to the correct fuel.</li> <li>Ensure pilot head is clear of debris.</li> </ol>
The pilot lights, but the main burner will not light.	Check and verify all wiring connections match the wiring diagram.     Verify the inlet and manifold pressure are within acceptable limits.
The pilot lights, but the main burner will not light and igniter continues to spark.	<ol> <li>Check the pilot flame sensor rod and clean with steel wool or similar if dirty.</li> <li>Check the pilot hood and clean with steel wool if dirty.</li> <li>Ensure the flame sensor wire is plugged into the control board and is not damaged.</li> <li>Adjust pilot flame using the pilot adjustment screw if the pilot flame is too long or too short (the flame should fully engulf the sensor rod and must be stable).</li> <li>Check supply pressure.</li> <li>Ensure the ground wire from the pilot is connected to the fireplace ground location.</li> </ol>
The pilot was lit but will randomly go out.	Turn the fireplace on again. If the fireplace is in continuous pilot on demand ignition mode, the system will turn off the pilot if the fireplace has not been used for seven days. You may also switch the fireplace to IPI mode (See Section 19.5).      Have a service technician check for low inlet pressure.
The flames on the main burner are low even though the remote is on high.	Wait two minutes. Dynamic Start Advantage is designed to build a draft by starting on low and automatically increasing the flame size to the setting on the remote after two minutes. This system helps to create a better flame appearance, reduce condensation on the glass, and provide years of carefree operation.      Have a service technician check for low inlet pressure.      Replace the valve motor.
Fans do not work.	Ensure main power is ON and the fireplace is plugged in (the fireplace may be operating on back up batteries).     Check the 3.15A fuse in the control board and replace if necessary.     Ensure the fans are connected to the control board.
Lights do not work.	Ensure main power is ON and the fireplace is plugged in (the fireplace may be operating on back up batteries).     Check the 3.15A fuse in the control board and replace if necessary.     Ensure the lights are connected to the control board.     Replace the bulbs (bulbs may be burnt out).
Control module beeps twice when On/Off button on remote is pressed and Red LED is On.	Replace batteries in remote battery pack.

All service and repairs should be performed by a qualified and licensed service technician.



## 19.0 Frequently Asked Questions

Listed below are some frequently asked questions regarding Ambiance Gas Fireplaces. If you have questions that are not listed below, or are not answered in this manual, please contact your Authorized Ambiance Dealer.

Q. Why does my glass have a condensation "fog" when the appliance is first lit?

A. Condensation is normal and will disappear in a few minutes after the glass is heated. This can be reduced if the appliance is left in CPI mode.

Q. I have a white "film" on my glass. What is the best way to clean the inside of the glass?

A. Frequent cleaning of your glass is recommended. The white film cannot be removed using standard household glass cleaner. We recommend using a good quality, ammonia-free gas fireplace glass cleaner which is available at all authorized Ambiance dealers. Do not use abrasive materials, and do not clean the glass or the appliance when the unit is hot. Never use ammonia based cleaners to clean the glass door.

Q. How do I care for my plated trims?

A. We recommend a cleaning with a damp cloth. DO NOT use chemical cleaners as they may harm the finish, and void your warranty. **NOTE:** If the top louvers, or top overlay starts to discolor, check the glass door gasket seal and contact your local Ambiance dealer to replace if necessary.

Q. Why does my fan/blower make a "whirring" or "humming" noise?

A. Your Ambiance gas appliance uses a powerful fan to push heated air into your room. It is not unusual to hear a "humming" noise when your fan is running. Note: the sound will change depending on the setting that your fan speed control is set at.

Q. I hear a "ticking", "cracking" or "pinging" sound when my fireplace is running, and after it is turned off. Why?

A. The different gauges of steel used to manufacture your fireplace will expand and contract at different rates when your fireplace is on, and will continued as your fireplace completes its heating function. You will likely hear these same sounds more on start up and shut down. This is normal for steel fireplaces.

Q. Why do I hear a "click" when my main burner turns ON or OFF?

A. Your Gas Control Valve will make a clicking sound when it opens to allow gas to flow to the main burner. This is a normal part of the operating system.

Q. Can I burn wood and other materials in my gas fireplace?

A. No! Burning anything other than the fuel (natual gas or propane) the fireplace is setup for will create a potential fire hazard and present a danger to your home and its occupants and possibly void your manufacturer's warranty. Only burn the gas fuel for which the unit was originally designed.

Q. Can I shut my pilot off in the summer?

A. You will save energy by turning off the pilot light if you are not using your appliance for the hot summer months. When in continuous pilot ignition on demand (CPI) mode the pilot will remain lit for seven days after the fireplace is used. When seven days have passed the system will turn the pilot off. When in IPI mode, the pilot will only remain on when the main burner is on.

Q. Why does my fireplace start with a low flame? Shouldn't the flame size match the remote setting?

A. Dynamic Start Advantage was designed to create a draft by starting the fireplace on low and automatically increasing the flame to match the remote setting after two minutes. This system helps to create a better flame appearance, reduce condensation on the glass, and provide years of carefree operation.

Q. Can I position my logs in a different fashion or use a different log set?

A. No. Your gas fireplace is an engineered system that includes the firebox, burner, logs, venting and options which are tested and listed with a certification agency. Changing any specifications or placement of the logs could cause injury or damage, void your manufacturer's warranty, and possibly even your homeowner's warranty. Use only burner media that is approved for this fireplace. Contact your local Ambiance dealer for information on burner media that is approved for this model.



# 20.0 Replacement Parts List

Item #	Item Description	Unit
200-U200-09	English Owner's Manual	EA
200-U200F-09	French Owner's Manual	EA
URP-893-0160	Replacement Manual Package	EA
1140000		
UA9000	Barrier Screen	EA
UA9001	Barrier Screen with Tile Finishing Strips	EA
UA9002	Barrier Screen with 2" Decorative Trim	EA
308-6060	SIT Proflame II Dynamic Start Advantage with Continuous Pilot on Demand	EA
308-6022	Handheld Remote	EA
308-6017	SIT 885 Gas Valve c/w Step Motor	EA
305-6012	Module Main Wiring Harness (5 wire)	EA
305-0060	Battery Back-up	EA
RP-305-2080	Fuse, 3.15A, 250V (Pack of 5)	EA
301-0068-38	Orifice - #38 DMS (2.71 mm) for Natural Gas	EA
301-0068-0.0625	Orifice - 1/16" (1.59 mm) for Propane	EA
308-0123	Pilot Assembly	EA
308-0125	PSE Spark Igniter	EA
308-0126	PSE Flame Sensor	EA
314-0139	Pilot Gasket	EA
301-6242	Pilot Gas Line	EA
URP-893-0040	Burner Assembly - Log Burner	EA
DD 000 0400	1.1.10	
RP-836-0180	Light Base	EA
305-6314	Light Bulb (120V / 20W / G6.35)	EA
UA2400	Conversion Kit LP to NG	EA
UA2500	Conversion Kit NG to LP	EA
DE 005 406 ;		
RF-305-4224	Replacement Fan	EA
UA0003	Kentucky Oak 7pcs Log Set c/w black embers	SET
UA0004	Eastern Township Birch 7pcs Log Set c/w black embers	SET
URP-893-0000	Complete Replacement Glass Door Assembly. Includes glass, gasket and door frame	EA

## **Limited Warranty**

This Limited Warranty is made by ARCHGARD INDUSTRIES LTD., hereinafter referred to as "Archgard". Archgard warrants to the original purchaser of an Archgard gas burning fireplace(s) that the product will be free from defects in materials and workmanship under normal use and service, for a "lifetime". All warranty repairs are to be performed by an authorized Archgard Dealer during the warranty period. Other repair / service company charges for any work done during the warranty period, will be the responsibility of the home owner.

#### **INCLUSIONS: "LIFETIME LIMITED WARRANTY"**

- All heat exchangers and combustion chamber
- Ceramic Fiber Logs and Ceramic Brick Panels, against splitting and cracking due to heat exposure

**NOTE:** Discoloration and some minor movement including warping of certain parts are normal and are not a defect; therefore, not covered under warranty.

#### **INCLUSIONS: "TEN YEAR LIMITED WARRANTY"**

Burner tubes and pans

#### **INCLUSIONS: "TWO YEAR LIMITED WARRANTY"**

- Ceramic Glass against thermal breakage
- Trims and accessories from splitting or separating
- Electronic Control Module, Remote Transmitter Items included with the two-year and ten-year limited warranty will be covered under "Parts & Subsidized Labour" to the original purchaser for one (1) year and "Parts Only" thereafter from original date of purchase.

### **INCLUSIONS: "ONE YEAR LIMITED WARRANTY"**

- Blowers, fans and fan motors, wiring, rheostats and thermodiscs
- · Rocker switches, spill switches and wiring to them
- Gas control valves, pilot assemblies including thermopiles, thermocouples, electrodes and igniters
- · Paint peeling or cracking

Items included with the one-year limited warranty will be covered under "Parts & Subsidized Labour" to the original purchaser for one (1) year from date of purchase.

### WHAT TO DO IN THE EVENT OF A PROBLEM:

- Thoroughly read your "Owner's Installation, Operation & Maintenance Manual"
- If you cannot solve the problem, contact your Archgard dealer or representative
- When calling for assistance, please have the following information:
  - Model of your fireplace
  - Serial Number
  - Place of Purchase
  - · Date of Purchase
  - Problem Description

**NOTE:** Warranty will be void if work is carried out by an unqualified person(s). Only original Archgard parts may be used. Please consult your Archgard dealer or representative if in doubt about a replacement part(s).

 All warranty repairs are to be performed by an authorized Archgard Dealer during the warranty period. Other repair / service company charges for any work done during the warranty period, will be the responsibility of the home owner.

#### **OBTAINING WARRANTY SERVICE:**

The original purchaser shall return the defective part(s) to the original authorized Archgard dealer – transaction prepaid, along with the serial number of the appliance and original proof of purchase. Any defective part, in our judgment, will be repaired or replaced at Archgard's discretion. The dealer must obtain approval from Archgard before any repairs are made.

#### **WARRANTY LIMITATION:**

THIS LIMITED WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED AS TO QUALITY, MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE.

The appliance is only warranted for the use as intended by the installation and operating instructions and local building codes. The warranty will not cover damage due to accident, misuse, abuse, alteration, improper installation or "Acts of God". This limited warranty is void unless the appliance is installed by a qualified Archgard installer, in accordance with the instructions furnished with the appliance. Some Provinces or States do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to the original purchaser. Any damage resulting from defects in this product is limited to the replacement of the defective part(s) and does not include incidental and consequential exposures sustained in connection with the product. This includes facing(s), mantle(s), cabinet(s), tile(s) or any other finishes resulting from removal of any gas appliance. This warranty is limited to residential use only and gives the consumer specific rights. These rights may vary from State to State or Province to Province.

### **WARRANTY CONDITIONS & REQUIREMENTS:**

- You are the original purchaser this warranty is not transferable
- Installation of the fireplace must be performed by a qualified Archgard installer.
- Installation and operation must comply with the installation and operation instructions.
- All optional accessories are covered for one (1) year from the date of purchase.
- This warranty does not offer coverage for light bulbs or batteries (whether factory, dealer, or installer supplied). This includes any damage stemming from non-use.
- Damage during shipping or handling of components, defects resulting from improper installation or service, or misuse of the fireplace or fireplace components are not covered under this warranty.
- This warranty does not cover any part of the fireplace or any component which has been exposed to or submerged under water.
- Archgard must be notified by the dealer the fireplace was purchased from or a qualified Archgard technician of the defect.
- 9. Annual service of the fireplace as required in the installation manual must be performed by a qualified Archgard technician (service records may be required to claim a warranty).
- All previous warranty service must have been performed by a qualified Archgard technician (service records may be required to claim a warranty).
- 11. Travel time or mileage to the original purchaser's residences is not covered under this warranty. We suggest that you pre-arrange travel expenses with your Authorized Archgard Dealer.

# **NOTES**


### WARRANTY REGISTRATION

## ARCHGARD INDUSTRIES LTD. 7116 BEATTY DRIVE MISSION, B.C. CANADA V2V 6B4

FOLD DOWN AT LINE

### FOLD DOWN AT LINE & TAPE CLOSED

Model # : UF0200		_Serial #:	_Date Installed:	1	1	
Name:	Addre	ss:				
City:	State/Prov:	ZIP:	Phone: (	)		
Dealer's Name & Address:						
City:	State/Prov:	ZIP:	Phone: (	)		
Installer's Name & Address:						
City:	State/Prov:	ZIP: _	Phone: (	)		
Why did you choose this product?						

