This appliance may be installed in an aftermarket permanently located, manufactured home (USA only) or mobile home where not prohibited by local codes.

This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

WARNING: If the information in these instructions is not followed exactly, a fire or explosion may result, causing property damage, personal injury or loss of life.

WHAT TO DO IF YOU SMELL GAS:

- Do not try to light any appliance
- Do not touch any electrical switch; do not use any phone in your building
- Immediately call your gas supplier from a neighbor’s phone.
- Follow the gas suppliers instructions
- If you can not reach your gas supplier, call the fire department

Installation and service must be performed by a qualified installer, service agency or the gas supplier.

English and French Installation Manuals available through your local dealer or visit our website at: www.archgard.com

Les manuels d'installation en anglais et en français sont disponibles chez votre détaillant local ou en visitant notre site web: www.archgard.com

INSTALLER: LEAVE THIS MANUAL WITH THE APPLIANCE.
CONSUMER: RETAIN THIS MANUAL FOR FUTURE REFERENCE.

ARCHGARD FIREPLACE PRODUCTS
7116 Beatty Drive
Mission, BC V2V 6B4 Canada

We recommend that our gas hearth products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) as NFI Gas Specialists.

200-0500-12
June 03, 2019

Inspiration 29
MODEL: UF0500-1
UF0510-1
GAS FIRED DIRECT VENT
FIREPLACE INSERT
S/N 601327 AND UP

Based on CSA P.4.1-15
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1.0 Introduction

Thank You and Congratulations for choosing an Ambiance Gas Fireplace insert!

The UF0500-1 and UF0510-1 are among the most advanced Direct Vent Insert heaters available today. It is solidly designed using the latest technology and manufactured to the highest quality. It is our aim to provide you with an appliance that brings many trouble-free years of reliable service.

Some of the many features of your UF0500-1 and UF0510-1 are:

- **Heater Classification** This fireplace is classified as a heating appliance. Therefore, it uses Direct Vent safety technology and it is suitable for continuously operated zone heating.

- **High Efficiency** This fireplace has one of the highest efficiencies of any Direct Vent gas insert, ensuring it is less expensive to operate.

- **Adjustable Fan Speed** This fireplace comes complete with an adjustable six speed circulation fan controlled with the remote.

- **Adjustable Flame** This fireplace provides the ability to adjust the flame aesthetics and heat output to suit the owner's liking and heating needs.

- **Adjustable Lighting** Use the included remote to choose from six levels of accent lighting or leave the light off and allow the flame to provide a flickering glow.

- **Solid Construction** This fireplace is mainly constructed of 16 and 18 gauge galvanized and aluminized coated steel for long life and durability.

- **Optional Accessories** Speak with your local Authorized Ambiance Dealer for a full complement of decorative accessories to suit your home’s decor and personal tastes.

- **Electronic Control System** This fireplace comes standard with the Dynamic Start Advantage. This new electronic ignition system is the latest in fireplace technology. It helps to create a better draft, better flame appearance, less condensation on the glass, and years of carefree operation. See Section 19.4 for complete explanation of how the system works.

- **Multiple Electronic Pilot Settings** This fireplace uses a gas control valve that is operated by a Multifunction Remote Control. It can be set up as either an Intermittent Pilot Ignition (IPI) system, or Continuous Pilot on Demand Ignition (CPI) system (also known as a Pilot on Demand (POD)).

**CPI vs IPI:**

**Continuous Pilot on Demand Ignition (CPI):** In this mode the pilot runs continuously even when the main burner is off. The Continuous Pilot on Demand Ignition operates on a seven day cycle. If the main burner is not turned on for seven continuous days, the pilot will turn itself off. When the main burner is lit again the cycle repeats. The pilot will remain lit for seven days, even after the main burner is turned off. If the main burner is lit during a seven day timing cycle, the seven day timer will reset.

**Intermittent Pilot Ignition (IPI):** A fuel saving mode in which the pilot is only used when the main burner is on.

This appliance is shipped in IPI mode. IPI mode is often the preferred method, however, there are some situations where it may be preferable to switch the fireplace into CPI mode. For example, in colder climates the glass door or the front of the fireplace could become very cold to the touch. Dynamic Start Advantage will solve most problems experienced by older IPI operated fireplaces.
2.0 Safety Information

Caution

FOR YOUR SAFETY - Do not install or operate this appliance without reading and understanding this manual. Any installation or operational deviation from this instruction manual voids the warranty and may prove hazardous.

This appliance must be installed by a qualified gas installer and the installation must conform to the installation codes.

Provide adequate clearance around air openings into combustion chamber.

Never obstruct front openings.

Provide adequate clearances for proper operation and servicing of the appliance.

This appliance must be properly connected to an approved venting system and must not be connected to a chimney flue serving a separate solid fuel burning appliance.

Flow of combustion and ventilation air must not be obstructed.

Always provide adequate clearance around the intake and exhaust openings.

Safety

Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.

Children and adults should be alerted to the hazards of high surface temperature and stay away to avoid burns or clothing ignition.

Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children and other at risk individuals out of the room and away from hot surfaces.

Do not store or place combustibles, gasoline, and other flammable vapors and liquids near the appliance.

Clothing or other flammable material should not be placed on or near the appliance.

Do not operate with cracked or broken glass. Do not to strike or slam the glass.

WARNING: Do not operate appliance with the glass front removed, cracked, or broken. Removal of the glass should be done by a licensed or qualified service person.

Any safety screen or guard removed for servicing an appliance must be replaced prior to operating.

Installation and Repair should be done by a qualified service person. The appliance should be inspected before use and at least annually by a professional service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding materials, etc. It is imperative that the control compartments, burners and circulating air passageways of the appliance are kept clean.

Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

California Proposition 65 Warning: This product can expose you to chemicals including Carbon Monoxide, that is an externally vented by-product of fuel combustion, which is [are] known to the State of California to cause cancer, birth defects, or other reproductive harm. For more information, visit www.P65Warnings.ca.gov.

Each Ambiance Gas Fireplace is checked and tested at the factory prior to being packaged and shipped to our dealers and finally installed in your home. Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly and that the electrical system is in working order. The Installation Checklist in Section 5.0 should be used to ensure the proper installation of this gas fireplace insert and to document any deviations from a typical install.

Any alteration to the product that causes carbon or soot deposits that results in any damage or requires cleaning is not the responsibility of the manufacturer.
3.0 Technical Information

3.1 Appliance Certification

This appliance was listed by QAI Laboratory Inc to the following USA and Canadian gas appliance standards.
- CSA P4.1-15 testing method for measuring annual fireplace efficiency
- CSA 22.2 No.3-M1988(R2014) electrical standard

The listing label is attached to the appliance on the bottom right side of the appliance.
A copy is shown on Section 4.0.

Commonwealth of Massachusetts: This appliance has been manufactured in accordance with Massachusetts code 248 CMR 5.00.

Please contact Archgard Industries Ltd., if you have any questions regarding the certification of this appliance.

3.2 Installation Codes

This appliance must be installed by a qualified gas appliance installer. The installation must conform with the local codes or, in the absence of local codes, with the current National Fuel Gas Code ANSI Z223.1/ NFPA 54 in the US, or Installation Code CAN/CGA-B149.1 in Canada. Electrical connections and grounding must conform with local code, or current National Electrical code ANSI/ NFPA No. 70-1987 in the US, and in Canada the current Canadian Electrical Code CSA C22.1.

This appliance is certified for installation in a bedroom or a bed sitting room. Please refer to local codes for thermostat requirements.

We recommend that our gas hearth products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) as NFI Gas Specialists.

3.3 Specifications

<table>
<thead>
<tr>
<th></th>
<th>Natural Gas (NG)</th>
<th>Propane (LP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manifold Pressure</td>
<td>1.1 - 3.8 in. W.C. (0.2 - 0.94 kPa)</td>
<td>2.9 - 11.0 in. W.C. (0.7 - 2.7kPa)</td>
</tr>
<tr>
<td>Min. Supply Pressure</td>
<td>5.0 in. W.C. (1.24 kPa)</td>
<td>12.0 in. W.C. (2.98 kPa)</td>
</tr>
<tr>
<td>Max Supply Pressure</td>
<td>14.0 in. W.C. (3.5 kPa)</td>
<td>14.0 in. W.C. (3.5 kPa)</td>
</tr>
<tr>
<td>Orifice Size</td>
<td>#37 DMS (2.64 mm dia)</td>
<td>#51 DMS (1.73 mm dia)</td>
</tr>
<tr>
<td>Input Rating</td>
<td>17,500 - 31,500 BTU/hr (5.1- 9.2kW)</td>
<td>15,000 - 29,500 BTU/hr (4.4 -8.65kW)</td>
</tr>
<tr>
<td>P4 Fireplace Efficiency (FE)</td>
<td>71.93%</td>
<td>71.93%</td>
</tr>
<tr>
<td>P4 Steady State Efficiency</td>
<td>78.95%</td>
<td>78.95%</td>
</tr>
<tr>
<td>Electrical Rating</td>
<td>120 VAC, 60Hz less than 2 A.</td>
<td></td>
</tr>
<tr>
<td>Gas Control</td>
<td>SIT 885 Proflame II Dynamic Start Advantage with Continuous Pilot on Demand</td>
<td></td>
</tr>
<tr>
<td>Altitude</td>
<td>0 - 4,500 ft. (0 - 1372 M)</td>
<td></td>
</tr>
<tr>
<td>Primary Air Opening</td>
<td>1/8” (6 mm) OPEN</td>
<td>FULLY OPEN</td>
</tr>
</tbody>
</table>

3.4 High Altitude Installation

When installing this appliance beyond 4500 ft. (1372 M) above sea level, the appliance must be properly derated and installed according to local codes, in the absence of local codes, with the current National Fuel Gas Code, ANSI Z223.1/ NFPA 54, in the US or Installation Code, CAN/CGA-B149.1, in Canada.
4.0 Rating Plate

**MODEL:** UF0500-1

**NG / NATURAL**

**LP / PROPANE**


**VENTED GAS FIREPLACE HEATER-NOT FOR USE WITH SOLID FUEL.**

<table>
<thead>
<tr>
<th></th>
<th>NG</th>
<th>LPG</th>
</tr>
</thead>
<tbody>
<tr>
<td>Input rating</td>
<td>17,500 - 31,500 BTU/hr</td>
<td>15,000 - 29,500 BTU/hr</td>
</tr>
<tr>
<td>(9.2 kW)</td>
<td>(4.4 - 8.65 kW)</td>
<td></td>
</tr>
<tr>
<td>Manifold Pressure</td>
<td>1.1 - 3.8 in. W.C. (0.2 - 0.94 kPa)</td>
<td>2.9 - 11.0 in. W.C. (0.7 - 2.7 kPa)</td>
</tr>
<tr>
<td>Orifice size</td>
<td>#37 DMS (2.64 mm dia.)</td>
<td>#51 DMS (1.73 mm dia.)</td>
</tr>
<tr>
<td>Supply pressure (Min - Max)</td>
<td>5.0 - 14.0 in. W.C. (1.2 - 3.5 kPa)</td>
<td>12.0 - 14.0 in. W.C. (2.8 - 3.5 kPa)</td>
</tr>
<tr>
<td>Burner Primary Air Setting</td>
<td>1/8” [3mm] Open</td>
<td>100% Open</td>
</tr>
<tr>
<td>Altitude</td>
<td>0 - 4500 ft (0 - 1372 m)</td>
<td></td>
</tr>
<tr>
<td>Gas Control</td>
<td>Sit 883 Proflame II Dynamic Start with Continuous POD</td>
<td></td>
</tr>
<tr>
<td>Electrical rating</td>
<td>120 VAC, 60 Hz less than 2 A.</td>
<td></td>
</tr>
<tr>
<td>P.4.1 Fireplace Efficiency (FE)</td>
<td>71.93%</td>
<td></td>
</tr>
<tr>
<td>Replacement fan</td>
<td>Part no. RF-305-0624 fan or blower assembly must be used</td>
<td></td>
</tr>
<tr>
<td>Keep burner and control compartment clean. See Instructions accompanying the heater.</td>
<td>Minimum opening Dimensions: 30¾“ (781 mm)W x 20” (508 mm)H x 18” (457 mm)D</td>
<td></td>
</tr>
<tr>
<td>Optional fuel conversion kit: See Manual</td>
<td>Minimum Chimney Flue Size: 4” (100 mm) x 7” (176 mm)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Minimum clearances to Combustibles: Sides from glass door frame: 7” (178 mm)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Mantle: max 8” (203 mm) at min 35” (889 mm) from bottom of appliance</td>
<td>See Manual for additional dimensions and clearances</td>
</tr>
</tbody>
</table>

This appliance must be installed in accordance with local codes, if any; if none, follow the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or Natural Gas and Propane Installation Codes, CSA BI49.1. Electrical connections and grounding must be in accordance with local codes, if any; if none, follow the current CAN/CSA C22.1 in Canada and ANSI/NFPA 70 in the US. This appliance is certified for installation in a bedroom or a bed sitting room. This appliance is only for use with the gas indicated on the rating plate and may be installed in an aftermarket, permanently located, manufactured (mobile) home where not prohibited by local codes. See owner’s manual for details. This appliance is not convertible with other gases, unless a certified kit is used.

**WARNING:** Improper installation, adjustment, alteration, service, or maintenance can cause injury or property damage. Refer to the owner’s information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency, or the gas supplier. This appliance must be properly connected to a Direct Vent venting system in accordance with the manufacturer’s installation instructions.

**WARNING:** Failure to install this appliance per the manufacturer’s instructions or failure to use only parts specifically approved with this appliance may result in property damage or personal injury.

**WARNING:** Do not operate the appliance until all sections have been assembled and installed in accordance with the manufacturer’s instructions.

**WARNING:** Operation of this appliance when not connected to a properly installed and maintained venting system can result in carbon monoxide (CO) poisoning and possible death.

**ONLY DOORS CERTIFIED WITH THE APPLIANCE SHALL BE USED.**

For use only with barrier part # URP-890-0200. Follow installation instructions.

Made in Canada by:
Archipel Industries Ltd.
7116 Beatty Dr., Mission, B.C.
June 2019 303-6050-08

**MANUFACTURE DATE:** 2019 2020 2021 JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC
# 5.0 Installation Checklist

This standard installation checklist is to be used by the installer in conjunction with, not instead of, the instructions contained within this installation manual.

<table>
<thead>
<tr>
<th>Customer:</th>
<th>Date Installed:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Install Address:</td>
<td>Location of Fireplace:</td>
</tr>
<tr>
<td>Installer:</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Solid Fuel Zero Clearance Install: (Section 9.1)</strong></th>
<th>YES</th>
<th>NO</th>
<th>IF NO, WHY NOT?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Was the bottom of the existing zero clearance removed?</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Venting: (Section 13.0)</strong></th>
<th>YES</th>
<th>NO</th>
<th>IF NO, WHY NOT?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Venting configuration complies with vent diagrams.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Venting installed, fastened, and secured in place maintaining proper clearances.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Secured or removed existing solid fuel fireplace damper.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Terminations installed and sealed in compliance with local building code.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Direct vent termination is highest point in vent assembly.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Wiring / Electrical: (Section 7.0)</strong></th>
<th>YES</th>
<th>NO</th>
<th>IF NO, WHY NOT?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connected to household 110/120v per local codes.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unit is properly grounded.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Gas: (Section 11.0)</strong></th>
<th>YES</th>
<th>NO</th>
<th>IF NO, WHY NOT?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Proper appliance for fuel type?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Was a conversion performed?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Leak check performed &amp; inlet and manifold pressures verified?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Was the rating of the insert clocked?</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Finishing:</strong></th>
<th>YES</th>
<th>NO</th>
<th>IF NO, WHY NOT?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Only noncombustible material installed in noncombustible areas.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clearances meet installation manual requirements.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mantels and/or projections comply with install manual.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Was the solid fuel fireplace warning plate installed (Figure 9.0.02)?</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Appliance Setup:</strong></th>
<th>YES</th>
<th>NO</th>
<th>IF NO, WHY NOT?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Burner media / log set, door, and screen installed according to install manual.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Manual given to home owner.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Did you check operation of lights, fans, and flame modulation?</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| **Comments:** | |
|-----------------| |

7
6.0 Appliance Overview

6.1 Rating Plate Location
The rating plate is located on the right side of the fireplace, behind the fireplace surround. Slide the plates forward to read.

6.2 Appliance Overview
Information in this manual applies to both the UF0500-1 or UF0510-1 unless otherwise specified.

The Proflame II control board is located on the right side* of the fireplace behind the surround.

The valve is located on the left side* of the fireplace behind the surround.

The fan is located on the inside of the rear fireplace shell and can only be accessed from the rear of the fireplace.

Note: This manual uses images of an unpainted fireplace for the purposes of illustration.

*Left and right side references in this manual correspond with the sides identified in Figure 6.2.01.

6.3 Leveling the Appliance
The UF0500-1 or UF0510-1 is equipped with front and rear leveling bolts. The fireplace has the ability to independently level left/right and front/back.

Leveling is done from the bottom of the unit
6.4 Accessing the Control Board

The control board is located on the right side of the fireplace, behind the fireplace surround. To access the control board:
1. Remove the surround (See Section 16.0).
2. Slide the control board forward as shown in Figure 6.4.01.

Ensure wires are not pinched or over-extended when moving the control board.

6.5 Relocating Controls and Valve

The control board and valve are shipped in the forward position. If required by the installation, the control board and valve can be moved to the rear position.

Valve Relocate:
1. Remove the surround (See Section 16.0).
2. Remove the valve from the fireplace (See Section 20.12).
3. Remove the cable bracket and discard.
4. Install the valve in the rear holes.

Control Board Relocate:
Ensure wires are not pinched or over-extended when moving the control board.
1. Remove the surround (See Section 16.0).
2. Remove the nut securing the ground wires.
3. Remove the nuts securing the control board to the front of the bracket.
4. Move the control board to the rear position.
5. Secure using the nuts previously removed.
6. Attach the ground wires to the stud on the rear side of the bracket.

7.0 Electrical Connections

The UF0500-1 or UF0510-1 comes complete with an adjustable 6 speed fan and variable lights wired directly to the main control module. Do not cut or remove the grounding prong from the main power supply plug.

CAUTION: Label all wires prior to disconnection when servicing.

NOTE: This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI / NFPA 70, or the Canadian Electrical Code, CSA C22.1.
Installation

8.0 Appliance Dimensions

Front View

Left Side

Right Side

Top
9.0 Minimum Opening Dimensions

**WARNING:** Failure to position the parts in accordance with these diagrams or failure to use only parts specifically approved with this appliance may result in property damage or personal injury.

<table>
<thead>
<tr>
<th>Reference</th>
<th>Dimension</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>20&quot; (508 mm)</td>
</tr>
<tr>
<td>B</td>
<td>11.4&quot; (289.6 mm)</td>
</tr>
<tr>
<td>C</td>
<td>18&quot; (457.2 mm)</td>
</tr>
<tr>
<td>D*</td>
<td>5&quot; - 10.5&quot; (127 - 266.7 mm)</td>
</tr>
<tr>
<td>E*</td>
<td>22.375&quot; - 18&quot; (568.3 - 457.2 mm)</td>
</tr>
<tr>
<td>F*</td>
<td>30.75&quot; - 31.5&quot; (781.1 - 800.1 mm)</td>
</tr>
<tr>
<td>G*</td>
<td>108&quot; - 132&quot;</td>
</tr>
</tbody>
</table>

* Dimensions must fit within stated limits. If a more narrow E is required, other dimensions (D, F, and G) will change.

The installer must mechanically attach the marking supplied with the gas fireplace insert to the inside of the firebox of the fireplace into which the gas fireplace insert is installed. See Figure 9.0.02.

**WARNING:** This fireplace has been converted for use with a gas fireplace insert only and cannot be used for burning wood or solid fuels, unless all original parts have been replaced, and the fireplace reapproved by the authority having jurisdiction.

**AVERTISSEMENT:** Ce foyer a été converti pour utilisation avec un foyer au gaz encastrable et ne peut être utilisé pour bruler du bois ou autres combustibles solides a moins que toutes les pieces d’origine ete remplaces et que le foyer ait ete approuve de nouveau par l’autorite competente.

Cutting of any sheet-metal parts of the fireplace, in which the gas fireplace insert is to be installed, is prohibited except as described in Section 9.1.

The fireplace and fireplace chimney must be clean and in good working order and constructed of noncombustible materials. The chimney clean-outs must fit properly.
Installation

9.1 Factory Built Fireplaces

The following information applies to Factory Built (metal) Wood-Burning Fireplace installations:

Trim panels must not seal ventilation openings in the fireplace. Any parts that are removed must be saved and reinstalled if the insert is ever removed. If the factory-built fireplace has no gas access hole(s) provided, an access hole of 1 1/2" (38.1 mm) or less may be drilled through the lower sides or bottom of the firebox in a proper workmanship-like manner. This access hole must be plugged with noncombustible insulation after the gas supply line has been installed.

The damper (A) and grate with logset (B) must be removed or fully blocked open.

The smoke shelf (C), internal baffles (D), screen (E), masonry lining or refractory (G and I), and metal or glass doors (F) may be removed.

The fireplace must be permanently marked to indicate that it has been altered and is no longer suitable for burning any fuel unless the removed parts are reinstalled (See Figure 9.0.02). Cutting out of any metal parts is prohibited, except the metal floor (J) as specified.

The insulation (H), and any structured rigid frame member must not be removed or altered (side and top of door frame, side and top of the face of fireplace, metal sides, etc.).

The metal floor of the firebox may be removed only if the following is strictly adhered to.

The metal floor (J) may be removed to allow additional room for installation of the insert as long as it does not compromise the structural integrity of the existing fireplace. If the floor is removed the insert must be placed directly on the metal base of the metal fireplace. Under no circumstance can it be placed directly on a combustible material.

Figure 9.1.01: Side view of Factory Built (metal) Wood Burning Fireplace.

Figure 9.1.02: Removing the Metal Floor
9.2 Refacing a Masonry Fireplace

Using Steel Studs and Cement Board on Wood Fireplaces
Brick or rock facing may be removed and replaced with noncombustible material such as steel studs and cement board.

WARNING: Only facing material may be removed. All other masonry material must not be cut out, chipped away, or removed. WARNING: Louvers or any air circulation around existing solid fuel fireplace must not be blocked or covered.

The area between the masonry and the cement board must be sealed so that no heat can enter the open space between the masonry of the wood fireplace and the refacing material. The insert must be moved outward so that the face of the fireplace is flush with the finishing material.

Figure 9.2.01:
10.0 Clearances to Combustibles

**WARNING:** Failure to position the parts in accordance with these diagrams or failure to use only parts specifically approved with this appliance may result in property damage or personal injury or loss of life.

**CAUTION:** This appliance is designed for use in any masonry or factory-built, wood-burning fireplace. It cannot be enclosed by combustible material and used as a factory built gas fireplace (zero clearance fireplace).

10.1 Mantel Clearances

Mantel clearances are measured from the top of the appliance door. Ensure combustible material is not placed within the area shown.

![Figure 10.1.01](image)

10.2 Sidewall Clearances

Maintain a minimum of 7" (178 mm) clearance from the side of the door to sidewalls or mantel supports.

![Figure 10.2.01](image)
10.3 Hearth Clearances

**WARNING**

Failure to position the parts in accordance with these diagrams or failure to use only parts specifically approved with this appliance may result in property damage or personal injury.

Any hearth that extends outward in front of the insert must not have any combustible material closer than 3" (76.2 mm) to the bottom of the gas fireplace insert regardless of whether a noncombustible material covers the combustible material. This includes any type of framing underneath a noncombustible material such as tile, marble, or stone. Any material farther than 3" (76.2 mm) to the bottom or 16" (406.4 mm) from the front of the door of the gas fireplace insert can be combustible.

**NOTE**

All specified clearances must be maintained from the top surface of carpeting, tile, etc.
11.0 Gas Connections

Before connecting the appliance to the gas supply line, double check that the appliance you have purchased is designed for the gas type you are using. The gas type markings are located on the rating plate (See Section 4.0 and Section 6.1) and also on the appliance’s gas valve.

Adequate clearance for proper installation and checking of the gas connections must be provided. **All gas connections must be checked for gas leaks.**

Have your gas supplier or a qualified gas fitter run a gas supply line into the solid fuel fireplace. The line must be properly sized and fitted according to the installation codes. Immediately upstream of the supply connection, the fitter shall provide an accessible manual shut-off valve. When connecting the supply line to the gas valve, the installer shall brace the gas valve to ensure that the gas valve is not moved from its bracket. If the valve is not braced when the supply line is connected, the valve may be moved and cause a “break” in the main burner supply line. Such damage is not covered by the manufacturer’s warranty.

**CAUTION:** The appliance and its individual shut-off valve must be disconnected from the gas supply piping system during any pressure-testing of that system at test pressures in excess of 1/2 psig (3.5 kPa). The appliance must be isolated from the gas supply piping system by closing its individual manual shut-off valve during any pressure-testing of the gas supply piping system at test pressures equal to or less than 1/2 psig (3.5 kPa). Failure to do so will damage the appliance’s gas valve. Such damage is not covered by the manufacturer’s warranty.

**Natural Gas Pressure Settings:**
The inlet supply or line pressure must be a minimum of 5.0” W.C. (1.2 kPa) and a maximum of 14.0” W.C. (3.5 kPa). The orifice is a #37 DMS (2.64 mm) drill size.

<table>
<thead>
<tr>
<th>ELEVATION</th>
<th>INPUT RATING</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-4500 ft (0-1372 M)</td>
<td>31,500 BTU/hr (9.2 kW)</td>
</tr>
<tr>
<td>4500 ft (1372 M) and above,</td>
<td>31,500 BTU/hr (9.2 kW) less 4% per 1000 ft. (305 M) above sea level.</td>
</tr>
</tbody>
</table>

Please contact your local distributor for the appropriate orifice size you require.

**Propane Pressure Settings:**
The inlet supply or line pressure must be a minimum of 12.0” W.C. (2.98 kPa) and a maximum of 14.0” W.C. (3.5 kPa). The orifice is a #51 DMS (1.73 mm) drill size.

<table>
<thead>
<tr>
<th>ELEVATION</th>
<th>INPUT RATING</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-4500 ft. (0-1372 M)</td>
<td>29,500 BTU/hr (8.65 kW)</td>
</tr>
<tr>
<td>4500 ft. (1372 M) and above.</td>
<td>29,500 BTU/hr (8.65 kW) less 4% per 1000 ft. (305 M) above sea level.</td>
</tr>
</tbody>
</table>

Please contact your local distributor for the appropriate orifice size you require.

11.1 Clocking Procedure

**IMPORTANT:** THE INPUT RATING SHOULD ALWAYS BE CHECKED WHEN FIRST FIRING THIS APPLIANCE.

Before you begin, shut off all other gas appliances including any standing pilots. Light the fireplace and wait 15 minutes. Clock the time to burn 1ft³ of gas on the meter. Check with your gas supplier for the gas BTU content at your elevation. Input is the rate of flow multiplied by the heating value of the gas (cubic feet/hour x BTU per cubic feet). Note: This assumes a dry gas meter at 1/2 psi. If using a 2 psi dry gas meter the unit will rate lower as the calculation has to correct for the higher pressure in the meter. If the unit is over-rated, contact your authorized Ambiance dealer. The following calculation equation gives a rough estimation as it does not correct for temperature and pressure.

**Rough Calculation Equation:**

\[
\frac{1}{\text{Time to burn } 1\text{ft}^3 \text{ of gas in seconds}} \times 3600 \times \text{gas caloric value in BTU/ft}^3 = \text{Rating}
\]
12.0 Conversion Kit Instructions

**IMPORTANT:** This fireplace is Natural gas ready. If converting to LP gas, follow instructions below.

**WARNING:** This conversion kit shall be installed by a qualified service agency in accordance with the manufacturers instructions and all applicable codes and requirements of the authority having jurisdiction. If the information in these instructions is not followed exactly, a fire, explosion or productions of carbon monoxide may result, causing property damage, personal injury or loss of life. The qualified service agency is responsible for proper installation of this kit. The installation is not proper and complete until operation of the converted appliance is checked as specified in the instructions supplied with the kit. Refer to appliance owner’s manual or product data plate for proper inlet and manifold pressure adjustments and orifice sizing.

**IMPORTANT:** For high altitude installations above 4500 ft (1372 meters), consult local gas distributor or the authority having jurisdiction for proper derating methods.

KIT NUMBERS: **UA1000** for LP gas and **UA1100** for Natural Gas

KIT INCLUDES:

- Gas conversion label (303-0128)
- Burner orifice (part number 301-0068-51, #51 DMS for LPG) (part number 301-0068-37, #37 DMS for NG)
- Instruction Sheet
- SIT 885 Valve conversion kit c/w instructions & gas type label

**WARNING:** SHUT OFF GAS SUPPLY AND ELECTRICAL POWER TO FIREPLACE

SHUT OFF GAS SUPPLY BEFORE DISCONNECTING ELECTRICAL POWER

12.1 Prepare the Fireplace

Remove the surround, barrier screen, glass frame assembly, logs or glass media, embers and brick panels or firebox liner (if applicable)*.

Remove the burner*.

*See relevant sections in this manual.

Remove the burner orifice using a 1/2” wrench. Replace with the orifice supplied with the conversion kit. Use a small amount of pipe sealant on the threads of the orifice mount. Do not use too much as it can block the orifice.

![Figure 12.1.01](image)

12.2 Pilot Conversion

Using a 7/16” wrench and loosen the pilot hood 1/4 turn. Slide the tab at the bottom of the orifice hood all the way so the red side (propane) with the hole in it is showing. Tighten the pilot hood back up so that it is lined up with the two probes on both sides of the pilot assembly.

![Figure 12.2.01](image)
12.3 Convert the Gas Valve

**WARNING:** Installation of this conversion kit must only be undertaken by a qualified and certified gas appliance installer.

Verify that the following items are present in the package:
- Pressure regulator assembly (E)
- Two (2) screws (F)
- Identification label (G)
- Installation instructions (this document)

1. Shut off the gas supply to the valve and shut down the electric supply.
2. See Figure 12.3.01. Using a Torx T20, or slotted screwdriver, remove and discard the two (2) pressure regulator mounting screws (A), pressure regulator tower (B), and the spring and diaphragm assembly (C), (if applicable).
3. Ensure the rubber gasket (D), which is prefitted as part of assembly (E), is properly positioned, see Figure 12.3.02, otherwise fit the gasket as shown Figure 12.3.02.
4. Install the new STEPPER MOTOR pressure regulator assembly, as shown in Figure 12.3.03 and Figure 12.3.04. Use the supplied screws (F), M4 x 0.7 threaded, length of thread L=( 16 mm + 0 - 0.5 mm ), steel material, resistance class 8.8 (see Figure 12.3.05).
5. Manually thread the two conversion kit mounting screws into the valve body. Use a standard screwdriver or T20 Torx bit and tighten to the screws with a fixing torque of 25lb-in ± 5%.
IN THE EVENT THAT THE THREADS OF THE VALVE ARE STRIPPED OR DAMAGED, REPLACE THE VALVE.
6. Install the enclosed identification label (G) to the valve body where it can be easily seen.
7. Make STEPPER MOTOR and valve electrical connections, apply gas to system and relight appliance according to manufacturers instructions.
8. With the main burner "ON", test the new pressure regulator assembly for leaks using a soap solution.
9. Relight the main burner and verify proper burner ignition and operation.

**WARNING:** Installation should be carried out in a clean environment.

**WARNING:** This modulating conversion kit must ONLY be applied as part of a conversion kit supplied by the APPLIANCE MANUFACTURER.

**WARNING:** Correct operation of the system cannot be guaranteed if the conversion kit or valve has been dropped or has sustained a strong impact.

**INSTALLER NOTICE:** These instructions must be left with appliance.

12.4 Complete the Conversion

- Reinstall the burner, brick liners or firebox liner, logs or glass media, embers, and door*
- Turn on the gas and electrical supplies
- Turn on the fireplace so the burner is on
- Check for leaks at all connections

Test inlet and outlet pressure (See Section 11.0). Visually check pilot flame. Flame should envelope top of the flame sensor and extend forward onto the burner. To adjust pilot turn the pilot adjustment screw on the control valve clockwise to decrease or counter clockwise to increase pilot flame. Clock the rating as shown in Section 11.1. Adjust the primary air according to specifications in this manual or as found on the rating plate.

- Turn fireplace off
- Affix gas type label to the rating plate label (See Section 6.1 for rating plate location)
- Complete the conversion label and affix to valve assembly plate
- Reinstall the barrier screen and surround*

*See relevant sections in this manual.
13.0 Venting Instructions

**WARNING:** Operation of this heater when not connected to a properly installed and maintained venting system can result in carbon monoxide (CO) poisoning and possible death. The appliance must not be connected to a chimney flue serving a separate solid fuel burning appliance.

**CAUTION**

Only approved 3’ (76mm) double wall aluminum or stainless flex liners and approved vent terminals are to be used for this appliance.

This appliance is designed for dual 3” (76 mm) double wall aluminum flex liner. The liner must run the entire length of the chimney from the appliance to the termination.

The flue length must be a minimum of 10’ (3.05 M) and a maximum of 40’ (12.2 M) from the top of the gas fireplace insert.

Masonry chimneys may take various contours which the flexible liner will accommodate, however, keep the flexible liner as straight as possible, avoiding unnecessary bending but at all times keep a minimum of 3” (76 mm) inside bend radius.

The Air Intake Flex Liner must be connected to the inlet air collars of the termination cap and the appliance.

The Exhaust Flex Liner must be connected to the exhaust collars of the termination cap and the appliance.

The Air intake and Exhaust connections are marked on the gas appliance. See Figure 13.1.01.

**DO NOT REVERSE THESE CONNECTIONS**

**CAUTION**

To ensure that the venting is not accidentally obstructed or punctured, the damper of the host fireplace must be permanently disabled by either complete removal of the damper, or by being fully blocked open, for the installation of a gas fireplace insert.

Sealing the Vent

Secure the flexible liner at the top of the fireplace and at the termination. **DO NOT** use silicone as this will void the pilot assembly warranty. Use a non silicone sealant such as Mil-Pac and three (3) screws or gear clamps to seal the liner at each end.
13.1 Vent Restrictor Installation

When the vent is over 18’ (5.5m) a vent restrictor may be required. The installation of the restrictor will equalize the vent stack action that can cause problems with a proper fire set-up.

The vent restrictor is supplied loose in the manual bag. When required, it installs onto the upper baffle in the center portion. The baffle air openings are located in the top of the firebox just inside the front frame of the fireplace. There are holes already in the standoffs that will line up with the holes in the restrictor.

![Figure 13.1.04: Firebox baffle w/out restrictor. All three air channels in the baffle are open](image)

![Figure 13.1.05: Restrictor installed in upper baffle. Contor air channel is closed off with restrictor](image)

![Figure 13.1.06: Restrictor](image)

13.2 Approved Venting

<table>
<thead>
<tr>
<th>Archgard Venting Components</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Vent Component</strong></td>
<td><strong>Part Number</strong></td>
</tr>
<tr>
<td>Vertical Termination</td>
<td>999-INS-TK</td>
</tr>
<tr>
<td>3” x 30’ Aluminum Flex Liner</td>
<td>999-INS-FL330</td>
</tr>
<tr>
<td>3” x 50’ Aluminum Flex Liner</td>
<td>999-INS-FL350</td>
</tr>
</tbody>
</table>

Approved venting components from third party manufacturers may be found on the following page.
## Installation

### Third Party Venting Components

<table>
<thead>
<tr>
<th>BDM</th>
<th>Selkirk</th>
<th>Duravent</th>
<th>ICC</th>
<th>Amerivent</th>
</tr>
</thead>
<tbody>
<tr>
<td>3&quot; Flex (10ft)</td>
<td>95270310</td>
<td>AFE10-03</td>
<td>N/A</td>
<td>3ALKE10</td>
</tr>
<tr>
<td>3&quot; Flex (25ft)</td>
<td>95270325</td>
<td>AF3-25L</td>
<td>3DFA-25</td>
<td>1730250</td>
</tr>
<tr>
<td>3&quot; Flex (30ft)</td>
<td>95270330</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>3&quot; Flex (35ft)</td>
<td>95270335</td>
<td>AF3-35L</td>
<td>3DFA-35</td>
<td>TC-3AL35</td>
</tr>
<tr>
<td>3&quot; Flex (50ft)</td>
<td>95270350</td>
<td>AF3-50L</td>
<td>N/A</td>
<td>TC-3AL50</td>
</tr>
<tr>
<td>3&quot; Flex Coupling</td>
<td>95090390</td>
<td>AF3-FC</td>
<td>3DFA-FC</td>
<td>TM-CFAA3</td>
</tr>
</tbody>
</table>

| 4x6 5/8 Coaxial High Wind Cap | 940285 | 4DT-VC     | 46DVA-VCH | TM-4SVT   | N/A        |

| 4x6 5/8 Coaxial Low-Profile Cap | 940206LP | 4DT-VT     | N/A       | 4DVC      |

| 3x3 Collinear to 4x6 5/8 Coaxial Adapter | 940113364 | 4DT-CBT, 4DT-AAC | 46DVA-GK or 46DVA-CLTA | TM-CTA     | 4DCAT33    |

| High Wind Shield Round | P94000339 | N/A        | 46DVA-VWG | TM-SVTS   | N/A        |

| High Wind Shield Rectangular | N/A | N/A        | N/A       | TM-CTS    | N/A        |

| Co-linear High Wind Term Kit (with 35 ft. Flex) for Masonry Chimney | 94203370HWS | 1604645   | 46DVA-CL33 | TM-ALK33   | DVIK33 (Not High Wind) |

| Co-linear Rectangular Vent Term Kit (with 35 ft. Flex) for Masonry Chimney | N/A | N/A        | N/A       | TM-ALT33   | N/A        |

| Co-linear Direct Vent Factory Built Reline Kit High Wind Vent Term (with 35ft Flex) | N/A | N/A        | 46DVA-CL33KFB | TM-AL35, TM-IVT, TM-IVTP | N/A        |

| 3x3 Collinear Round Vertical Term | 940033HWS | 1604643 | N/A | TM-IVT | DVCC33 |

| 3x3 Collinear High Wind Vertical Term Round Base | 9400332RD | N/A | N/A | TM-IVT, TM-IVTP | N/A        |

| 3x3 Collinear High Wind Vertical Term Square Base | 940033HWS | N/A | N/A | TM-IVT, TF-MFR, TF-MFC, TF-MF | N/A        |

| Co-linear Masonry Flashing Rectangular Vert Term | N/A | N/A | N/A | TF-CTF, TF-CTFC | N/A        |

| 3x3 Collinear Square Vert Term | 940033, 9400330808SS | N/A | N/A | N/A | N/A |

| 3x3 Collinear Rectangular Vert Term | 940034EC26SS | N/A | N/A | TM-CT3 | N/A |

| Co-linear Masonry Flashing Rectangular Vert Term | N/A | N/A | N/A | TF-CTF, TF-CTFC | N/A        |

| Prefab Chimney Flashing | N/A | N/A | N/A | TM-IVTP | N/A        |

| 3" Appliance Co-linear Flex Connector | N/A | 4DT-CFC | 46DVA-ADF | N/A | N/A |

| 3x3 Co-linear Square Double Cap | 940033DBL | N/A | N/A | N/A | N/A |

---

**ATTENTION**

**NO OTHER VENTING SYSTEM OR COMPONENTS MAY BE USED.**

Part numbers shown are correct at the time of printing and should be confirmed with the manufacturer prior to purchase.

Follow manufacturer instructions for installation of termination.
13.3 Min/Max Vent Run

Instructions for installing venting and terminations (see list for approved venting and terminations).
Install the termination cap being sure to provide sufficient space (around and on top) so you do not impede the flow of air, both into and out of the cap. This cap is only to be used for non combustible installations. Do not recess into the top of the chimney.

1. Mark each end of one flex liner with “Air Intake”.
2. Mark each end of the second flex liner with “Exhaust”.
3. Pull the liner through the chimney.
4. Install the flashing.
5. Seal and attach the flex liner marked “Air Intake” to the vent terminal pipe marked “Air Intake” as per terminal manufacturers instruction. DO NOT USE SILICONE.
6. Seal and attach the flex liner marked “Exhaust” to the vent terminal pipe marked “Exhaust” as per terminal manufacturers instruction. DO NOT USE SILICONE.
7. Seal and attach the end of the flex liner marked “Air Intake” to the collar marked “Air Intake” on the appliance with the collar clamp provided with the unit. DO NOT USE SILICONE.
8. Seal and attach the end of the flex liner marked “Exhaust” to the collar marked “Exhaust” on the appliance with the collar clamp provided with the unit. DO NOT USE SILICONE.
9. Caulk all joints using a high temperature sealant such as milpac. DO NOT USE SILICONE. Use of silicone sealants voids the warranty of the pilot assembly.

NOTE: The flex liners must form a complete connection from the appliance flue collars to the vertical termination cap.

---

**NOTE**

Seal and secure liners on unit and at roof termination.

---

The minimum flue (chimney) size required to run the two 3" (76 mm) is 4" x 7" (100 mm x 178 mm).

Figure 13.3.01:
13.4 Using a Co-linear to Coaxial Adapter

The gas fireplace can be converted from co-linear to coaxial when it is desired to remove a section of the masonry fireplace chimney to below the roof line.

**WARNING**

This appliance must be installed by a qualified gas appliance installer. The installation must conform with the local codes or, in the absence of local codes, with the current National Fuel Gas Code ANSI Z223.1/ NFPA 54 in the US, or Installation Code CAN/ CGA-B149.1 in Canada. Electrical connections and grounding must conform with local code, or current National Electrical code ANSI/NFPA No. 70-1987 in the US, and in Canada the current Canadian Electrical Code CSA C22.1.

- The sections of coaxial pipe cannot be longer than 6ft. or 50% of the total vent length, whichever is shorter
- A sealed flashing must be placed on top of the chimney where the co-linear to coaxial adapter is seated
- The total vent run must be a minimum of 10ft. from the top of the gas fireplace insert
- A 1" clearance must be maintained from the coaxial pipe to insulation and combustible material
- The termination must be 18" from the roof to the bottom of the termination

![Figure 13.4.01:](image-url)
14.0 Barrier Screen Installation

If barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance
(Part Number: URP-890-0200).

Step 1: Align the hooks on the top of the screen with the openings in the door.

Step 2: Align the hooks on the bottom of the screen with the bottom of the screen frame. The hooks will slide between the bottom of the frame and the glass.

Step 3: Drop the screen in place, ensuring all hooks engage on the top and bottom of the door.

Step 4: Swing the two screen retainer tabs so that they secure the top screen hooks in place.
15.0 Glass Door Installation

**WARNING:** Do not operate appliance with the glass front cracked or broken. Replacement of the glass should be done by a licensed or qualified service person. Do not attempt to remove the glass door when the appliance is hot. Be sure there are no fingerprints left on the glass panels during install or when cleaning as high temperatures can bake these prints on permanently. Inspect the door gasket to ensure no damage has occurred when installing the door.

Step 1: Hold the glass door at an angle so that the edge on the bottom of the door engages with the lower spring relief. See Figure 15.0.01.

Step 2: Rotate the top of the door upward.

Step 3: Rotate both door buckle release handles outward. Pull forward latching the door spring hook over the door hook.

**Figure 15.0.01:**

**Figure 15.0.02:**

**Figure 15.0.03:**

15.1 If Your Glass Breaks

If the glass door should crack or break, replace the original door assembly with the manufacturer’s door assembly (part number: URP-890-0000).

- Remove the barrier screen (see Section 14.0)
- Remove the door as described above
- Replace the door assembly
- Reinstall the barrier screen

*Note:* the NEW door will emit an odor when the appliance is lit. The odor will dissipate after the gasket material within the door has cured.

*Warning:* Only door certified with the appliance shall be used. Do not use substitute glazing materials.
16.0 Surround Installation

- Make sure the gas and electrical lines are properly connected to the appliance
- Slide the unit into the fireplace and slide the excess flue liner material back onto the chimney. Before the appliance is fully recessed into the fireplace, attach the surround onto the appliance
- Attach the surround to the appliance at the locations shown by lining up the tabs on the surround with the slots on the unit. Make sure the surround drops down and fully engages
- Now fully “seat” the unit into its final position

*Figure 16.0.01:

*UA5000 Surround shown - refer to the price list for other sizes.
16.1 Bottom Filler Plate

After installing the surround, align the Bottom Filler Plate included with your fireplace with the underside of the surround. Slide the plate under the lower edges on the surround as shown.

Figure 16.1.01: Align the plate.

Figure 16.1.02: Slide the plate in place.

Figure 16.1.02: View from behind the surround.
17.0 Firebox Liner Installation

17.1 Masking Plate Removal

*Required for serial number 601054 and up.

Before installing the brick panel firebox liner or eternal flame reflective ceramic glass panels, it is necessary to remove the masking plate from the back of the firebox.

Before you begin:
- Ensure the gas supply is turned OFF and disconnect the power supply
- Remove barrier screen (see Section 14.0)
- Remove Glass Door (see Section 15.0)

**Step 1:** Remove the (2) screws securing the masking plate at the back of the firebox.

**Step 2:** Remove the masking plate. An accessory tool or small screwdriver will help with removal.
17.2 Brick Panel Installation

The following steps highlight the procedure for installing brick panel firebox liners. Handle the panels with care as they are delicate. Inspect the panels to ensure that no damage has occurred inside the package. Please report any damage immediately to your Authorized Ambiance Dealer.

Before you begin:
- Ensure the gas supply is turned OFF and disconnect the power supply
- Remove barrier screen (see Section 14.0)
- Remove Glass Door (see Section 15.0)

Step 1: Remove the panels from the box and check for damage. Place the Rear Lower panel in place. The notch in the panel is meant to be on the bottom.

Step 2: Place one side panel (left or right) in place. Use the brick clips that are provided in the fireplace manual bag to secure the panel in place.

Step 3: Angle the upper baffle panel in to sit on top of the side panel already installed. Hold in place while placing the remaining side panel into location.

Step 4: Place the remaining panel in place to support the upper baffle. Secure the side panel in place with the brick clip.

Example of brick clip installed. The screws to secure the clip in place are already installed in the firebox. Remove the screws and use to secure the clips to the firebox.
### 17.3 Reflective Glass Installation

The following steps highlight the procedure for installing Eternal Flame Reflective Ceramic Glass liner. Handle the panels with care. Inspect the panels to ensure that no damage has occurred inside the package. Please report any damage immediately to your Authorized Ambiance Dealer. Be sure there are no fingerprints left on the glass panels during install or when cleaning as high temperatures can bake these prints on permanently.

**Before you begin:**
- Ensure the gas supply is turned OFF and disconnect the power supply
- Remove barrier screen (see Section 14.0)
- Remove Glass Door (see Section 15.0)

**Step 1:** Using the rearmost screws on each side of the burner, secure the lower glass clips in place.

**Step 2:** Carefully unpack the Lower Rear panel and place it in the rear of the firebox. There is no separate clip to hold this panel in place, it is held in place by the side panels. Do not let this panel fall while you are placing a side panel to hold it.

**Step 3:** Slide the Left Side panel into the previously installed lower left clip up tight against the Rear panel. The glass will fit at an angle.

**Step 4:** Use the clip supplied in the manual bag of the fireplace to secure the panel in place to the top of the firebox. The screws are installed at the factory in the firebox to hold the clips. Repeat above steps for the right side.

**Step 5:** To install the Baffle (top) panel begin by angling one side of the panel to the top of one of the side panels. (Keep the panel to the front of the fireplace while doing this.)

With the panel pushed tight to one side lift the opposite side and center it between the side panels. Following the slope of the glass, slide the Baffle panel down to the back of the fireplace.

The Upper Baffle panel will butt up against the Rear panel and be located correctly. No clips are required to hold the Baffle panel in place.
18.0 Media Installation

WARNING

Failure to position the parts in accordance with these diagrams or failure to use only parts specifically approved with this appliance may result in property damage or personal injury.

18.1 Log Set - UF0500-1

The Ambiance pan burner bed and fiber logs are designed to give a realistic fire package, and created to look the same as the day they were originally installed. Care must be given when first installing the logs, and if removed for servicing, as they can be damaged or broken if not handled properly.

After opening the log set package, inspect the logs to ensure that no damage has occurred inside the package. Please report any damage immediately to your Authorized Ambiance Dealer.

Gas and vent connection must be made before installing the embers and logs on the pan burner.

CAUTION: DO NOT block pilot opening with embers or glass media material.

NOTE: Improper placement of logs and embers may cause soot accumulation on the internal parts and glass. This is not covered under warranty. Do not use broken or damaged logs.

---

**Figure 18.1.01:**

**Step 1:** Align the holes of log# 1 with the two locator pins at the back of the burner. Set the log onto the pins with gentle force.

**Step 2:** Place log #2 on the lower left front of the burner. Align the hole in the bottom of the log and set the log into place.

---

**Figure 18.1.02:**

**Figure 18.1.03:**
Installation

Step 3: Log #3 locates on the front right side of the burner. Secure log to the two locator pins.

Step 4: Rest the back of Log #4 on the locator pin on the back edge of Log #3. Place the front of Log #4 onto the burner locator pin.

Step 5: Rest Log #5 on top of Log #1 along the rear right hand side. The right side of Log #5 rests in the notch in Log #4.

Step 6: Rest Log #6 on top of Log #1 along the rear left hand side. The left side of Log #6 rests on the left side of Log #2.

Step 7: Rest the sculpted hollow end of Log #7 on top of Log #4 and angle the log back and to the left as shown in the picture.
Ember Placement

**IMPORTANT** Embers should be placed so they do not completely block burner ports. DO NOT block pilot opening. Failure to keep the opening clear of embers or media cause a delayed ignition.

After installing the logs, add the Black Embers to the burner. Use the embers to cover any exposed burner surface not covered by logs. Place the embers in a single even layer. Take care to place evenly - do not pile or stack the embers.

Be sure to include the areas between the logs. Leave a little space in front of log #1 to allow for secondary air.

Finally, install the platinum embers by pulling them apart and distributing them across the burner ports. The wool will help flame carry over and burn bright and beautiful.
### Installation

#### WARNING

Never use unapproved burner media such as rock wool or similar material. The use of unapproved burner media may cause damage or injury and will void product warranty.

#### WARNING

The log set is only for use with the UF0500-1 burner, DO NOT place logs or embers on the UF0510-1 contemporary burner.

The pan burner and fiber logs are designed to give a realistic fire package, and created to look the same as the day they were originally installed. Care must be given when first installing the logs, and if removed for servicing, as they can be damaged or broken if not handled properly.

After opening the log set package, inspect the logs to ensure that no damage has occurred. Please report any damage immediately to your Authorized Dealer.

Gas and vent connection must be made before installing the embers and logs on the pan burner.

---

<table>
<thead>
<tr>
<th>Part #</th>
<th>Item Description</th>
<th>Qty</th>
</tr>
</thead>
<tbody>
<tr>
<td>310-U500-1</td>
<td>UF0500-1/510-1 Log Set</td>
<td>1 Set</td>
</tr>
<tr>
<td>310-U500-1</td>
<td>Log 1 (Middle Rear)</td>
<td>1</td>
</tr>
<tr>
<td>310-U500-2</td>
<td>Log 2 (Front Left)</td>
<td>1</td>
</tr>
<tr>
<td>310-U500-3</td>
<td>Log 3 (Front Right)</td>
<td>1</td>
</tr>
<tr>
<td>310-U500-4</td>
<td>Log 4 (Middle Right)</td>
<td>1</td>
</tr>
</tbody>
</table>

<table>
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<tr>
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<th>Item Description</th>
<th>Qty</th>
</tr>
</thead>
<tbody>
<tr>
<td>310-U500-1</td>
<td>Log 5 (Upper Right)</td>
<td>1</td>
</tr>
<tr>
<td>310-U500-1</td>
<td>Log 6 (Upper Left)</td>
<td>1</td>
</tr>
<tr>
<td>310-U500-1</td>
<td>Log 7 (Middle Twig)</td>
<td>1</td>
</tr>
<tr>
<td>310-0020</td>
<td>Black Embers (2 cup bag)</td>
<td>1</td>
</tr>
<tr>
<td>310-0019</td>
<td>Platinum Embers (1 bag)</td>
<td>1</td>
</tr>
</tbody>
</table>

---

![310-U500-01](image)

Figure 18.1.13:
18.2 Fire Beads - UF0510-1

The UF0510-1 comes from the factory with the contemporary burner installed. This unit is furnished with colored glass beads or ceramic rocks instead of the traditional log set to give your fireplace a sleek cosmopolitan look.

Installation of fire beads is as simple as spreading the beads you have chosen evenly over the burner so that it is completely covered.

**Figure 18.2.01:**

<table>
<thead>
<tr>
<th>WARNING</th>
<th>Glass media is only for use with the UF0510-1 burner. DO NOT place glass media on the UF0500-1 log burner.</th>
</tr>
</thead>
<tbody>
<tr>
<td>ATTENTION</td>
<td>When placing fire beads around the pilot shield take care to not block the pilot opening. Failure to keep the opening clear of burner media will cause a delayed ignition.</td>
</tr>
<tr>
<td>ATTENTION</td>
<td>The UF0510-1 is designed for use with fire beads and it is not recommended to use broken glass or other sharp edged glass pieces. Nonconforming glass may result in a less than optimal burn presentation.</td>
</tr>
</tbody>
</table>
18.3 River Rocks

The Mississippi River Rocks or Santa Cruz River Rocks should be installed in three steps.

Step 1: Randomly place the larger size rocks so they do not completely block the burner ports or the six round secondary air ports.

![Figure 18.3.01:]

Step 2: Randomly fill in the gaps with the medium size stones so they do not directly block off the air or burner ports. They can be placed over the ports as long as they do not completely block them off.

![Figure 18.3.02:]

Step 3: Fill in the gaps with the remaining small stones. It is important not to double stack the stones particularly over the burner ports. This will cause an excessive amount of blue flame.

![Figure 18.3.03:]

DO NOT BLOCK PILOT OPENING
19.0 Operation
19.1 Before Lighting

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Do not operate the appliance with the glass front removed, cracked or broken. Replacement of broken glass should be done by a licensed or qualified service person.

Each Ambiance Gas Fireplace is checked and tested at the factory prior to being packaged and shipped to our dealers and finally installed in your home. Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly and that the electrical system is in working order. This will include:

1. Perform leak tests of supply line, gas control valve, supply line from gas control valve and pilot assembly.
2. Clocking the appliance to ensure the correct firing rate (see page 6 of this manual).
3. If required, adjusting the primary air to burner to ensure that the flame does not carbon or soot.
4. Check for proper operation including correct drafting.
5. The fireplace should be turned ON to ensure that the fan is working correctly. After the system has been checked and confirmed that the fan is in working order, refer to the instructions for FIRST FIRE located in this manual.

Use the installation checklist in Section 5.0 to ensure all installation steps have been completed.

Note: Any alteration to this product that causes carbon or soot deposits that results in any damage or requires cleaning is not the responsibility of the manufacturer.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS:
• Do not try to light any appliance.
• Do not touch any electrical switch; do not use any phone in your building.
• Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
• If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.

1. BEFORE LIGHTING, smell all around the appliance area for gas. Be sure to smell next to the floor, because some gasses are heavier than air and will settle on the floor.
2. IF YOU SMELL GAS, follow the instructions as listed directly above or as shown on the front cover of this manual.
3. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.
4. This appliance is equipped with an ignition device which automatically lights the pilot and main burner when operating the remote control.

19.2 First Fire

When operated for the first few times, the appliance will emit some odor and fumes. This is due to the heat from the appliance evaporating the oils and solvents used in fabricating the appliance. Close off the room to the rest of the house and open all windows. Keep the room well ventilated, as smoke alarm may sound. Run the appliance for at least 6 hours at maximum setting with blower set to “OFF” to allow paint to cure (after the installer has checked to ensure the fan is operational). Smoke and fumes caused by the curing process may cause discomfort to some individuals. Clean the glass door after this curing process has completed (see Section 20.1). Be sure there are no fingerprints left on the glass panels as high temperatures can bake these prints on permanently.
19.3 Lighting Instructions

The following information may be found on the fireplace rating plate. See Section 6.1 for the rating plate location.

FOR YOUR SAFETY READ BEFORE LIGHTING
POUR VOTRE SÉCURITÉ VEUILLEZ LIRE AVANT L’ALLUMAGE

WARNING: If you do not follow these instructions exactly, a fire of explosion may result causing property damage, personal injury or loss of life.

AVERTISSEMENT: Quiconque ne respecte pas à la lettre les instructions dans la présente notice risque de déclencher un incendie ou une explosion entraînant des dommages, des blessures ou la mort.

A. This appliance has a pilot which must be lighted by a spark ignitor. When lighting the pilot follow these instructions exactly.
B. BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS
• Do not try to light any appliance.
• Do not touch any electrical switch; do not use any phone in your building.
• Immediately call your gas supplier from a neighbor’s phone. Follow the gas supplier’s instructions.
• If you cannot reach your gas supplier, call the fire department.

C. Do not use this appliance if any part has been under water. Immediately perform all of the following steps:

1. lights the pilot. Do not try to light the pilot by hand.
2. Set the remote control switch to “OFF”.
3. Open the lower louvers or remove trim.
4. Turn off all electric power to the appliance.
5. Open the gas isolation valve.
6. Wait 5 minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP and follow “B” in the safety information above (and to the left) on this label. If you do not smell gas, go to the next step.
7. Turn on all electric power to the appliance.
8. Set the remote control switch to “ON”.
9. If the fireplace does not light, the system will cycle through two trips (one minute of audible clicking, thirty seconds of silence, and then another one minute of audible clicking). If the system locks out due to inadequate gas flow, refer to troubleshooting in instruction manual.
10. If the system will not function correctly, follow the instructions “To turn Off Gas To Appliance” below and call your service technician or gas supplier.
11. Replace louver or trim.

LIGHTING INSTRUCTIONS
INSTRUCTION D’ALLUMAGE

1. STOP! Read the safety information above on this label. This appliance is equipped with an ignition device which automatically lights the pilot. Do not try to light the pilot by hand.
2. Set the remote control switch to “OFF”.
3. Open the lower louvers or remove trim.
4. Turn off all electric power to the appliance.
5. Open the gas isolation valve.
6. Wait 5 minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP and follow “B” in the safety information above.
7. Turn on all electric power to the appliance.
8. Set the remote control switch to “ON”.
9. If the fireplace does not light, the system will cycle through two trips (one minute of audible clicking, thirty seconds of silence, and then another one minute of audible clicking). If the system does not light due to inadequate gas flow, refer to troubleshooting in instruction manual.
10. If the system will not function correctly, follow the instructions “To turn Off Gas To Appliance” below and call your service technician or gas supplier.
11. Replace louver or trim.

TO TURN OFF GAS TO APPLIANCE
POUR COUPER LE GAZ À L’APPAREIL

1. Set the remote control switch to “OFF”.
2. Turn off all electric power to the appliance if service is to be performed.
3. Open lower access panel.
4. Turn incoming gas isolation valve to “OFF” position.
5. Close louver or trim.

Figure 19.3.1:
19.4 Dynamic Start Advantage

This fireplace comes standard with the Dynamic Start Advantage. This new electronic ignition system is the latest in fireplace technology. It helps to create a better draft, better flame appearance, less condensation on the glass, and years of carefree operation.

How the system works:

When starting a solid fuel wood burning fireplace you build a fire. You start with a little bit of tinder and kindling to create small fire, and then work your way up to larger logs once a draft has been established. Dynamic Start uses the same principle. When you press the "ON" button on the remote control the main burner will light and remain with a low flame for two minutes. This will first establish a draft in the vent and slowly warm up the fireplace. When two minutes have passed, the main burner will automatically ramp up to the high flame (or whichever setting you have established on the remote control).
19.5 Remote Control Operation

**IMPORTANT**

The Profame ll Remote is an integrated part of the Profame ll System, which consists of a Profame ll Remote, to be used in conjunction with Integrated Fireplace Control (Profame ll Control Module).

---

**Figure 19.5.01**

The Profame ll Remote provides for controlling the following hearth appliance functions:

1. Main Burner ON/OFF
2. Main Burner flame modulation (6 levels)
3. Choice of Continuous Pilot on Demand or intermittent pilot (CPI/IPI)
4. Thermostat and SMART thermostat function
5. Comfort fan speed modulation (6 levels)
6. Variable lights (6 levels)

The Profame Remote uses a streamline design with a simple button layout and informative LCD display. A Mode Key is provided to index between the features and a Thermostat Key is used for on/off or to index through the thermostat function. Additionally a Key Lock function is provided.

---

**ATTENTION**

- TURN OFF THE MAIN GAS SUPPLY DURING INSTALLATION OR MAINTENANCE OF THE RECEIVER DEVICE
- TURN OFF MAIN GAS SUPPLY TO THE APPLIANCE PRIOR TO REMOVING OR REINSERTING THE BATTERIES
- IN CASE OF REMOTE CONTROL MALFUNCTION TURN OFF THE FIREPLACE BY REMOVING POWER SUPPLY (INCLUDING BACKUP BATTERIES)
- FOR INSTALLATION/MAINTENANCE SWITCH OFF THE FIREPLACE BY REMOVING POWER SUPPLY (INCLUDING BACKUP BATTERIES)

---

**Technical Data - Remote Control**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supply Voltage</td>
<td>4.5 V (three (3) 1.5V AAA batteries)</td>
</tr>
<tr>
<td>Ambient temperature</td>
<td>0 - 50°C (32 - 122°F)</td>
</tr>
<tr>
<td>Radio Frequency</td>
<td>315 MHz</td>
</tr>
</tbody>
</table>
Handheld Remote Display

Figure 19.5.02

WARNING

THE REMOTE AND RECEIVER ARE RADIO FREQUENCY DEVICES, PLACING THE REMOTE IN OR NEAR METAL ENCLOSURES MAY REDUCE THE SIGNAL RANGE.

Handheld Remote (optional)

Figure 19.5.03
Operation

Initializing the System for Wall Mount / Handheld Remote Operation

1. Connect IFC Control Module to AC power supply. A single “beep” will indicate the presence of power. NOTE: This will initiate Pilot Start-up in Manual Mode. The pilot will spark repeatedly and ignite if gas has been supplied to the unit. Sync the control board to the remote to turn main burner and pilot off using the steps below.
2. The ON/OFF Override Jumper on the control board must be connected.
3. Press and hold the SW1 button until the IFC module beeps three (3) times and/or the amber LED illuminates indicating the module is ready to synchronize with the remote.
4. Within ten (10) seconds push the ON/OFF key on the remote. The IFC module will “beep” four (4) times to indicate that it has successfully synced with the remote. Turn the fireplace OFF using the ON/OFF button on the remote to complete initialization. The remote will now control the fireplace.
5. Install the provided four (4) AA batteries into battery back up holder.

Battery Compartment

Proflame II IFC Module

Figure 19.5.04:

Turn "ON" the Appliance
With the system OFF, press the ON/OFF Key on the Remote. The Remote display will show other active icons on the screen. At the same time the Receiver will activate the appliance. A single “beep” from the receiver will confirm reception of the command.

Turn "OFF" the Appliance
With the system OFF, press the ON/OFF Key on the Remote. The Remote display will show the current room temperature. At the same time the Receiver will turn off the appliance. A single “beep” from the receiver will confirm reception of the command.

Figure 19.5.05:
Operation

Temperature Indication Display

With the system in the “OFF” position, press the Thermostat Key and the Mode Key at the same time to switch between Fahrenheit (F) or Celsius (C). Verify on the LCD screen the correct designation is visible.

![Temperature Indication Display](image)

Figure 19.5.06:

Variable Flame Control

This function is disabled when in SMART Thermostat Mode and does not operate in the first two minutes of operation during the Dynamic Start Advantage.

The Profame IFC has six (6) flame levels. With the system “ON” and the flame at maximum in the appliance, pressing the Down Arrow Key once will reduce the flame height by one step. Repeat to lower the flame till “OFF”. With flame OFF in this configuration, fan and lights will still be operational. The UP Arrow Key will increase the flame height each time it is pressed. If the UP Arrow Key is pressed while the system is on but the flame is off, the flame will activate in the high setting. A single “beep” will confirm reception of the command.

![Variable Flame Control](image)

Figure 19.5.07:

Fan Speed Control

If the appliance is equipped with a hot air circulating fan, the speed of the fan can be controlled by the Profame system. The fan speed can be adjusted through six (6) speeds. To activate this function use the Mode Key to index to the fan control icon. Use the Up/Down Arrow Keys to turn on, off or adjust the fan speed. A single “beep” will confirm reception of the command.

In manual mode the fan will activate immediately upon burner ignition. Adjust the fan speed to personal preference. Blower will shut off when the burner is extinguished.

![Fan Speed Control](image)

Figure 19.5.08:
Operation

Dimmer Control (Light)

This function is used to control the variable lights. To activate this function use the Mode Key to index to the variable light icon. The intensity of the output can be adjusted through six (6) levels. Use the Up/Down Arrow Keys to adjust the output level. A single “beep” will confirm reception of the command.

![Image 19.5.09: Dimmer Control (Light)]

Room Thermostat (Remote Operation)

The Remote Control can operate as a room thermostat. The thermostat can be set to a desired temperature to control the comfort level in a room. To activate this function:

- Press the Thermostat Key. The LCD display on the remote will change to show that the room thermostat is “ON” and the set temperature is now active
- To adjust the temperature, press the Up/Down Arrow Keys until the desired temperature is displayed

![Image 19.5.10: Room Thermostat (Remote Operation)]

SMART Thermostat (Remote Operation)

The Smart Thermostat function adjusts the flame height automatically in accordance to the difference between the set point and the actual room temperature. As the room temperature approaches the set point, the Smart Function will modulate the flame down. To activate this function:

- Press the Thermostat Key until the word “SMART” appears to the right of the temperature bulb graphic
- To adjust the set temperature, press the Up/Down Arrow Keys until the desired set temperature is displayed

![Image 19.5.11: SMART Thermostat (Remote Operation)]

NOTE

When the fireplace is started in Smart Thermostat mode:
1. The fan will automatically activate 5min after ignition and shut down 12min after fire is turned off.

![Image 19.5.12: NOTE]
Continuous Pilot on Demand / Intermittent Pilot (CPI/IPI) Selection

With the system in “OFF” position press the Mode Key to index to the CPI mode icon. Pressing the UP Arrow Key will activate the Continuous Pilot on Demand Ignition mode (CPI). Pressing the Down Arrow Key will return to IPI. A single “beep” will confirm the reception of the command.

Figure 19.5.12:

CPI vs IPI:

Continuous Pilot on Demand Ignition (CPI): In this mode the pilot runs continuously even when the main burner is off. The Continuous Pilot on Demand Ignition operates on a seven day cycle. If the main burner is not turned on for seven continuous days, the pilot will turn itself off. When the main burner is lit again the cycle repeats. The pilot will remain lit for seven days, even after the main burner is turned off. If the main burner is lit during a seven day timing cycle, the seven day timer will reset.

Intermittent Pilot Ignition (IPI): A fuel saving mode in which the pilot is only used when the main burner is on.

This appliance is shipped in IPI mode. IPI mode is often the preferred method, however, there are some situations where it may be preferable to switch the fireplace into CPI mode. For example, in colder climates the glass door or the front of the fireplace could become very cold to the touch. Dynamic Start Advantage will solve most problems experienced by older IPI operated fireplaces.
Operation

Automatic Safety Shut-Off

This system will execute an automatic turn OFF command after a 24hr continuous main burner flame ignition. This allows the system to verify correct safety functions.

Diagnostic Indications Information

LOW BATTERY CONDITION (Less than 4V):

- Remote Control - Battery Icon will appear on LCD remote control display. Replace batteries.
- Battery Back-up - Red LED indicator will enter a (1) blink sequence. IFC Module will emit a double-beep when it receives an ON/OFF command from the hand held remote. Replace batteries.

Pilot Flame Error Condition:
- Red LED Indicator will commence a (2) blink sequence. Contact your dealer if this occurs.

System Lock Out Condition:
- Red LED Indicator will commence a (3) blink sequence. Make sure your gas is turned on.
- Make sure pilot sensor is not shorted out.
- Follow reset information above if the module goes into a Lock Out state.

Key Lock

This function will lock the keys to avoid unsupervised operation.
- To activate this function, press the MODE and UP Keys at the same time
- To deactivate this function, press the MODE and UP Keys at the same time

Low Battery Power Detection (Less than 4V)

Remote

The life span of the remote control batteries depend on various factors:
- Quality of the batteries used
- The number of ignitions of the appliance
- The number of changes to the room temperature set point, etc
When the Remote batteries are low, a Battery Icon will appear on the LCD display of the Remote before all battery power is lost. When the batteries are replaced this Icon will disappear.

BACKUP BATTERY PACK (used when 120V home electrical power is interrupted):

- Red LED indicator on the IFC Module will enter a (1) blink sequence
- Backup batteries lifespan depends on various factors including battery quality, number of ignitions, changes to room thermostat set point, etc. When batteries are low, a double beep will be emitted from the IFC control module when it receives an ON/OFF command from the remote control
- This is an alert for a low battery condition of the backup batteries and after this double-beep warning, no commands will be accepted until batteries are replaced
- When batteries are replaced a beep will be emitted from IFC control module as soon as powered
20.0 Maintenance

CAUTION: Do not conduct maintenance on the appliance while it is operating or while it is still hot. Always verify proper operation after servicing.

20.1 Cleaning and Routine Maintenance

The exterior painted surfaces, glass, and metal plated trims may be cleaned with a soft, non-abrasive cloth and water or a suitable, mild, non-abrasive cleaner. Be sure there are no fingerprints left on the glass panels as high temperatures can bake these prints on permanently.

Regularly:

- Frequent cleaning of the ceramic glass is required. We recommend using a good quality "gas fireplace" glass cleaner that is available at any hearth retail location. Take care to avoid scratching glass while cleaning. DO NOT CLEAN WHILE HOT
- Vacuum and clean any lint accumulations or debris in the firebox, on the burners, on the pilot, at the primary air opening, on the convection air blower and in any combustion and convection air passageways
- Keep the appliance area free from combustible materials, such as paper, wood, clothing, gasoline and flammable solids, liquids and vapors
- Visually check the height and color of the burner and pilot flames

Every 2 to 3 months:

- Remove the glass door and clean the inside of the glass with a good quality "gas fireplace" glass cleaner. DO NOT CLEAN WHILE HOT
- Carefully remove the logs and gently brush off any loose carbon deposits. This job is best done outside the house, wearing a dust mask. The logs are very fragile, take care not to break them. Do not wash logs with any liquid. While the logs are removed, check that all burner openings are not obstructed and it is recommended you use a vacuum cleaner to clean off any dust or lint
- After cleaning, the logs and embers must be replaced according to the instructions in this manual

Once a year, have a qualified service technician:

- Perform the regular and every 2 to 3 month services listed above
- Inspect and operate the pressure relief mechanism (door buckles) to verify they are free from obstruction and operate properly
- Inspect the operation of the flame safety system pilot and gas valve
- Inspect and ensure the lighting of the main burner occurs within 4 seconds of the main gas valve opening. Flames should match those shown in Figure 20.5.01
- Completely inspect the appliance and the venting system, if the vent pipe or seal is found to be defective, replace and or reseal (follow the instructions found in the venting instructions section)
- Inspect the condition of the vent and vent terminal for sooting or obstruction and correct if present
- Test and measure the flame failure response time of the flame safety system. It must de-energize the safety shutoff in no more than 30 seconds
- Check all accessible gas-carrying tubes, connections, pipes and other components for leaks

WARNING: All parts removed or disturbed, including guards and grills, must be properly replaced after maintenance. Service and repair must be conducted by a qualified service person. If these instructions are not followed, a fire or explosion may result, causing property damage, personal injury or loss of life.
20.2 Servicing Under Warranty

Before servicing, read the terms and conditions of the warranty at the back of this manual. Contact the authorized Ambiance dealer where you purchased the appliance from and provide them with details of the problem, along with the initial installation information (from the front of this manual).

**WARNING:** Servicing of this appliance must be conducted by a qualified Archgard service technician. Improper servicing, adjustment or alteration of this appliance may cause property damage, personal injury or loss of life. All servicing should be conducted with the appliance cold. All replacement parts must be authorized by Ambiance for suitability.

20.3 Checking Inlet and Outlet Pressure

1. Remove the surround.
2. The pressure test taps are located on the valve's front face. The inlet is marked ‘IN’ and the outlet is marked ‘OUT’. See Figure 20.3.01.
3. Loosen the set screw inside the tap with a screwdriver.
4. Connect a 1/4” (6 mm) rubber tube to the tap post and a manometer.
5. Verify that the readings obtained are within specs (as shown on the appliance rating plate)
6. Be sure to tighten the set screw inside the tap after you have finished taking pressure readings.
7. Check for leaks.

![Figure 20.3.01]

20.4 Checking and Adjusting Pilot

The pilot flames should have the characteristics shown in the illustration to the right.

![Figure 20.4.01]

The flame should not have yellow tips but should engulf the flame sensor and spark electrode. It can be adjusted by turning the screw marked “pilot” on the control valve (See Figure 20.3.01).

It may be necessary to remove the pilot cover for a better view of the pilot flame (see next page).

![Figure 20.4.02]
Removing the Pilot Cover

1. Before servicing, ensure gas and power supplies are OFF.
2. Remove the surround (recommended - see Section 16).
3. Remove the barrier screen (see Section 14).
4. Remove the door assembly (see Section 15).
5. Remove the burner media (see Section 18).
6. Remove the two (2) tek screws securing the Pilot Cover.
7. Installation is the reverse of removal.

Figure 20.5.01:

20.5 Adjusting the Primary Air

The UF0500-1 / UF0510-1 includes an air shutter located under the door of the fireplace which may be used to adjust the primary air to achieve the ideal flame as shown in Figure 20.5.01. To adjust, use a screwdriver to turn the air shutter adjustment screw as shown in Figure 20.5.02. To open the air shutter and increase air flow to the burner, turn the adjustment screw clockwise. To close the air shutter and decrease air flow to the burner, turn the adjustment screw counterclockwise.

CAUTION: Do not adjust primary air below specified opening on the rating plate.

Figure 20.5.01:

Figure 20.5.02:
20.6 Replacing Batteries

1. Disconnect power supply to the fireplace.
2. Ensure the fireplace is off and cool before servicing.
3. Remove the fireplace surround.
4. Slide the control board forward*.
5. Remove the battery holder from the velcro strap on the control board.
6. Replace the batteries.
7. Secure the battery holder in the velcro strap on the control board.
8. Slide the control board forward*.
9. Replace the surround and resupply power.
10. Light the fireplace to verify proper operation.

Battery Specifications: 4 x AA Batteries

*Be sure wires are not pinched or kinked when moving the control board.

20.7 Replacing Fuse

1. Disconnect power supply (including battery backup) to the fireplace.
2. Ensure the fireplace is off and cool before servicing.
3. Remove the fireplace surround.
4. Slide the control board forward.
5. Remove the fuse holder from the control board (use needle nose pliers if necessary).
6. Replace the fuse with one which has the same specifications using the existing fuse holder.
7. Slide the control board back in place ensuring the wires are not pinched. Wires should be neat and tidy.
8. Replace surround and resupply power.
9. Light the fireplace to verify proper operation.

Fuse type: T3.15AL250V
Part number: RP-305-2080
20.8 Replacing Light Bulbs

Caution: Always handle bulbs with cotton gloves as finger prints may reduce the life of the bulb. We recommend replacing both bulbs at the same time.

1. Ensure the fireplace is off and cool before servicing.
2. Disconnect power supply (including backup battery) to the fireplace.
3. Turn off gas supply.
4. Remove the fireplace surround (optional).
5. Remove the barrier screen. See Section 14.0.
6. Remove the door assembly. See Section 15.0.
7. Lights are located in the top of the firebox at the front edge. See Figure 20.8.01.
8. Pull the bulb to remove. See Figure 20.8.02.
9. Replace with a bulb of the same specifications.
10. Ensure burner media has not been disturbed.
11. Replace door, barrier screen, and surround.
12. Resupply gas and power.
13. Light the fireplace to verify proper operation. See Section 19.5 for information on using the remote to control the lights.

<table>
<thead>
<tr>
<th>Bulb specification:</th>
<th>120V / 20W</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>G6.35</td>
</tr>
<tr>
<td></td>
<td>HALOGEN</td>
</tr>
</tbody>
</table>
20.9 Replacing the Control Board

CAUTION: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical code, CSA C22.1.

Before you begin:
- Disconnect power supply (including battery backup) to the fireplace.
- Ensure the fireplace is off and cool before servicing.
- Remove the fireplace surround (see Section 16).
- Slide the control board forward.

Figure 20.9.01:

1. Label the wires and then unplug from the control board.
2. Remove the nuts securing the control board to the bracket. There is a nut on each end of the control board.
3. Install the new control board using the nuts previously removed.
4. Plug the wires in the appropriate ports on the new control board.
5. Replace the batteries and secure the battery holder in the velcro strap on the control board.
6. Slide the control board back in place ensuring the wires are not pinched. Wires should be neat and tidy.
7. Replace the surround and resupply power.
8. Light the fireplace to verify proper operation.
20.10 Replacing the Burner

Before you begin:
- Ensure the fireplace is off and cool before servicing
- Disconnect power supply to the fireplace
- Turn off gas supply
- Remove the fireplace surround. See Section 16.0
- Remove barrier screen. See Section 14.0
- Remove door assembly. See Section 15.0
- Remove burner media. See Section 18.0
- Remove panel set or masking plate. See Section 17.0

1. Remove the (7) tek screws securing the burner.

Figure 20.10.01:

2. Lift and remove the burner from the firebox.
3. Installation is the reverse of removal. Light the fireplace and verify proper operation and flame pattern according to Section 20.4 and Section 20.5 of this manual.
20.11 Replacing the Pilot

Before you begin:

- Ensure the fireplace is off and cool before servicing.
- Disconnect power supply (including battery backup) to the fireplace and turn off gas supply.
- Remove the fireplace surround. See Section 16.0.
- Remove barrier screen. See Section 14.0.
- Remove door assembly. See Section 15.0.
- Remove burner media. See Section 18.0.
- Remove panel set (if applicable). See Section 17.0.
- Remove the burner. See Section 20.10.
- Disconnect venting and remove the insert from the masonry opening

1. Unplug the pilot wires from the control board.

2. Remove the (2) tek screws securing the pilot to the extrusion.

3. Disconnect the pilot gas line from the pilot assembly.

4. Remove the screw securing the pilot ground wire.

5. Remove the (10) screws securing the back of the fireplace.

6. The pilot wires are connected to the pilot gas line using cable ties. Cut any cable ties so that the old pilot may be removed.

7. Installation is the reverse of removal. Light the fireplace and verify proper operation and flame pattern according to Section 20.4 and Section 20.5 of this manual.
20.12 Replacing the Valve

Before you begin:
• Ensure the fireplace is off and cool before servicing.
• Disconnect power supply (including battery backup) to the fireplace and turn off gas supply.
• Remove the fireplace surround. See Section 16.0.
• Remove barrier screen (recommended). See Section 14.0.
• Remove door assembly (recommended). See Section 15.0.
• Remove burner media (recommended). See Section 18.0.
• Remove panel set (recommended). See Section 17.0.
• Disconnect venting and remove the insert from the masonry opening

Step 1: Unplug the wires from the valve.

Step 2: Disconnect gas lines from the valve.

Step 3: Remove the (4) tek screws securing the valve brackets to the side of the fireplace.

Step 4: Remove the valve brackets and fittings to install on the new valve.

Step 5: Install the fittings prior to the brackets. It may be necessary to move the brass elbows slightly to install the mounting brackets.

Step 6: Installation is the reverse of removal. Once installed, light the fireplace and verify proper operation and flame pattern according to Section 20.4 and Section 20.5 of this manual.
20.13 Replacing the Fan

**CAUTION:** Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical Code, CSA C22.1.

**Before you begin:**
- Ensure the fireplace is off and cool before servicing.
- Disconnect power supply (including battery backup) to the fireplace and turn off gas supply.
- Remove the fireplace surround. See Section 16.0.
- Remove barrier screen (recommended). See Section 14.0.

1. Remove the (10) screws securing the back of the fireplace.
2. Unplug the old fan.

3. Remove the nuts securing the fan mounting bracket to the back of the fireplace.

4. Remove the (3) tek screws securing the fan to the fan mounting bracket to the back of the fireplace.

5. Installation is the reverse of removal. Light the fireplace and verify proper operation to complete fan replacement.
20.14 Replacing Light Bases

The steps below describe the process for replacing a light in the UF0500-1 or UF0510-1. The process is identical no matter which light is being replaced.

**Note:** we recommend replacing both light bulbs when replacing the light bases.

**Before you begin:**
- Ensure the fireplace is off and cool before servicing
- Disconnect power supply (including battery backup) to the fireplace and turn off gas supply
- Remove the fireplace surround
- Remove barrier screen. See Section 14.0
- Remove door assembly. See Section 15.0
- Remove burner media. See Section 18
- Remove panel set (if applicable). See Section 17
- Remove light bulbs. See Section 20.8
- Disconnect venting and remove the insert from the masonry opening

**Step 1:** Remove the (4) tek screws securing the cable covers on the fireplace.

**Step 2:** Remove the (10) screws securing the light base on the inside of the fireplace.

**Step 3:** Unplug the lights.
Step 4: Remove the (4) screws securing the light base on the inside of the fireplace.

Step 5: Slide the light base out of the fireplace.

Step 5: Route the new light wires and install the new light base using the screws removed in Step 4. Be sure to install the light base bracket as shown in Figure 20.14.04.

Step 6: Reinstall the cable covers (do not pinch wires during install). Slide the fireplace back into the fireplace opening.

Step 7: Reconnect the venting according to the instructions in this manual.

Step 8: Reinstall the light bulbs and check the lights by temporarily supplying power (do not resupply gas yet) and testing the lights.

Step 9: Reinstall the burner, panel set (if applicable), burner media, door assembly, barrier screen, and fireplace surround (see relevant sections in this manual).

Step 10: Turn on gas supply and reconnect power supply.

Step 11: Light the fireplace to verify proper operation.
20.15 Wiring Schematic

Figure 20.15.01
## 20.16 Troubleshooting

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
</table>
| The pilot igniter won't spark.                                       | 1. Ensure the ON/OFF override jumper is installed correctly.  
2. Ensure main power is ON and new batteries are installed in the remote control (3 x AAA) and backup battery pack on the control board (4 x AA).  
3. Make sure remote is synced with control board.  
4. Check the 3.15A fuse in the control board. Replace the fuse if necessary.  
5. Make sure remote is not in smart or thermostat mode.  
6. Ensure igniter wire is connected to the control board and is not damaged. |
| The pilot igniter sparking, but the pilot will not light.            | 1. Verify the inlet gas pressure is within acceptable limits.  
2. Check all connections to the gas valve.  
3. Ensure fuel supply valves and emergency shut-off valve are open.  
4. Check wiring connections from control board to valve.  
5. Check that the pilot is set to the correct fuel.  
6. Ensure pilot head is clear of debris.                                        |
| The pilot lights, but the main burner will not light.                | 1. Check and verify all wiring connections match the wiring diagram.  
2. Verify the inlet and manifold pressure are within acceptable limits.         |
| The pilot lights, but the main burner will not light and igniter continues to spark. | 1. Check the pilot flame sensor rod and clean with steel wool or similar if dirty.  
2. Check the pilot hood and clean with steel wool if dirty.  
3. Ensure the flame sensor wire is plugged into the control board and is not damaged.  
4. Adjust pilot flame using the pilot adjustment screw if the pilot flame is too long or too short (the flame should fully engulf the sensor rod and must be stable).  
5. Check supply pressure.  
6. Ensure the ground wire from the pilot is connected to the fireplace ground location. |
| The pilot was lit but will randomly go out.                         | 1. Turn the fireplace on again. If the fireplace is in continuous pilot on demand ignition mode, the system will turn off the pilot if the fireplace has not been used for seven days. You may also switch the fireplace to IPI mode (See Section 19.5).  
2. Have a service technician check for low inlet pressure.                |
| The flames on the main burner are low even though the remote is on high. | 1. Wait two minutes. Dynamic Start Advantage is designed to build a draft by starting on low and automatically increasing the flame size to the setting on the remote after two minutes. This system helps to create a better flame appearance, reduce condensation on the glass, and provide years of carefree operation.  
2. Have a service technician check for low inlet pressure.  
3. Replace the valve motor.                                                 |
| Fans do not work.                                                   | 1. Ensure main power is ON and the fireplace is plugged in (the fireplace may be operating on back up batteries).  
2. Check the 3.15A fuse in the control board and replace if necessary.  
3. Ensure the fans are connected to the control board.                     |
| Lights do not work.                                                 | 1. Ensure main power is ON and the fireplace is plugged in (the fireplace may be operating on back up batteries).  
2. Check the 3.15A fuse in the control board and replace if necessary.  
3. Ensure the lights are connected to the control board.  
4. Replace the bulbs (bulbs may be burnt out).                            |
| Control module beeps twice when On/Off button on remote is pressed and Red LED is On. | 1. Replace batteries in remote battery pack.                                                                                                                                                           |

All service and repairs should be performed by a qualified and licensed service technician.
21.0 Frequently Asked Questions

Listed below are some frequently asked questions regarding Ambiance Gas Fireplaces. If you have questions that are not listed below, or are not answered in this manual, please contact your Authorized Ambiance Dealer.

Q. My glass has a condensation “fog” when the appliance is first lit.
A. Condensation is normal and will disappear in a few minutes after the glass is heated. This can be reduced if the appliance is left in CPI mode.

Q. I have a white “film” on my glass. What is the best way to clean the inside of the glass.
A. Frequent cleaning of your glass is recommended. We recommend using a good quality “gas fireplace” glass cleaner that is available at all authorized dealers. Do not use abrasive materials, and do not clean the glass or the appliance when the unit is hot.

Q. How do I care for my plated trim?
A. We recommend a cleaning with a damp cloth. DO NOT use chemical cleaners as they may harm the finish, and void your warranty.
NOTE: If the top louvers, or top overlay starts to discolor, check the door gasket seal and contact your local Ambiance dealer to replace if necessary.

Q. My fan/blower makes a “whirring” or “humming” noise.
A. Your Ambiance gas appliance uses a powerful fan to push heated air into your room. It is not unusual to hear a “humming” noise when your fan is running. Note: the sound will change depending on the setting that your fan speed control is set at.

Q. I hear a “ticking”, “cracking” or “pinging” sound when my fireplace is running, and after it is turned off.
A. The different gauges of steel used to manufacture your fireplace will expand and contract at different rates when your fireplace is on, and will continued as your fireplace completes its heating function. You will likely hear these same sounds more on start up and shut down. This is normal for steel fireplaces.

Q. I hear a “click” when my main burner turns ON or OFF.
A. Your Gas Control Valve will make a clicking sound when it opens to allow gas to flow to the main burner. This is a normal part of the operating system.

Q. Can I burn wood and other materials in my gas fireplace.
A. No! Burning anything other than the fuel (natural gas or propane) the fireplace is setup for will create a potential fire hazard and present a danger to your home and its occupants and possibly void your manufacturer’s warranty. Only burn the gas fuel for which the unit was originally designed.

Q. Can I shut my pilot off in the summer?
A. You will save energy by turning off the pilot light if you are not using your appliance for the hot summer months. When in continuous pilot ignition on demand (CPI) mode the pilot will remain lit for seven days after the fireplace is used. When seven days have passed the system will turn the pilot off. When in IPI mode, the pilot will only remain on when the main burner is on.

Q. Why does my fireplace start with a low flame? Shouldn’t the flame size match the remote setting?
A. Dynamic Start Advantage was designed to create a draft by starting the fireplace on low and automatically increasing the flame to match the remote setting after two minutes. This system helps to create a better flame appearance, reduce condensation on the glass, and provide years of carefree operation.

Q. Can I position my gas logs in a different fashion or use a different log set?
A. No. Your gas fireplace is an engineered system that includes the firebox, burner, logs, venting and options which are tested and listed with a certification agency. Changing any specifications or placement of the logs could cause injury or damage, void your manufacturer’s warranty, and possibly even your homeowner’s warranty.
# 22.0 Replacement Parts List

<table>
<thead>
<tr>
<th>Item #</th>
<th>Item Description</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>200-0500-12</td>
<td>Owner's Manual - English</td>
<td>EA</td>
</tr>
<tr>
<td>200-0500F-11</td>
<td>Owner's Manual - French</td>
<td>EA</td>
</tr>
<tr>
<td>URP-890-0200</td>
<td>Barrier Screen</td>
<td>EA</td>
</tr>
<tr>
<td>308-6060</td>
<td>SIT Proflame II Dynamic Start Advantage with Continuous Pilot on Demand</td>
<td>EA</td>
</tr>
<tr>
<td>308-6024</td>
<td>Wall Mount Remote</td>
<td>EA</td>
</tr>
<tr>
<td>308-6027</td>
<td>SIT 885 Gas Valve c/w Step Motor</td>
<td>EA</td>
</tr>
<tr>
<td>305-6002</td>
<td>Module Main Wiring Harness (5 wire)</td>
<td>EA</td>
</tr>
<tr>
<td>305-6003</td>
<td>Valve Wiring Harness (4 wire)</td>
<td>EA</td>
</tr>
<tr>
<td>305-0060</td>
<td>Battery Back-up</td>
<td>EA</td>
</tr>
<tr>
<td>RP-305-2080</td>
<td>Fuse, 3.15A, 250V (Pack of 5)</td>
<td>EA</td>
</tr>
<tr>
<td>301-0068-37</td>
<td>Orifice - #37 DMS for Natural Gas</td>
<td>EA</td>
</tr>
<tr>
<td>301-0068-51</td>
<td>Orifice - #51 DMS for Propane</td>
<td>EA</td>
</tr>
<tr>
<td>308-0124</td>
<td>Pilot Assembly, conv. PSE IPI (SIT connections)</td>
<td>EA</td>
</tr>
<tr>
<td>314-0139</td>
<td>Pilot Gasket</td>
<td>EA</td>
</tr>
<tr>
<td>301-6010</td>
<td>Pilot Gas Line</td>
<td>EA</td>
</tr>
<tr>
<td>UA8500-1</td>
<td>Burner Assembly - Log Burner</td>
<td>EA</td>
</tr>
<tr>
<td>UA8510</td>
<td>Burner Assembly - Contemporary Burner</td>
<td>EA</td>
</tr>
<tr>
<td>A18-0003</td>
<td>Light Base</td>
<td>EA</td>
</tr>
<tr>
<td>305-6314</td>
<td>Light Bulb (120V / 20W / G6.35)</td>
<td>EA</td>
</tr>
<tr>
<td>UA1100</td>
<td>Conversion Kit LP to NG</td>
<td>EA</td>
</tr>
<tr>
<td>UA1000</td>
<td>Conversion Kit NG to LP</td>
<td>EA</td>
</tr>
<tr>
<td>RF-305-0024</td>
<td>Replacement Fan (SN 600000 to 601266)</td>
<td>EA</td>
</tr>
<tr>
<td>RF-305-0624</td>
<td>Replacement Fan (SN 601267 and Up)</td>
<td>EA</td>
</tr>
<tr>
<td>310-U500-01</td>
<td>Complete 7 pcs Log Set c/w black embers</td>
<td>SET</td>
</tr>
<tr>
<td>310-0019</td>
<td>Platinum Embers (1 bag)</td>
<td>EA</td>
</tr>
<tr>
<td>URP-890-0000</td>
<td>Complete Replacement Door, includes glass, gasket and door frame</td>
<td>EA</td>
</tr>
</tbody>
</table>
Warranty Information

10 Year Limited Warranty

This Limited 10 Year Warranty will not become effective until the Warranty Registration Form has been completed and mailed to Archgard Industries, 7116 Beatty Drive, Mission, BC, Canada, V2V 6B4. This registration form must be received within 30 days of installation. Failure to do so may result in delayed warranty coverage and submission of proof of purchase will be required.

Archgard Industries warranties to the original purchaser of this Ambiance Fireplace, that it is free of defects in materials and workmanship at the time of manufacture.

Subject to the following conditions & requirements, Archgard Industries extends the following limited warranty under normal use and service, with respect to the Ambiance line of gas burning fireplaces.

YEAR 1: Subject to the conditions & requirements listed below, within the first year from date of purchase, Archgard Industries shall, at it’s discretion, replace or repair any such defect in material or workmanship, at Archgard Industries’ expense, including scheduled labor costs to repair or replace the defective component, if a factory pre-authorization is given for the repair.

YEAR 2-10: Subject to the conditions & requirements listed below, beginning with the first day of the second year and continuing through the tenth year, Archgard Industries, will at it’s discretion, provide repair or replacement parts at current list prices for any defect in material or workmanship of components, including optional components and accessories (if available). Archgard Industries shall not be responsible for any installation, labor, transportation or other indirect costs.

LIMITATION OF LIABILITY

To make a claim under this warranty, the purchaser must first contact the dealer/installer from whom the fireplace was purchased.

This limited warranty shall be void if the fireplace is not installed by a qualified installer and according to the installation instructions. Use of unauthorized components will make this warranty null and void.

This warranty also is void if the fireplace is not operated, at all times, according to the operating instructions furnished.

No person is authorized to extend the time of this warranty or to accept on Archgard Industries’ behalf any additional obligation of liability connected with the unit.

It is expressly agreed and understood that this warranty is Archgard Industries’ sole obligation and purchaser’s exclusive remedy for defective fireplace equipment. Archgard Industries shall not be liable for any consequential, incidental or contingent damages whatsoever. The foregoing warranty is exclusive and in lieu of all other expressed warranties, Archgard Industries shall not be held to implied warranties of merchantability and fitness for a particular purpose. This warranty replaces all previous warranty policies.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Archgard Industries reserves the right to make changes at any time, without notice, in design, material, specifications and prices.

Archgard Industries reserves the right to discontinue models and products.

WARRANTY CONDITIONS & REQUIREMENTS

1. You are the original purchaser. This warranty is not transferable.
2. Installation of the fireplace is performed by a qualified installer.
3. Installation and operation must comply with installation and operation instructions.
4. Paint and glass gaskets are covered for 30 days from the date of purchase.
5. Remote controls and all optional accessories are covered for 1 year from date of purchase.
6. This warranty does not offer coverage for Light Bulbs or Batteries (whether factory, dealer or installer supplied). This includes any damage stemming from either components nonuse.
7. Components broken (including glass panels), during shipping, careless handling of components, or defects resulting from improper installation, misuse of the fireplace and components are not covered under this warranty.
8. This warranty does not cover any part of the fireplace or any component which have been exposed to or submerged under water.
9. Archgard Industries must be notified by the dealer the fireplace was purchased from or a qualified installer/service technician of the defect.
10. Annual service of the fireplace as required in the installation manual, is performed by a qualified installer/service technician (Copies of such service records may be required to claim a warranty).
11. All previous warranty/service has been performed by a qualified installer or service technician (Copies of such service records may be required to claim a warranty).
Warranty

Lifetime Warranty

THIS LIFETIME WARRANTY COVERAGE WILL BE EXTENDED AS DESCRIBED BELOW PROVIDED ALL WARRANTY CONDITIONS AND REQUIREMENTS ARE MET AS OUTLINED IN THE 10 YEAR LIMITED WARRANTY POLICY.

LIFETIME WARRANTY COVERAGE

LIFETIME WARRANTY IS EXTENDED AS FOLLOWS: Archgard Industries warranties to the original purchaser that the firebox, heat exchanger, fibre logs, pan burner and glass panel of this Ambiance Fireplace will not be defective in the material or workmanship under normal use and service as long as you own this product. If any of these components fail due to defects in material and workmanship under normal use and service, Archgard Industries will, at its sole discretion, repair or replace the defective component. This LIFETIME WARRANTY does not cover any installation, labor, transportation or other indirect costs arising from defective components.

LIMITATION OF LIABILITY

This Lifetime Warranty will be void if the fireplace is not installed by a qualified installer and according to the installation instructions. Use of unauthorized components will make this warranty null and void. This Lifetime Warranty also is void if the fireplace is not operated, at all times, according to the operating instructions furnished. This warranty is limited to defects in material and workmanship of components specified. It does not apply to any product that has been subject to negligence, misapplication, improper installation.

No person is authorized to extend the time of this Lifetime Warranty or to accept on Archgard Industries’ behalf any additional obligation of liability connected to this unit.

Archgard Industries may fully discharge all obligations with respect to this Lifetime Warranty by refunding the wholesale price of the defective component(s).

It is expressly agreed and understood that this Lifetime Warranty is Archgard Industries’ sole obligation and original purchaser’s exclusive remedy for defective fireplace equipment. Archgard Industries shall not be liable for any consequential, incidental or contingent damages whatsoever other than those incurred by Archgard Industries to repair or replace the defective component. The foregoing warranty is exclusive and in lieu of all other expressed warranties. Archgard Industries shall not be held to implied warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. This lifetime warranty replaces all previous warranty policies.

Archgard Industries reserves the right to make changes at any time, without notice, in design, material, specifications and prices.

Archgard Industries reserves the right to discontinue models and products.

To activate this LIFETIME WARRANTY coverage, the registration card must be completed and mailed to the following address within 30 days of installation:

Archgard Industries
7116 Beatty Drive
Mission, BC, CANADA
V2V 6B4
WARRANTY REGISTRATION

ARCHGARD INDUSTRIES LTD.
7116 BEATTY DRIVE
MISSION, B.C. CANADA
V2V 6B4

Model #: UF0500-1 / UF0510-1 Serial #: Date Installed: / / 

Name: Address: __________________________

City:________ State/Prov: _______ ZIP: ______ Phone: (____) ________

Dealer’s Name & Address: _______________________________________

City:________ State/Prov: _______ ZIP: ______ Phone: (____) ________

Installer’s Name & Address: _______________________________________

City:________ State/Prov: _______ ZIP: ______ Phone: (____) ________

Why did you choose this product? ____________________________

Thank you for purchasing our product and filling out this warranty card. Save time by completing this form at www.archgard.com/warranty-registration